



Redwood Coast Regional Center

Respecting Choice in the Redwood Community

DATE: October 31, 2022

TO: RCDSC Board of Directors

FROM: K. Orsi, Executive Assistant

SUBJECT: **REGULAR SESSION:** The RCDSC Board of Directors' will meet on **Wednesday, November 9, 2022 from 6:00 to 8:00 p.m.** by Zoom Video/Teleconference and AT&T Teleconference.

Please find enclosed the meeting packet for the upcoming RCDSC Board of Directors' meeting on Wednesday, November 9, 2022 by Zoom Video/Teleconference and AT&T Teleconference Spanish translation will be available during the meeting.

Here is the Zoom Link for the meeting:

By Zoom:

<https://zoom.us/j/98889971624?pwd=M09KbllpR0QvcU5zdzM0MEppcDZIZz09>

Meeting ID: 988 8997 1624

Passcode: 285677

Dial by phone: 1 669 900 6833

The following information is the AT&T Teleconference information:

By AT&T Teleconference:

Dial by phone: 888-278-0296

Access Code: 7928387

Please do not hesitate to contact me with any additional questions: 707-462-3832 x260 or korsi@redwoodcoastrc.org.

Thank you.

cc: RCDSC Packet Mailing List/Facilitators
RCRC Offices and RCRC website: www.redwoodcoastrc.org

525 2nd Street, Ste. 300 • Eureka, CA 95501 • (707) 445-0893

1116 Airport Park Blvd. • Ukiah, CA 95482 • (707) 462-3832

1301 A Northcrest Dr. • Crescent City, CA 95531 • (707) 464-7488

270 Chestnut St., Suite A • Fort Bragg, CA 95437 • (707) 964-6387

180 3rd St., Lakeport, CA 95453 • (707) 262-0470



Redwood Coast Regional Center

Respecting Choice in the Redwood Community

FECHA: 31 de octubre de 2022

A: Junta Directiva de RDCSC

DE: K. Orsi, asistente ejecutiva 

SUJETO: **SESIÓN ORDINARIA: La Junta Directiva del RCDSC se reunirá el miércoles 9 de noviembre de 2022 de 6:00 a 8:00 p.m. por Zoom Video/Teleconference y AT&T Teleconference.**

Encuentre adjunto el paquete de la reunión para la próxima reunión de la Junta Directiva de RCDSC el miércoles 9 de noviembre de 2022 por Zoom Video/Teleconference y AT&T Teleconference. La traducción al español estará disponible durante la reunión.

Aquí está el enlace de Zoom para la reunión:

Por Zoom:

<https://zoom.us/j/98889971624?pwd=M09KbllpR0QvcU5zdzM0MEppcDZIZz09>

Identificación de la reunión: 988 8997 1624

contraseña: 285677

Marcar por teléfono: 1 669 900 6833

La siguiente información es la información de la teleconferencia de AT&T:

POR AT&T Teleconferencia:

Marcar por teléfono: 888-278-0296

Código de acceso: 7928387

Please do not hesitate to contact me with any additional questions: 707-462-3832 x260 or korsi@redwoodcoastrc.org.

Gracias

cc: Lista de correo/facilitadores de paquetes del RCDSC
Oficinas de RCRC y sitio web de RCRC: www.redwoodcoastrc.org

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OUR VISION

Redwood Coast Regional Center recognizes that a vision statement is a projection of the ideal future. A vision statement provides a picture of things, not as they are, but as they might be. It is the "north star" which guides all journeys and which, like the north star, remains a bright fixture on the horizon of all that is possible.

It is the vision of Redwood Coast Regional Center that all people in our community, including individuals with developmental disabilities, will live, learn, work, travel, and play in the best, most inclusive environments.

We envision strong, healthy individuals and families whose emotional resources are renewed and supported by community and regional center. We envision full access to a complete array of health services throughout life.

We envision a system of services and supports that is determined by the individuals served. We envision a process that is complementary to the individual's own life, and which does not intrude upon the person's chosen lifestyle. We envision people residing in the living arrangement of their choice. We recognize that life is made meaningful by loving, being loved, and having friends and relationships. We acknowledge that life is enhanced by contribution, responsibility and the opportunity to learn new ideas and to engage in new experiences, including educational opportunities, social interactions, and work activities. We envision a system of services and supports which acknowledge the person's age, lifestyle preferences and culture, and which is fluid and ever changing.

We envision all people being empowered to communicate with their own minds and hearts to determine their supports and services.

We also subscribe to a vision which represents the highest commitment to excellence. We envision a commitment to honesty, compassion, trustworthiness, flexibility, responsiveness, accountability, accessibility, creativity and a passion for community service.

We envision a joyful and supportive environment in which trust is the cornerstone of all interactions, humor is appreciated and everyone participates fully in teamwork. We envision one community. We value diversity and honor individuals.

We strive to be accessible, to be knowledgeable, to be accountable, to accomplish tasks in a timely and effective manner, and to offer and receive feedback formally and informally on how we are doing in fulfilling our mission and realizing our vision.

We envision all members of the support community having access to adequate resources, including funding, in order to provide desired services and supports. We envision a collaboration between members of the community which creates a whole of services and supports which is greater than the sum of its component contributors. We acknowledge that shared learning, communication and planning activities will provide the greatest benefit for those individuals we mutually serve, as well as for our respective members. We envision a culture in which all members of the community are respected, supported, honored, and recognized for their diverse contributions and valued services.

We envision educational efforts which focus on teaching relationship rather than care giving; which teach support rather than control; which teach communication rather than regulation. We promote informed exploration and risk taking, with opportunities for feedback. We envision individual and community satisfaction as the standard by which all services are measured.

NUESTRA VISIÓN

El Redwood Coast Regional Center reconoce que una declaración de visión es una proyección del futuro ideal. Una declaración de visión proporciona una imagen de las cosas, no como son, sino como pueden ser. Es la "estrella norte" que guía todos los caminos y que, como la estrella del norte, permanece luminosa en el horizonte de todo lo que es posible.

Es la visión del Redwood Coast Regional Center que toda la gente de nuestra comunidad, inclusive los individuos con discapacidades de desarrollo, vivan, aprendan, trabajen, viajen, y jueguen en el entorno más integrador.

Visualizamos individuos y familias fuertes y saludables cuyos recursos emocionales son renovados y apoyados por la comunidad y el centro regional. Visualizamos acceso pleno a un despliegue completo de servicios de salud de por vida.

Visualizamos un sistema de servicios y apoyos determinado por los individuos a quienes sirven. Visualizamos un proceso que complementa la propia vida del individuo, sin entrometerse en el estilo de vida escogido por la persona. Visualizamos a las personas residiendo en el estilo de vida que escojan. Reconocemos que la vida adquiere significado por amar, ser amado, tener amigos y relaciones. Reconocemos que la vida se enriquece cuando hay contribución, responsabilidad, y oportunidad para aprender nuevas ideas y comprometerse con nuevas experiencias, inclusive oportunidades educativas, interacciones sociales, y actividades de trabajo. Visualizamos un sistema de servicios y apoyos que reconozcan la edad de la persona, su preferencia por un estilo de vida y cultura, y que fluye y es cambiante.

