# **Corrective Action Plan (CAP)**

Redwood Valley House Vendor # HR0482

Administrator, Owner: Richard Hire

September 18, 2019

A serious and immediate danger situation has come to the attention of Redwood Coast Regional Center. A serious incident occurred by one of the licensed staff at Redwood Valley home that resulted in the abuse of a client served by RCRC. These concerns rise to the level of Title 17, California Code Regulations Section #56053: Immediate Danger in which require Corrective Action Plan with Immediate Sanctions.

1. RCRC received an allegation regarding a licensed staff that performed a health care intervention that resulted in the abuse of a resident.

**Immediate Danger**

From the above issue, the following immediate danger has been identified by Title 17, Section 56053. The immediate danger and immediate action shall be implemented effective Tuesday September 4, 2018.

Title 17 56053 (a) (2): Situations or allegations of abuse of a consumer

Title 17 56053 (d) (1): Meet with the administrator to describe the situation which constitutes the immediate danger

Title 17 56053 (e): The regional center shall determine whether the immediate danger can corrected within 24 hours of verification

Title 17 56053 (e) (2): When the immediate danger can be corrected within 24 hours of verification, and the safety of the consumers can assured, the regional center shall verify that the correction of the immediate danger has occurred.

The following Corrective Action Plan to be completed by October 18th, 2019:

1. **Staff member named Michael Orlando; LVN shall be removed from working with all clients of Redwood Coast Regional Center effective September 18, 2019.**
2. Administrator and Licensee of Redwood Valley House are to meet with Redwood Coast Regional Center Community Services Manager to ensure the following items are completed.
   1. Review agency policies and procedures around allegations of abuse;
   2. Review of all restricted health care plans by Redwood Coast Regional Center RN
   3. Review of appropriate staffing by review of staffing schedules, to include managers
   4. Review and implementation Personal Care Guidelines
   5. Staff and management training on mandated reporting
3. Regional Center staff will make unannounced visits to all clients.
4. No new clients from any regional center can receive specialized residential services until the CAP is met.

Please sign, date and return this Corrective Action Plan within seven (7) days of receipt to Kim Nash, Director Community Services, at Redwood Coast Regional Center. If you have any disagreements with this plan, please note them in writing.

You have the right to appeal the findings in this CAP. The appeal section is attached.

Regards,

Kim Nash,

Director of Community Services

cc:

Dr. Rick Blumberg, Executive Director

Mary Block, Director of Client Services

Sheila Keys, Community Services Manager

Michelle Brooks, RCRC Wellness Nurse

Dr. Lucy Esralew, RCRC Clinical Director

Regional Centers of California

Vendor file

Transparency SB 81 posting

DDS Liaison Allan Smith

Attachment: Appeal Procedures