

DRAFT
2012 PERFORMANCE CONTRACT MEASURES AND ACTIVITIES
Redwood Coast Regional Center

Public Policy Performance Measures

Measures	Activities Regional Center will Employ to Achieve Outcomes
Number and percent of RC caseload in DC	<ul style="list-style-type: none"> • Continue to assist at least two individuals who reside in State Developmental Centers and community institutions (16 beds or larger) to move into the community through the Community Placement Plan. • Assist individuals who currently live in Skilled Nursing Facilities (SNF's) to move into community living arrangements of not more than six.
Number and percent of minors residing with families	<ul style="list-style-type: none"> • Continue to develop out-of-home respite options for families in Del Norte, Lake, Mendocino, and Humboldt Counties
Number and percent of adults residing in independent living	<ul style="list-style-type: none"> • Continue to offer self advocacy supports to interested adults. • Promote Individual Support Plans which offer skills training toward independence for persons served.
Number and percent of adults residing in supported living	<ul style="list-style-type: none"> • Continue to support SLS (Supported Living Service) providers to incorporate personal safety training into services. • Incorporate brief evaluation regarding emergency preparedness into IPP planning.
Number and percent of adults residing in Adult Family Home Agency homes	<ul style="list-style-type: none"> • Continue to develop more Family Homes in Lake, Del Norte, Southern Humboldt, and Mendocino Counties.

Draft 2012 Public Policy Performance Measures Continued

Measures	Activities Regional Center will Employ to Achieve Outcomes
Number and percent of adults residing in family homes (home of parent or guardian)	<ul style="list-style-type: none"> • Provide more information to individuals and families about available generic and community resources.
Number and percent of minors living in facilities serving >6 (Desired outcome = less)	<ul style="list-style-type: none"> • Focus on the development of new licensed residential homes, that are smaller homes, with specialized supports where needed.
Number and percent of adults living in facilities serving >6 (Desired outcome = less)	<ul style="list-style-type: none"> • Continue to encourage development of smaller licensed residential homes, with individual bedrooms where possible, and offering specialized services when needed. • Continue working through Community Placement Plan (CPP) to address need for affordable housing options.

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Local Policy Outcomes – Activities Outline

Measures	Activities Regional Center will Employ to Achieve Outcomes
More children in the RCRC four-county area will attend school in inclusive settings	<ul style="list-style-type: none"> • RCRC will participate in <i>Employment First</i> activities during early childhood which promote consideration of future employment and career paths as adults.
Individuals/families requesting Positive Behavioral Support services will begin receiving services within 30 days	<ul style="list-style-type: none"> • Continue to expand number of training options for families receiving behavioral support services.
Individuals/families will receive information on services from RCRC at least twice yearly	<ul style="list-style-type: none"> • Continue to use simple, user-friendly formats and language when developing materials.
Adults in RCRC four-county area who: <ul style="list-style-type: none"> • Earn income • Participate in supported employment • Participate in competitive employment 	<ul style="list-style-type: none"> • Continue to provide individuals with information on work opportunities, such as supported employment, customized employment and micro-enterprise. • Continue to provide training and technical assistance for existing adult day service providers on <i>Employment First</i> and ways to implement new employment strategies. (“<i>Employment First</i>” means having a conversation about employment as the <i>first</i> of all available options.) • Provide information about transition and adult services for families of school-aged children.
Children and adults have access to medical and dental services	<ul style="list-style-type: none"> • Continue to work with Department of Developmental Services to implement strategies for access to medical/dental services, given changes to California Medi-Cal coverage. • Provide a user friendly guide to various services available through Medi-Cal and post on web site.
Number of consumers per thousand who are victims of abuse	<ul style="list-style-type: none"> • Continue to coordinate abuse prevention activities with law enforcement and first responders. • Develop guidelines for recognition of ways clients may communicate that they have been a victim of abuse.

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Compliance Measures

Measures
Unqualified independent audit with no Material finding(s)
Substantial Compliance with DDS fiscal audit
Accuracy percent of POS fiscal projections (based on February SOAR)
Operates within OPS budget
Certified to participate in Waiver
Compliance with Vendor Audit Requirements per contract, Article III, Section 10
CDER/ESR Currency
Intake/assessment and IFSP time lines (0-3). Under Development
Intake/assessment time lines for consumers ages 3 and above
IPP Development (WIC requirements)
IFSP Development (Title 17 requirements)