Visualizamos que toda la gente tenga poder para comunicarse con sus propias mentes y corazones para determinar sus apoyos y servicios.

También adoptamos una visión que representa el más alto compromiso a la excelencia. Visualizamos un compromiso a la honradez, compasión, confiabilidad, flexibilidad, responder, responsabilidad, accesibilidad, creatividad, y una pasión por dar servicio comunitario.

Visualizamos un entorno alegre y solidario en el que la confianza es la piedra angular de todas las interacciones, donde el humor es apreciado y todos participan plenamente en el trabajo de equipo. Visualizamos una comunidad. Valoramos la diversidad y honramos a los individuos.

Nos esforzamos por ser accesibles, tener conocimientos, ser confiables, realizar tareas de manera oportuna y eficaz, ofrecer y recibir comentarios formales e informales sobre como estamos realizando nuestra misión y cumpliendo con nuestra visión.

Visualizamos que todos los miembros que apoyan a la comunidad tengan acceso a los recursos adecuados, inclusive financiamiento, para proporcionar los servicios y apoyos deseados. Visualizamos una colaboración entre los miembros de la comunidad para crear un cuerpo de servicios y apoyos que es más grande que la suma de los contribuciones que lo componen. Reconocemos que el compartir aprendizaje, comunicación y actividades planeadas va a proporcionar un mayor beneficio para aquellos individuos que conjuntamente servimos, así como para nuestros respectivos miembros. Visualizamos una cultura en la que todos los miembros de la comunidad son respetados, apoyados, honrados, reconocidos por sus diversas contribuciones y sus valiosos servicios.

Visualizamos los esfuerzos educativos que enfocan sobre una enseñanza de relaciones más que en ofrecer cuidado; que enseñan como dar apoyo más que controlar; que enseñan como comunicarse más que reglamentar. Abogamos por hacer exploraciones informadas y tomar riesgos, con oportunidades para escuchar comentarios. Visualizamos que la satisfacción individual y comunitaria sea el estándar por el que todos los servicios sean medidos.

AGENDA

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DRAFT MEETING MINUTES

MEETING AGENDA
Redwood Coast Developmental Services Corporation
Board of Directors'
Wednesday, November 9, 2022
6:00 to 8:00 p.m.

By ZOOM Video/Teleconferencing
<https://us02web.zoom.us/j/98889971624>

Meeting ID: 988 8997 1624

Passcode: 285677

Dial by your location: 1 669 900 6833

BY AT&T Teleconference:

Dial: 888-278-0296

Access Code: 7928387

REGULAR SESSION

1. Call to Order/Roll Call/Introductions (5 min.)
2. Select Timekeeper/Sharing the Vision (2 min.)
3. Approval of Agenda (2 min.)
4. Approval of the September 14, 2022 Board of Directors' Meeting Minutes (2 min.)
5. Community Input (3 min. each)
6. Board Development/Executive Committee: Recommendation for Action to Seat New Vendor Representative (5 min.)
7. Executive Director's Report: Dr. Smalley (45 min.)
 - a. RCRC's Performance Contracts Review:
 - Overview of RCRC's Year End 2021 Performance Contract Outcomes
 - Call for Public Input/Comments/Recommendations.
 - Overview of RCRC's DRAFT 2023-2024 Performance Contract Measures and Actions
 - Call for Public Input/Comments/Recommendations for outcomes to reduce disparities and improve equity in Purchase of Services Expenditures, Employment Measures and Compliance Measures.
 - Recommendation for Board to approve RCRC's DRAFT 2023-2024 Performance Contract for submission to DDS.
 - b. Overview of the National Core Indicators Family Reports for RCRC for 2019-2020.
 - Call for Public Input/Comment
8. Director of Administration's Report: Amy Medina (10 min.)
9. Standing Committee Reports: (10 min)
Executive Committee Report – Mike Sawyer
 - October 26, 2022 Meeting Summary

Standing Committee Reports Continued:

Executive Committee Report Continued – Mike Sawyer

- July 29, 2022 Meeting Summary with recommendation for ACTION for a One-Time-Lump-Sum Payment to RCRC Staff

Client Advisory Committee Report: Will Lewis

- 10. New Business:** (10 min)
a. Proposed Board Meeting and Training Schedule and Topics for 2023
Recommendation for ACTION to approve the 2023 Meeting and Training Schedule.
- 11. ARCA Reports** (10 min.)
a. ARCA Board Delegate Report: Mike Sawyer
- 12. County Liaison and Connection Reports:** (3 min.)
• Mendocino
• Lake
- 13. Community Input** (3 min. each)
- 14. Close the Meeting**

Acronyms: AB: Assembly Bill ADA: Americans with Disabilities Act ARCA: Association of Regional Center Agencies ASD: Autism Spectrum Disorder ASP: Alliance of Service Providers BCBA: Board Certified Behavioral Analyst CAC: Client Advisory Committee Cal-ABLE: California Achieving a Better Life Experience Cal-OSHA: California Occupational Safety and Health Act CARF: Commission on Accreditation of Rehabilitation CCL: Community Care Licensing CDC: Center for Disease Control CDER: Client Development Evaluation Report CPP: Community Placement Plan CRA: Clients' Rights Advocate CRDP: Community Resource and Development Plan DDS: Department of Developmental Services DHHS: Department of Health and Human Services DNR: Do Not Resuscitate DSP: Direct Support Professionals EBSH: Enhanced Behavioral Home ED: Executive Director EVV: Electronic Visit Verification HCAR: Humboldt Community Access and Resource Center HDO: Housing Development Plan HSU: Humboldt State University I/DD: Intellectual/Developmental Disability IEP: Individualized Education Program IFSP: Individual Family Service Plan	Updated 1/12/2022	ILS: Independent Living Service IPP: Individualized Program Plan LCSW: Licensed Clinical Social Worker MHSA: Mental Health Services' Act MSW: Master of Social Work NCI: National Core Indicator OCRA: Office of Clients' Rights Advocacy (See CRA) OPS: Operations PEP: Purchase of Services Expenditure Projection PPE: Personal Protection Equipment POS: Purchase of Services QA: Quality Assurance RAC: Regional Advisory Committee RCDSC: Redwood Coast Developmental Services Corporation RCHDC: Rural Communities Housing Development Corporation RCRC: Redwood Coast Regional Center SCDD: State Council on Developmental Disabilities SDP: Self Determination Program SLS: Supported Living Service SB: Senate Bill SELPA: Special Education Local Plan Area SSI: Social Security Income SSP: State Supplementary Program START: Systemic, Therapeutic, Assessment, Resource and Treatment TA: Technical Assistance UVAH: Ukiah Valley Association of Habilitation WIC: Welfare and Institutions Code YAI: Young Adult Institution
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AGENDA DE LA REUNIÓN
Corporación de Servicios de Desarrollo de Redwood Coast
Junta Directiva'
miércoles, 9 de noviembre de 2022
6:00 a 8:00 p. m.

or video/teleconferencia Zoom
<https://us02web.zoom.us/j/98889971624>
Identificación de la reunión: 988 8997 1624
contraseña: 285677
Marque por su ubicación: 1 669 900 6833

BY AT&T Teleconferencia:

