

2016 PERFORMANCE CONTRACT MEASURES AND ACTIVITIES

Redwood Coast Regional Center

Public Policy Performance Measures

Measures	Activities Regional Center will Employ to Achieve Outcomes
Number and percent of RC caseload in DC	<ul style="list-style-type: none"> • Assist individuals who reside in State Developmental Centers and community institutions (16 beds or larger) to move into the community through the Community Placement Plan. • Assist individuals who currently live in Skilled Nursing Facilities (SNF's) to move into community living arrangements of not more than six.
Number and percent of minors residing with families	<ul style="list-style-type: none"> • Provide a variety of training options for families receiving behavioral support services in all four counties.
Number and percent of adults residing in independent living	<p>Offer self advocacy supports to interested adults.</p> <ul style="list-style-type: none"> • Offer workshops to support staff which teach skills training toward independence for persons served.
Number and percent of adults residing in supported living	<ul style="list-style-type: none"> • Work with community non-profit housing agencies to develop affordable housing options in Del Norte, Lake, Mendocino and Humboldt Counties. • Incorporate information and planning regarding emergency preparedness into IPP planning.
Number and percent of adults residing in Adult Family Home Agency homes	<ul style="list-style-type: none"> • Develop more Family Homes in Lake, Del Norte, Southern Humboldt, and Mendocino Counties, as indicated through area-wide needs assessment.

2016 Public Policy Performance Measures Continued

Measures	Activities Regional Center will Employ to Achieve Outcomes
Number and percent of adults residing in family homes (home of parent or guardian)	<ul style="list-style-type: none"> • Update and provide current information to individuals and families about available generic and community resources.
Number and percent of minors living in facilities serving >6 (Desired outcome = less)	<ul style="list-style-type: none"> • Offer training in specialized services to foster families based on a positive behavioral supports model.
Number and percent of adults living in facilities serving >6 (Desired outcome = less)	<ul style="list-style-type: none"> • Encourage development of smaller licensed residential homes, with individual bedrooms, and that meet newly developed requirements of CMS (Center for Medicare and Medicaid Services).
Percent of total annual expenditures by individual's residence type and ethnicity	<ul style="list-style-type: none"> • Develop measures of cultural core competencies • Provide training for RCRC staff and Board members on cultural core competencies • Encourage in outreach with RCRC underserved communities to determine how to best serve individuals in those communities.
Percent of total annual authorized services for individuals by residence type and ethnicity	<ul style="list-style-type: none"> • Offer "rapid feedback" opportunities to clients and families regarding satisfaction with services and supports included in recent IPP/IFSP. Opportunities may include by phone, email, or regular mail

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Local Policy Outcomes – Activities Outline

Measures	Activities Regional Center will Employ to Achieve Outcomes
More children in the RCRC four-county area will attend school in inclusive settings	<ul style="list-style-type: none"> • RCRC will continue to participate in <i>Employment First</i> activities with families of young children and children reaching transition age which promote consideration of future employment and career paths as adults. • Conduct a workshop for RCRC Service Coordinators on early transition planning
Individuals/families will receive information on services from RCRC at least twice yearly	<ul style="list-style-type: none"> • Use simple, user-friendly formats and language when developing materials. • Increase informational materials in Spanish and other languages.
Adults in RCRC four-county area who: <ul style="list-style-type: none"> • Earn income • Participate in supported employment • Participate in competitive employment 	<ul style="list-style-type: none"> • Continue training events in four county area which focus on <i>Employment First</i>, customized employment, job coaching, and related areas of skill development. • Provide information about transition and adult services for families of school-aged children.
Children and adults have access to medical and dental services	<ul style="list-style-type: none"> • Advocate at system/State level for increased access to specialty dental services. • Work with area dental service providers to increase access to timely dental care.
Number of consumers per thousand who are victims of abuse	<ul style="list-style-type: none"> • Disseminate guidelines for recognition of ways clients may communicate that they have been a victim of abuse. • Provide additional risk reduction seminars during 2016.

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Compliance Measures

Measures
Unqualified independent audit with no Material finding(s)
Substantial Compliance with DDS fiscal audit
Accuracy percent of POS fiscal projections (based on February SOAR)
Operates within OPS budget
Certified to participate in Waiver
Compliance with Vendor Audit Requirements per contract, Article III, Section 10
CDER/ESR Currency
Intake/assessment and IFSP time lines (0-3). Under Development
Intake/assessment time lines for consumers ages 3 and above
IPP Development (WIC requirements)
IFSP Development (Title 17 requirements)