

2011 PERFORMANCE CONTRACT MEASURES AND ACTIVITIES

Redwood Coast Regional Center

Public Policy Performance Measures

Measures	Activities Regional Center will Employ to Achieve Outcomes
Number and percent of RC caseload in DC	<ul style="list-style-type: none"> Assist at least two individuals who reside in State Developmental Centers and community institutions (16 beds or larger) to move into the community through the Community Placement Plan
Number and percent of minors residing with families	<ul style="list-style-type: none"> Develop two out-of-home respite options for families in Del Norte and Lake Counties Continue to offer parent support groups during 2011.
Number and percent of adults residing in independent living	<ul style="list-style-type: none"> Continue work through Community Placement Plan (CPP) to address need for affordable housing options. Continue to offer self advocacy supports to interested adults.
Number and percent of adults residing in supported living	<ul style="list-style-type: none"> Support SLS providers to incorporate personal safety training into services.
Number and percent of adults residing in Adult Family Home Agency homes	<ul style="list-style-type: none"> Continue to develop more Family Homes in Lake, Del Norte, Southern Humboldt, and Mendocino Counties.

Public Policy Performance Measures Continued

Measures	Activities Regional Center will Employ to Achieve Outcomes
Number and percent of adults residing in family homes (home of parent or guardian)	<ul style="list-style-type: none"> • Make available and regularly update a guide to generic and community resources serving individuals and families.
Number and percent of minors living in facilities serving >6 (Desired outcome = less)	<ul style="list-style-type: none"> • Continue to develop specialized children’s living options with Foster Family Agencies. • Limit the development of new licensed residential homes to smaller homes, with specialized supports where possible.
Number and percent of adults living in facilities serving >6 (Desired outcome = less)	<ul style="list-style-type: none"> • Encourage development of smaller licensed residential homes, with individual bedrooms where possible. • Promote Individual Support Plans which offer skills training toward independence for persons served.

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Local Policy Outcomes – Activities Outline

Measures	Activities Regional Center will Employ to Achieve Outcomes
More children in the RCRC four-county area will attend school in inclusive settings	<ul style="list-style-type: none"> • Provide information about transition and adult services for families of school-aged children. • RCRC will participate in <i>Employment First</i> activities during early childhood which promote consideration of future employment and career paths as adults.
Individuals/families requesting Positive Behavioral Support services will begin receiving services within 30 days	<ul style="list-style-type: none"> • Expand number of training options for families receiving behavioral support services.
Individuals/families will receive information on services from RCRC at least twice yearly	<ul style="list-style-type: none"> • Use simple, user-friendly formats and language when developing materials.
Adults in RCRC four-county area who: <ul style="list-style-type: none"> • Earn income • Participate in supported employment • Participate in competitive employment 	<ul style="list-style-type: none"> • Provide individuals with information on work opportunities, such as supported employment, customized employment and micro-enterprise. • Continue to provide training and technical assistance for existing adult day service providers on <i>Employment First</i> and ways to implement new employment strategies. (“<i>Employment First</i>” means having a conversation about employment as the <i>first</i> of all available options.)
Children and adults have access to medical and dental services	<ul style="list-style-type: none"> • Work with Department of Developmental Services to implement strategies for access to medical/dental services, given changes to California Medi-Cal coverage.
Number of consumers per thousand who are victims of abuse	<ul style="list-style-type: none"> • Continue to coordinate abuse prevention activities with law enforcement and first responders.

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Local Policy Outcomes - Baseline

Measures	RCRC Baseline	Planned Activities
Percentage of children in the RCRC four-county area will attend school in inclusive settings	*52% as of 10/31/10 *NOTE: Current baseline figures do not represent statistical significance. Figures are based on limited sampling only.	<ol style="list-style-type: none"> 1. Provide information about transition and adult services for families of school-aged children. 2. RCRC will participate in <i>Employment First</i> activities during early childhood which promote consideration of future employment and career paths as adults.
Percentage of individuals/families requesting Positive Behavioral Support services will begin receiving services within 30 days	*44% as of 10/31/10	<ol style="list-style-type: none"> 1. Expand number of training options for families when developing materials
Percentage of individuals/families will receive information on services from RCRC at least twice yearly	*96% as of 10/31/10	<ol style="list-style-type: none"> 1. Use simple, user-friendly formats and language when developing materials.
Percentage of adults in RCRC four-county area who: <ul style="list-style-type: none"> • Earn income • Participate in supported employment • Participate in competitive employment 	Ages 14 and above: 10% as of 10/31/10 [73 working 1-10 hrs/wk; 102 working 10-30 hrs/wk; 33 working 30+ hrs/wk]	<ol style="list-style-type: none"> 1. Provide individuals with information on work opportunities, such as supported employment, customized employment and micro-enterprises. 2. Continue to provide training and technical assistance for existing adult day service providers on <i>Employment First</i> and ways to implement new employment strategies.

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Local Policy Outcomes – Baseline Continued

Measures	RCRC Baseline	Planned Activities
Percentage of children and adults have access to medical and dental services	46% as of 12/31/10	1. Work with Department of Developmental Services to implement strategies for access to medical/dental services, given changes to California Medi-Cal coverage.
Percentage of consumers per thousand who are victims of abuse	NOTE: Have requested changes to SANDIS to allow analysis of data from Special Incident Reports.	1. Continue to coordinate abuse prevention activities with law enforcement and first responders.

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Compliance Measures

Measures
Unqualified independent audit with no Material finding(s)
Substantial Compliance with DDS fiscal audit
Accuracy percent of POS fiscal projections (based on February SOAR)
Operates within OPS budget
Certified to participate in Waiver
Compliance with Vendor Audit Requirements per contract, Article III, Section 10
CDER/ESR Currency
Intake/assessment and IFSP time lines (0-3). Under Development
Intake/assessment time lines for consumers ages 3 and above
IPP Development (WIC requirements)
IFSP Development (Title 17 requirements)