Marcar: 888-278-0296

Código de acceso: 7928387

Sesión Ordinaria

- 1. Llamada al orden/Paso de lista/Presentaciones** (5 min.)
- 2. Seleccione Timekeeper/ Compartiendo la visión** (2 min.)
- 3. Aprobación del Orden del Día** (2 min.)
- 4. Aprobación del Acta de la Sesión de Directorio del 14 de septiembre de 2022** (2 min.)
- 5. Aporte de la comunidad** (3 min. each)
- 6. Desarrollo de la Junta/Comité Ejecutivo: Recomendación de acción para Representante de nuevos proveedores de Seat** (5 min.)
- 7. Informe del Director Ejecutivo: Dr. Smalley** (45 min.)
 - a. Revisión de contratos de desempeño de RCRC:**
 - Descripción general de los resultados del contrato de rendimiento de fin de año 2021 de RCRC
 - Convocatoria de aportes/comentarios/recomendaciones del público.
 - Descripción general del BORRADOR de medidas y acciones del contrato de desempeño 2023-2024 de RCRC
 - Convocatoria de aportes públicos/comentarios/recomendaciones de resultados para reducir las disparidades y mejorar la equidad en los gastos de compra de servicios, medidas de empleo y Medidas de Cumplimiento.
 - Recomendación para que la Junta apruebe el BORRADOR del Contrato de Desempeño 2023-2024 de RCRC para enviar a DDS
 - b. Descripción general de los informes de la familia de indicadores básicos nacionales para RCRC para 2019-2020.**
 - Convocatoria para aportes/comentarios públicos
- 8. Informe del Director de Administración: Amy Medina** (10 min.)

9. Informes del Comité Permanente: (10 min)

Informe del Comité Ejecutivo - Mike Sawyer

- Resumen de la reunión del 26 de octubre de 2022
- Resumen de la reunión del 29 de julio de 2022 con recomendación de ACCIÓN para un pago único de suma global al personal de RCRC

Informe del Comité Asesor de Clientes: Will Lewis

10. Nuevo negocio: (10 min)

a. Programa y temas propuestos para la reunión de la junta y la capacitación para 2023

Recomendación de ACCIÓN para aprobar el calendario de reuniones y capacitación de 2023

11. Informes ARCA (10 min.)

a. Informe del delegado de la junta de ARCA: Mike Sawyer

12. Informes de enlace y conexión del condado: (3 min.)

- Mendocino
- Lake

13. Aporte de la comunidad (3 min. each)

14. Cerrar la reunión

DRAFT Meeting Minutes

REDWOOD COAST DEVELOPMENTAL SERVICES CORPORATION

Meeting of the Board of Directors – By Zoom Video/Teleconferencing

Wednesday, September 14, 2022 at 6:00 p.m.

#2 FY: 2022-2023

Directors Present: Beverly Fontaine, Bill Lacy, Diane Larson, Tamera Leighton, Will Lewis, Keith Peeples Teresa Schnacker, Mike Sawyer

Directors Absent: Allison Hillix, Jorge Matias, Dave Matson, Cassandra May, Chris Nifong,

Facilitators Present: Mark Konkler

RCRC Staff Present: Mary Block: Director of Client Services, Alma Ingram: Diversity Outreach Specialist Mendocino/Lake Counties, Amy Medina: Director of Administration, Mariana Molina-Nava: Diversity Outreach Specialist Humboldt/Del Norte Counties, Jessica Moulton-Hadley: Family Home Agency Manager, Kim Orsi: Executive Assistant, Jonathan Padilla: Director of Community Services, Dr. Jacinthe Roy: Director of Clinical Services, Dr. Kimberly Smalley: Executive Director

Others Present: Joe Ayres: Parent/Community Member, Kristi Patterson: Trajectory Services, Jaclyn Balany: Primary Liaison, Department of Developmental Services Office of Community Operations Community Programs Specialist, Julie Eby-McKenzie: Manager of the North Coast Office of the SCDD, Enrique Ulloa: Translator

Call to Order/Roll Call/Introductions: The regular meeting of the RCDSC Board of Directors was called to order by Board President M. Sawyer at 6:10 p.m. K. Orsi read the Electronic Recording Disclaimer and conducted rollcall and a quorum was present. M. Sawyer called for introductions.

- 1. Select Timekeeper/ Sharing the Vision:** T. Leighton volunteered as timekeeper and also shared paragraph five of the Vision Statement.
- 2. Approval of Agenda:** M. Sawyer called to approve the agenda and asked if there were changes. There was a change to update the agenda to review and approve the meeting minutes from July 13, 2022 meeting.
M/S/C: T. Leighton (W. Lewis) motioned to approve the update to the agenda to review and approve the July BOD meeting minutes. A vote by roll call was conducted and the motion carried.
- 3. Approval of Meeting Minutes from July 13, 2022 Board Meeting:** M. Sawyer called for any changes or corrections to the meeting minutes and hearing none the meeting minutes were approved as presented.

4. Community Input: M. Sawyer called for community input:

- **North Coast Office of the SCDD:** Manager Julie Eby-McKenzie reported that the National Core Indicators project Family Survey Cycle has ended and the project is moving to in-person interviews that will be conducted October 2022 through June 2023. 400 individuals will be surveyed from each regional center. Additional questions can be directed to the project coordinator, Mary Agnes Nolan at 530-521-0067.

The SCDD is conducting its 2nd Annual *There Must be a Law Contest* where ideas are collected from the public for ideas that will improve the lives of individuals with intellectual and developmental disabilities. Those who submit winning ideas will become the SCDD's next legislative priority with SCDD representative, Bridget Kolakosky. Submissions are due by September 30, 2022 and additional details are available at: <https://scdd.ca.gov/wp-content/uploads/sites/33/2022/08/FINAL-Accessible-English-TMBALC-Flyer.pdf>

The North Coast Office of the SCDD is currently recruiting for representatives to serve on the Regional Advisory Committee (cannot be individuals currently serving on the RCDSC Board of Directors). Please refer those who might be interested to J. Eby-McKenzie at Julie.eby-mckenzie@scdd.ca.gov

- **Abuse Prevention Advocacy:** Mr. Joe Ayres, a parent/community member shared that he is a local advocate for abuse prevention for individuals with Intellectual/developmental disabilities and if anyone is interested in additional information regarding his work, please contact Mr. Ayres at 707-357-6428.
- **Board Facilitators Group:** Dr. J. Roy reported that she and J. Eby-McKenzie will establish a facilitator's group meeting to discuss and learn more about providing facilitation services for Board members. Members of the Board are also welcomed to attend. If interested, please contact Dr. Roy at: jroy@redwoodcoastrc.org

5. Executive Director's Report: M. Sawyer called on Dr. Smalley who provided the following updates:

- **Direct Service Professionals (DSP) Week is September 11 – 15, 2022.** On behalf of Redwood Coast Regional Center Dr. Smalley expressed her gratitude to those who are DSP.
- **COVID Safety Precautions Update:** The California Department of Health Services (CDHS) has updated its rules and regulations and DDS has issued an updated directive late yesterday to regional centers regarding the changes/updates. Regional centers will still be responsible for monitoring its staff requirements for COVID vaccinations/boosters and weekly COVID testing is no longer required. There is very specific rules and regulations about

different levels of care from hospital care to assisted living facilities. RCRC will be updating its policies accordingly.

- **RCRC Staff Updates:** Since March 2022, RCRC has acquired 15 new positions and 33 new staff members. RCRC's staffing now consists of approximately 60% new staff members. Many of the new positions are related to growth. RCRC has received supplemental funding from DDS for new positions; however, the funding did not meet what was needed to hire enough service coordination staff to adequately reduce our caseload ratios.
- **RCRC Offices:** All RCRC offices are open to the public including RCRC's sixth office in Clearlake located at 14888 Olympic Drive. An open house will be scheduled sometime in the future.
- **New Deaf/Hard of Hearing Specialist:** RCRC has hired a new Deaf/Hard of Hearing Specialist for Lake and Mendocino Counties who will join Heather Jenkins who is the Deaf/Hard of Hearing Specialist for Humboldt and Del Norte Counties.
- **New Wellness Nurse:** RCRC has hired a second Wellness Nurse serving Humboldt/Del Norte Counties and is still recruiting for a second Wellness Nurse serving Mendocino/Lake Counties.
- **New Diversity Outreach Specialist:** Dr. Roy introduced Alma Ingram as the new Diversity Outreach Specialist for Lake/Mendocino Counties. A. Ingram introduced herself and reported that she has provided services for 15 years for migrant families and Spanish speakers in Lake and Mendocino Counties. A. Ingram is joining her colleague Mariana Molina-Nava who is the Diversity Outreach Specialist for Humboldt/Del Norte Counties.
- **Short-Term Interim Position:** RCRC is recruiting for this position that will support children graduating out of Early Start into inclusive school environments. An IDEA Specialist is also being recruited. This position will provide support for families and service coordinators to support families with school and school laws.
- **RCRC Psychologist:** This position is still open and RCRC continues recruitment for this position.
- **Summer Events:** Several outstanding events took place over the summer that included a Disability PRIDE event and joint events with community partners including Two Feathers, United Indian Health, Paso el Paso and Ukiah Sunday's in the Park summer concert series.
- **Santa visits at RCRC:** It is hoped that RCRC can once again host visits by Santa in December. To be determined.

6. Director of Community Service's Report: M. Sawyer called on J. Padilla who provided the following report:

- **Community Services Staffing Update:** Two remaining open positions in Community Services have been filled: Ron Lee accepted the Quality Assurance (QA) Specialist position that is based in Eureka and serving Humboldt and Del Norte Counties. Mr. Lee has a strong background in QA

from Monterey County. Anjelica Limon has accepted the Administrative Assistant position and is based in Ukiah. Ms. Limon has a passion for community outreach and helping underserved communities. The Community Services team is looking forward to working with RCRC's Diversity Outreach Specialists to improve community outreach and access to services.

- **Social Recreation/Restored Services:** RCRC has submitted its draft POS Guidelines for restored services to DDS and currently awaiting approval. Service Coordinators are submitting Resource Requests to Community Services for social and recreational activities as they meet with families in all four counties. Service requests include dance classes, access to local pools and gyms and horseback riding. It is hoped that over the next several years that RCRC will have a variety of restored social recreational services available for clients/families.
- **Employment Grants:** In 2021 DDS received \$10 million in funding to establish a program to improve access to services that increase new pathways to employment. DDS called for Employment Grant Applications to develop and increase competitive integrated employment opportunities across the state. The application period closed on August 24, 2022 and DDS has moved to the selection process and anticipates completion by November 2022 and plans to execute grant contracts by December 2022. There were seven community agencies within RCRC's catchment that submitted proposals for the employment grants.
- **Home and Community-Based Services (HCBS):** The HCBS Final Rule was issued and DDS has awarded each regional center \$284,000 to create and support service providers to operate person-centered projects and enhance services to come into full compliance with HCBS final rule.
- **Burns and Associates Rate Study:** Rate increases for eligible services have been implemented and were retroactive to April 1, 2022. FY 2022-2023 Budget included funding to accelerate the phased implementation of the rate modules to January 1, 2023 (previously July 1, 2023).

J. Padilla called for questions/comment: B. Fontaine commented that it is nice to have social recreation services returning as several years ago the Client Benefit Fund received numerous requests for Grants from RCRC Spanish speaking families who were seeking grants to provide swimming lessons for their children. E. Ulloa added that RCRC in Humboldt County has assisted 17 Spanish speaking families connect with Health Sport for swim lessons this summer.

7. **Standing Committee Reports:** M. Sawyer called on committee chairs for their reports:

- **ARCA Policies and Procedures:** M. Sawyer reported that ARCA recently completed updates to their Policies and Procedures and the Board has also been conducting reviews of its Bylaws and asked if any member of the Board would like to join this committee to please contact him. T. Leighton

recommended that M. Sawyer contact former Board member, S. Valente who did a great deal of work on the Bylaws prior to stepping down in 2021.

There were no other Committee Reports.

8. New Business:

a) Public Comment and Input regarding AB637 Waiver for Family Home

Agency Services: M. Sawyer called on J. Padilla who introduced J. Moulton-Hadley, RCRC's Family Home Agency Manager as RCRC is seeking a waiver to provide Level 7 Specialized Services through the Adult Family Home Agency (AFHA) model and is seeking input from the Board and community members.

J.Moulton-Hadley provided the following background regarding the 637 Waiver:

- In 2012 RCRC submitted a 637 Waiver requesting to exceed the rates for Family Home Agencies (FHA) to develop specialized supports that had four basic tiers. The Waiver was approved by DDS in 2013 and Tiers 5 and 6 were added for Specialized Services. The parameter of that waiver was that clients who would be entering the program would be clients at risk of entering or exiting a Developmental Center, entering or exiting out-of-state placement and those potentially entering or exiting mental health facilities.

The primary purpose was to continue support for individuals exiting DC's and with the success of moving individuals from the DC's towards community development programs and away from the other scenarios.

It has been nearly 10 years since the waiver was developed and implemented and it no longer allows sufficient funding or flexibility to maintain services. RCRC has been unable to enter individuals into the service unless they are attached to mental health facilities. RCRC is not seeking DC's or out-of-state placements; however, in the past, there may have been a large number of individuals at risk for one of these settings and RCRC is having to look for alternative services that are out of community/out of county for these individuals.

Prior to COVID 19, RCRC was allowed to have a maximum of 12 individuals at any given time from its catchment participate in the waiver. RCRC maintained 11 individuals and reserved the final spot for an individual with a need for greater consideration. Unfortunately, due to the lack of updating the waiver and clients moving out of the service, passing away or otherwise no longer qualifying for the service (due to changes to health care needs), RCRC is now down to one individual receiving services under the waiver.

Updating the AFHA Specialized option will allow clients, specifically those with significant medical, behavioral and/or mental health needs, to stay in their home communities in more natural family environments. RCRC currently does not have a mechanism to move these individuals without updating the waiver and criteria to support individuals who are at risk of losing their home community. Otherwise, the most appropriate alternative service would be a Specialized Residential Facility Level 7 that provide more restrictive, group home environments that are run by staff. These facilities are very limited within RCRC's catchment.

The development to update the Tier in the waiver would allow RCRC to increase the rates funded to recruit high quality and qualified individuals with nursing, BCBA or BCABA backgrounds for the program. A secondary component for the update is the Burns and Associates Rate Study as with its implementation, the current tier system will be absorbed and the current waiver will be eliminated. The new AFHA Level 7 Tier will expand the criteria, bring the rate up-to-date and allow RCRC to offer a broader array of services in the individual's home community in a family setting. RCRC will request a rate up to \$14,400 per individual, per month served in the new AFHA Level 7, making AFHA the more cost-effective option. AFHA will also offer more person-centered, local options for clients.

J. Moulton-Hadley called for questions and community input regarding the proposed update to the 637 Waiver. There were several questions regarding the definition of an AFHA home compared to other living options. J. Padilla asked if there was any opposition or concerns and no person on the board or in attendance from the community had any opposition to create a Level 7 within AFHA services.

T. Leighton recommended that a future presentation for the Board be provided by J. Padilla and his team regarding the various types of home setting services that are available including AFHA, Supported Living, Specialized and Community Care licensed homes. Such a presentation would provide the Board with a better understanding of the services and options that are available.

There were no other questions or additional comments from the Board or community members present.

9. ARCA Reports: M. Sawyer share the following update: **Meeting in Irvine was discussed earlier and no new information per Dr. Smalley**

- 1) **ARCA Board Delegate Report:** The August ARCA meeting was held in Irvine and the October meeting will be held in San Diego and delegates will focus on Strategic Planning

10. County Liaison and Connection Reports: M. Sawyer called for updates

- ❖ **Del Norte County:** No updates were reported
- ❖ **Humboldt County:** No updates were reported

11. Community Input: M. Sawyer called for community input.

- Mr. Ayres provided an additional comment regarding Mendocino County Public Health Officer, Dr. Andy Coren who has stated that the COVID pandemic is not over and that Dr. Coren is still recommending that the public wear masks in public in-door settings and double the space from 6 to 12 feet for social distancing as the new variant is highly contagious. Mr. Ayres encouraged everyone to get the updated booster which is now available.

In closing, Mr. Ayres thanked the Board, RCRC and the SCDD for their important work.

- T. Leighton commented that several people in the community had come to her in the past six months to express their concerns regarding inclusion in our school systems and that it seems to be slipping and will advocate for Inclusion Specialists at the regional center. J. Ayres added that support is needed during IEP meetings (SELPA/RCRC/SCDD) to raise awareness regarding the laws, inclusion and individuals with disabilities within the school system. Training for disability awareness would also be helpful.

E. Ulloa added that the Spanish speaking community has been straightening relationships with OCRA, RCRC and Community based organized to raise awareness for families and the school system to continue working for inclusion and advocating for rights of individuals with intellectual/developmental disabilities.

12. Close the Meeting: M. Sawyer adjourned the meeting at 7:21 p.m. There will be a Board Training on October 12, 2022 at 6 p.m. by Zoom. The Board meeting will be held on Wednesday, November 9, 2022, at 6:00 p.m. by Zoom.

Cassandra May, Secretary
RCDSC Board of Directors'

PROYECTO Acta de la reunión

CORPORACIÓN DE SERVICIOS DE DESARROLLO DE LA COSTA DE REDWOOD Reunión de la Junta Directiva – Por Zoom Video/Teleconferencia miércoles, 14 de septiembre de 2022 a las 18:00

#2 FY: 2022-2023

Directores presentes: Beverly Fontaine, Bill Lacy, Diane Larson, Tamera Leighton, Will Lewis, Keith Peeples Teresa Schnacker, Mike Sawyer

Directores Ausentes: Allison Hillix, Jorge Matias, Dave Matson, Cassandra May, Chris Nifong,

Facilitadoras presentes: Mark Konkler

Personal de RCRC presente: Mary Block: Director de Servicios al Cliente, Alma Ingram: Especialista en Alcance de la Diversidad Mendocino/Lake Counties, Amy Medina: Directora de administracion, Mariana Molina-Nava: Especialista en Alcance de la Diversidad Humboldt/Del Norte Counties, Jessica Moulton-Hadley: Gerente de agencia de vivienda familiar, Kim Orsi: Asistente ejecutiva, Jonathan Padilla: Director de Servicios Comunitarios, Dr. Jacinthe Roy: Director de Servicios Clínicos, Dr. Kimberly Smalley: Directora ejecutiva

Others Present: Joe Ayres: Padret/ Miembro de la comunidad, Kristi Patterson: Trajectory Services, Jaclyn Balany: Enlace principal, Departamento de Servicios de Desarrollo Especialista en Programas Comunitarios de la Oficina de Operaciones Comunitarias, Julie Eby-McKenzie: Gerente de la Oficina de la Costa Norte de la SCDD, Enrique Ulloa: Traducir

- 1. Llamada al orden/Paso de lista/Presentaciones:** La reunión ordinaria de la Junta Directiva del RCDSC fue convocada por el Presidente de la Junta, M. Sawyer, a las 6:10 p. m. K. Orsi leyó el descargo de responsabilidad de la grabación electrónica y pasó lista y hubo quórum. M. Sawyer pidió presentaciones.
- 2. Seleccione Cronometrador/ Compartiendo la visión:** T. Leighton se ofreció como cronometrador y también compartió el párrafo cinco de la Declaración de la visión.
- 3. Aprobación de la agenda:** **M. Sawyer llamó para aprobar la agenda y preguntó si había cambios.** Hubo un cambio para actualizar la agenda para revisar y aprobar las actas de la reunión del 13 de julio de 2022.
M/S/C: T. Leighton (W. Lewis) hizo la moción para aprobar la actualización de la agenda para revisar y aprobar las actas de la reunión de la Junta Directiva de julio. Se llevó a cabo una votación nominal y se aprobó la moción.

4. Approval of Meeting Minutes from July 13, 2022 Board Meeting: M. Sawyer solicitó cambios o correcciones a las actas de la reunión y al no escuchar nada, las actas de la reunión fueron aprobadas tal como se presentaron.

5. Aporte de la comunidad: M. Sawyer pidió aportes de la comunidad:

- **Oficina de la costa norte de la SCDD:** La gerente Julie Eby-McKenzie informó que el ciclo de encuesta familiar del proyecto de indicadores básicos nacionales ha finalizado y el proyecto está pasando a entrevistas en persona que se realizarán de octubre de 2022 a junio de 2023. Se encuestará a 400 personas de cada centro regional. Se pueden dirigir preguntas adicionales a la coordinadora del proyecto, Mary Agnes Nolan al 530-521-0067.

El SCDD está llevando a cabo su segundo concurso anual Debe haber una ley donde se recopilan ideas del público para ideas que mejorarán las vidas de las personas con discapacidades intelectuales y del desarrollo. Aquellos que presenten ideas ganadoras se convertirán en la próxima prioridad legislativa de SCDD con la representante de SCDD, Bridget Kolakosky. Las presentaciones deben presentarse antes del 30 de septiembre de 2022 y los detalles adicionales están disponibles en: <https://scdd.ca.gov/wp-content/uploads/sites/33/2022/08/FINAL-Accessible-English-TMBALC-Flyer.pdf>

La Oficina de la Costa Norte del SCDD actualmente está reclutando representantes para servir en el Comité Asesor Regional (no pueden ser personas que actualmente se desempeñen en la Junta Directiva del RCDSC). Por favor refiera a aquellos que puedan estar interesados a J. Eby-McKenzie en Julie.eby-mckenzie@scdd.ca.gov

- **Defensa de la prevención del abuso:** El Sr. Joe Ayres, padre/miembro de la comunidad, compartió que él es un defensor local de la prevención del abuso para personas con discapacidades intelectuales/del desarrollo y si alguien está interesado en obtener información adicional sobre su trabajo, comuníquese con el Sr. Ayres al 707-357-6428.
- **Grupo de Facilitadores de la Junta:** La Dra. J. Roy informó que ella y J. Eby-McKenzie establecerán una reunión de grupo de facilitadores para discutir y obtener más información sobre la prestación de servicios de facilitación para los miembros de la Junta. Los miembros de la Junta también son bienvenidos a asistir. Si está interesado, comuníquese con el Dr. Roy en: jroy@redwoodcoastrc.org

6. Informe del Director Ejecutivo: M. Sawyer llamó al Dr. Smalley, quien proporcionó las siguientes actualizaciones:

- **La semana de Direct Service Professionals (DSP) es del 11 al 15 de septiembre de 2022.** En nombre del Centro Regional Redwood Coast, la Dra. Smalley expresó su gratitud a quienes son DSP.
- **Actualización de precauciones de seguridad de COVID:** El Departamento de Servicios de Salud de California (CDHS, por sus siglas en inglés) actualizó sus reglas y regulaciones y el DDS emitió una directiva actualizada ayer por la noche a los centros regionales con respecto a los cambios/actualizaciones. Los centros regionales seguirán siendo responsables de monitorear los requisitos de su personal para vacunas/refuerzos de COVID y ya no se requieren pruebas semanales de COVID. Existen reglas y regulaciones muy específicas sobre los diferentes niveles de atención, desde la atención hospitalaria hasta las instalaciones de vida asistida. RCRC actualizará sus políticas en consecuencia.
- **Actualizaciones del personal de RCRC:** Desde marzo de 2022, RCRC ha adquirido 15 nuevos puestos y 33 nuevos miembros del personal. El personal de RCRC ahora consiste en aproximadamente un 60% de nuevos miembros del personal. Muchos de los nuevos puestos están relacionados con el crecimiento. RCRC ha recibido fondos suplementarios del DDS para nuevos puestos; sin embargo, la financiación no cumplió con lo que se necesitaba para contratar suficiente personal de coordinación de servicios para reducir adecuadamente nuestras proporciones de casos.
- **Oficinas RCRC:** Todas las oficinas de RCRC están abiertas al público, incluida la sexta oficina de RCRC en Clearlake ubicada en 14888 Olympic Drive. Una jornada de puertas abiertas se programará en algún momento en el futuro.
- **Nueva especialista en sordos / hipoacúsicos:** RCRC ha contratado a un nuevo especialista en sordera/dificultades auditivas para los condados de Lake y Mendocino que se unirá a Heather Jenkins, quien es la especialista en sordera/dificultades auditivas para los condados de Humboldt y Del Norte.
- **Nueva enfermera de bienestar:** RCRC ha contratado a una segunda enfermera de bienestar que presta servicios en los condados de Humboldt/Del Norte y todavía está reclutando a una segunda enfermera de bienestar que presta servicios en los condados de Mendocino/Lake.
- **Nuevo Especialista en Alcance de la Diversidad:** El Dr. Roy presentó a Alma Ingram como la nueva Especialista en Alcance de la Diversidad para los condados de Lake/Mendocino. A. Ingram se presentó e informó que ha brindado servicios durante 15 años a familias migrantes y de habla hispana en los condados de Lake y Mendocino. A. Ingram se unirá a su colega Mariana Molina-Nava, quien es la Especialista en Alcance de la Diversidad para los condados de Humboldt/Del Norte.
- **Posición Interina a Corto Plazo:** RCRC está reclutando para este puesto que apoyará a los niños que se gradúan de Early Start en entornos escolares inclusivos. También se está contratando a un especialista de IDEA. Este

puesto brindará apoyo a las familias y a los coordinadores de servicios para apoyar a las familias con la escuela y las leyes escolares.RCRC

- **Psicólogo:** Este puesto aún está abierto y RCRC continúa reclutando para este puesto.
- **Eventos de verano:** Durante el verano se llevaron a cabo varios eventos destacados que incluyeron un evento Disability PRIDE y eventos conjuntos con socios de la comunidad, incluidos Two Feathers, United Indian Health, Paso el Paso y la serie de conciertos de verano Ukiah Sunday's in the Park.
- **Visitas de Papá Noel en RCRC:** Se espera que RCRC pueda nuevamente recibir visitas de Santa en diciembre. Estar determinado.
- **Informe del Director de Servicio Comunitario:** M. Sawyer visitó a J. Padilla, quien proporcionó el siguiente informe:
- **Actualización de personal de servicios comunitarios:** Se han ocupado dos puestos vacantes restantes en Servicios Comunitarios: Ron Lee aceptó el puesto de Especialista en Garantía de Calidad (QA) que tiene su sede en Eureka y presta servicios en los condados de Humboldt y Del Norte. El Sr. Lee tiene una sólida experiencia en control de calidad del condado de Monterey. Anjelica Limon ha aceptado el puesto de asistente administrativo y tiene su sede en Ukiah. La Sra. Limon tiene una pasión por el alcance comunitario y ayudar a las comunidades desatendidas. El equipo de Servicios Comunitarios espera trabajar con los Especialistas en Alcance de la Diversidad de RCRC para mejorar el alcance comunitario y el acceso a los servicios.
- **Recreación Social/Servicios Restaurados:** RCRC ha presentado su borrador de Directrices de POS para servicios restaurados al DDS y actualmente espera su aprobación. Los coordinadores de servicios están enviando solicitudes de recursos a los servicios comunitarios para actividades sociales y recreativas mientras se reúnen con familias en los cuatro condados. Las solicitudes de servicio incluyen clases de baile, acceso a piscinas y gimnasios locales y paseos a caballo. Se espera que durante los próximos años RCRC tenga una variedad de servicios creativos sociales restaurados disponibles para clientes/familias.
- **Ayudas al Empleo:** En 2021, el DDS recibió \$10 millones en fondos para establecer un programa para mejorar el acceso a los servicios que aumentan nuevas vías de empleo. DDS solicitó solicitudes de subvenciones de empleo para desarrollar y aumentar las oportunidades de empleo integradas competitivas en todo el estado. El período de solicitud cerró el 24 de agosto de 2022 y el DDS pasó al proceso de selección y anticipa la finalización para noviembre de 2022 y planea ejecutar los contratos de subvención para diciembre de 2022. Hubo siete agencias comunitarias dentro del área de captación de RCRC que presentaron propuestas para las subvenciones de empleo.
-

- **ervicios basados en el hogar y la comunidad (HCBS):** Se emitió la regla final de HCBS y el DDS otorgó a cada centro regional \$284,000 para crear y apoyar a los proveedores de servicios para operar proyectos centrados en la persona y mejorar los servicios para cumplir plenamente con la regla final de HCBS.
- **Estudio de tasa de quemaduras y asociados:** Se implementaron aumentos de tarifas para los servicios elegibles y fueron retroactivos al 1 de abril de 2022. El presupuesto del año fiscal 2022-2023 incluyó fondos para acelerar la implementación gradual de los módulos de tarifas hasta el 1 de enero de 2023 (anteriormente el 1 de julio de 2023).

J. Padilla llamó para hacer preguntas/comentarios: B. Fontaine comentó que es bueno que los servicios de recreación social regresen, ya que hace varios años el Fondo de Beneficios para Clientes recibió numerosas solicitudes de subvenciones de familias de habla hispana de RCRC que buscaban subvenciones para proporcionar lecciones de natación para sus niños. E. Ulloa agregó que RCRC en el condado de Humboldt ha ayudado a 17 familias de habla hispana a conectarse con Health Sport para recibir lecciones de natación este verano.

7. Informes del Comité Permanente: M. Sawyer pidió a los presidentes de los comités sus informes:

- **olíticas y Procedimientos de ARCA:** M. Sawyer informó que ARCA completó recientemente las actualizaciones de sus Políticas y Procedimientos y que la Junta también ha estado realizando revisiones de sus Estatutos y preguntó si algún miembro de la Junta desea unirse a este comité para comunicarse con él. T. Leighton recomendó que M. Sawyer se comunique con el ex miembro de la Junta, S. Valente, quien trabajó mucho en los estatutos antes de dejar el cargo en 2021.

No hubo otros Informes del Comité.

8. Nuevo negocio:

- a) **Comentarios públicos y aportes con respecto a la exención AB637 para servicios de agencias de hogares familiares:** M. Sawyer llamó a J. Padilla, quien presentó a J. Moulton-Hadley, Gerente de la Agencia de Hogares Familiares de RCRC, ya que RCRC está buscando una exención para proporcionar Servicios Especializados de Nivel 7 a través del modelo de Agencia de Hogares Familiares para Adultos (AFHA) y está buscando aportes de la Junta y miembros de la comunidad.

J. Moulton-Hadley proporcionó los siguientes antecedentes con respecto a la Exención 637:

- En 2012, RCRC presentó una Exención 637 solicitando exceder las tarifas para las Agencias de Hogares Familiares (FHA) para desarrollar

apoyos especializados que tenían cuatro niveles básicos. La Exención fue aprobada por el DDS en 2013 y se agregaron los Niveles 5 y 6 para Servicios Especializados. El parámetro de esa exención era que los clientes que ingresarían al programa serían clientes en riesgo de ingresar o salir de un Centro de Desarrollo, ingresar o salir de una colocación fuera del estado y aquellos que potencialmente ingresarían o saldrían de centros de salud mental.

El propósito principal era continuar apoyando a las personas que salían de los CD y con el éxito de trasladar a las personas de los CD a los programas de desarrollo comunitario y alejarlos de los otros escenarios.

Han pasado casi 10 años desde que se desarrolló e implementó la exención y ya no permite suficiente financiación o flexibilidad para mantener los servicios. RCRC no ha podido ingresar a las personas en el servicio a menos que estén adscritas a centros de salud mental. RCRC no está buscando colocaciones en DC o fuera del estado; sin embargo, en el pasado, puede haber una gran cantidad de personas en riesgo por uno de estos entornos y RCRC tiene que buscar servicios alternativos fuera de la comunidad/fuera del condado para estas personas.

Antes de COVID 19, RCRC podía tener un máximo de 12 personas en cualquier momento desde su área de captación para participar en la exención. RCRC mantuvo a 11 personas y reservó el lugar final para una persona que necesitaba una mayor consideración. Desafortunadamente, debido a la falta de actualización de la exención y a los clientes que se mudan del servicio, fallecen o ya no califican para el servicio (debido a cambios en las necesidades de atención médica), RCRC ahora solo recibe servicios bajo la exención.

Actualizar la opción Especializada de AFHA permitirá a los clientes, específicamente aquellos con necesidades médicas, conductuales y/o de salud mental significativas, permanecer en sus comunidades de origen en entornos familiares más naturales. RCRC actualmente no tiene un mecanismo para trasladar a estas personas sin actualizar la exención y los criterios para apoyar a las personas que corren el riesgo de perder su comunidad de origen. De lo contrario, el servicio alternativo más apropiado sería un Centro Residencial Especializado de Nivel 7 que brinde entornos de hogares grupales más restrictivos que estén a cargo del personal. Estas instalaciones son muy limitadas dentro de la zona de captación de RCRC.

El desarrollo para actualizar el Nivel en la exención permitiría a RCRC aumentar las tarifas financiadas para reclutar personas calificadas y de alta calidad con antecedentes de enfermedad, BCBA o BCABA para el

programa. Un componente secundario de la actualización es el Estudio de Tarifas de Burns and Associates, ya que con su implementación, el sistema de niveles actual será absorbido y la exención actual será eliminada. El nuevo Nivel 7 de AFHA ampliará los criterios, actualizará la tasa y permitirá que RCRC ofrezca una gama más amplia de servicios en la comunidad de origen del individuo en un entorno familiar. RCRC solicitará una tarifa de hasta \$14,400 por persona, por mes atendido en el nuevo Nivel 7 de AFHA, lo que convierte a AFHA en la opción más rentable. AFHA también ofrecerá opciones locales más centradas en la persona para los clientes.

J. Moulton-Hadley pidió preguntas y aportes de la comunidad con respecto a la actualización propuesta de la Exención 637. Hubo varias preguntas con respecto a la definición de un hogar AFHA en comparación con otras opciones de vivienda. J. Padilla preguntó si había alguna oposición o inquietud y ninguna persona en la junta o asistente de la comunidad tenía alguna oposición para crear un Nivel 7 dentro de los servicios de AFHA.

T. Leighton recomendó que J. Padilla y su equipo proporcionen una presentación futura para la Junta con respecto a los diversos tipos de servicios en el hogar que están disponibles, incluidos los hogares con licencia de AFHA, Vida con Apoyo, Atención Especializada y Comunidad. Tal presentación proporcionaría a la Junta una mejor comprensión de los servicios y opciones que están disponibles..

No hubo otras preguntas o comentarios adicionales de la Junta o miembros de la comunidad presentes.

9. Informes de ARCA: M. Sawyer comparte la siguiente actualización: La reunión en Irvine se discutió anteriormente y no hay información nueva según el Dr. Smalley

1) Informe del delegado de la junta de ARCA: La reunión de ARCA de agosto se llevó a cabo en Irvine y la reunión de octubre se llevará a cabo en San Diego y los delegados se enfocarán en la Planificación Estratégica

10. Informes de enlace y conexión del condado: M. Sawyer pidió actualizaciones
condado del norte: No se informaron actualizaciones
Condado de Humboldt: No se informaron actualizaciones

11. Aporte de la comunidad: M. Sawyer pidió aportes de la comunidad.

- El Sr. Ayres brindó un comentario adicional sobre el Oficial de Salud Pública del Condado de Mendocino, el Dr. Andy Coren, quien declaró que la pandemia de COVID no ha terminado y que aún recomienda que el público use máscaras en público, en lugares cerrados y duplique el espacio. de 6 a 12 pies para el distanciamiento social ya que la nueva variante es altamente contagiosa. El Sr. Ayres animó a todos a obtener el refuerzo actualizado que ya está disponible.

Para finalizar, el Sr. Ayres agradeció a la Junta, RCRC y SCDD por su importante trabajo.

- T. Leighton comentó que varias personas de la comunidad se habían acercado a ella en los últimos seis meses para expresar sus preocupaciones sobre la inclusión en nuestros sistemas escolares y que parece estar fallando y abogará por especialistas en inclusión en el centro regional. J. Ayres agregó que se necesita apoyo durante las reuniones del IEP (SELPA/RCRC/SCDD) para crear conciencia sobre las leyes, la inclusión y las personas con discapacidades dentro del sistema escolar. La capacitación para la concientización sobre la discapacidad también sería útil.

E. Ulloa agregó que la comunidad de habla hispana ha estado fortaleciendo las relaciones con OCRA, RCRC y organizaciones comunitarias para crear conciencia entre las familias y el sistema escolar para que continúen trabajando por la inclusión y defendiendo los derechos de las personas con discapacidades intelectuales/del desarrollo.

12. Cerrar la reunión: M. Sawyer levantó la sesión a las 7:21 p. m. Habrá un Entrenamiento de la Junta el 12 de octubre de 2022 a las 6 p.m. por Zum. La reunión de Directorio se llevará a cabo el miércoles 9 de noviembre de 2022, a las 18:00 horas. por Zum.

Cassandra May, Secretary
RCDSC Board of Directors'

**EXECUTIVE
DIRECTOR'S
REPORT**

DRAFT 2023-2024 PERFORMANCE CONTRACT MEASURES AND ACTIVITIES

Redwood Coast Regional Center

DRAFT 2023-2024 Public Policy Performance Measures

Measurement Methodology for Public Policy and Compliance Measures

No.	Measures	RCRC Baseline June 2022	State Average June 2022	Activities Regional Center will Employ to Achieve Outcomes
1.	Number and percent of regional center caseload in Developmental Center	4 Clients or 0.09% of Clients Served by RCRC	0.06%	<ul style="list-style-type: none"> Continue to assist individuals who reside in State Development Centers and community institutions (16 beds or larger) to move into the community through the Community Placement Plan. Continue to assist individuals who currently live in Skilled Nursing Facilities (SNF's) to move into community living arrangements of not more than six. Advocate for community based/jail based competency training for RCRC clients who have been arrested, in place of DC placement for such training.
2.	Number and percent of minors residing with families	1,902 Clients or 99.42% of Clients Served by RCRC	99.60%	<ul style="list-style-type: none"> Increase the variety and number of training options for families receiving behavioral support services in all four counties. Continue to provide family support groups in all four counties. Expand early intervention parent training to Lake and Mendocino Counties using Incredible Years curriculum. Provide respite and childcare to families attending parent support groups, public meetings and educational events sponsored by RCRC. Develop additional respite services and improve the quality of services available, including services to Hispanic and Native American communities. Provide/promote more social skills development activities for children that allow them to interact with same aged peers. Support inclusive schooling Recover from COVID delay w/ schools relationships. Engage new IDEA position. Provide information regarding respite services to families in multiple formats (hard copy, digital). Continue to support families to develop Co-ops to build natural supports through empowerment groups. Continue to offer self-advocacy supports to interested adults through Client Connect and Rise. Advocate for transition plans in IEP's to include comprehensive ILS training. Provide/sponsor workshops in each of our 4 counties on Transition Planning for parents and transition aged youth in Lake and Mendocino Counties. Continue to offer workshops to support staff that teach skills training toward independence for persons served. Provide information and training to transition age clients and their families on transition, adult services and the self-determination program. Provide information and training to transition age clients and their families to include abuse prevention safety and informed decision making.
3.	Number and percent of adults residing in Home settings (independent living)	476 Clients or 20.51% of Clients Served by RCRC	9.48%	

Measurement Methodology for Public Policy and Compliance Measures

DRAFT 2023-2024 Public Policy Performance Measures Continued:

No.	Measures	RCRC Baseline June 2022	State Average June 2022	Activities Regional Center will Employ to Achieve Outcomes
4.	Number and percent of adults residing in supported living	528 Clients or 22.75% of Clients Served by RCRC	5.02%	<ul style="list-style-type: none"> Continue to work with community non-profit housing agencies to develop additional affordable housing options in Del Norte, Lake, Mendocino and Humboldt Counties. Maintain focus on the two additional projects that have been proposed in Lake County. Maintain RCRC's Increased representation at community housing forums. Support the continued process of the 10 units of affordable housing dedicated to RCRC clients under development. Provide information to individuals and families about access to affordable housing including application for vouchers, and other affordable housing resources and supports. Continue to work with SLS Agencies in all four counties to increase capacity to serve adults who require behavioral supports as this has not been met and was heavily impacted by COVID. Incorporate information and planning regarding emergency preparedness into IPP planning, and offer printed information on this topic, and post timely information on RCRC website and Facebook page. RCRC's a new Emergency Preparedness Manager is providing trainings with staff as well as providing outreach bags for clients/families. Maintain and Expand training to clients, family members, service providers and law enforcement in prevention of abuse and effective response to abuse. Work with law enforcement and the courts to ensure timely and appropriate investigation of abuse and to ensure due process for RCRC clients who have been victims of abuse/crime
5.	Number and percent of adults residing in Adult Family Home Agency Homes.	65 Clients or 2.80% of Clients Served by RCRC	0.82%	<ul style="list-style-type: none"> Continue to develop more Family Homes in Lake, Del Norte, Southern Humboldt, and Mendocino Counties, as indicated through area-wide needs assessment. Continue monitoring and technical assistance to Family Home Agencies throughout 2022-23 in support of quality assurance activities. Provide information to individuals and families about AFHA options available, and the importance of the match between the person and AFHA supports and services.
6.	Number and percent of adults residing in family homes (home of parent or guardian).	1,098 Clients or 47.31% of Clients Served by RCRC	67.43%	<ul style="list-style-type: none"> Continue to revise and update information to individuals and families about generic and community resources, and post on RCRC website and Facebook page. Maintain social media (Facebook, Twitter, Instagram) and leverage other social media outlets that may be used to improve timely, accessible communication. Provide clear information, in multiple formats, about supports available to families caring for adult clients (respite, personal attendants, behavioral health services, etc.).

Measurement Methodology for Public Policy and Compliance Measures

DRAFT 2023-2024 Public Policy Performance Measures Continued:

No.	Measures	RCRC Baseline June 2022	State Average June 2022	Activities Regional Center will Employ to Achieve Outcomes
7.	Number and percent of adults residing in home settings.	2,167 Clients or 93.36% of Clients Served by RCRC	82.75%	<ul style="list-style-type: none"> • Expand housing choice: <ul style="list-style-type: none"> • Independent Living • Supported Living • Adult Family Home Agency homes • Family homes
8.	Number and percent of minors who live in facilities serving greater than 6 people (Desired outcome = fewer)	1 Client or 0.05% of Clients Under Age 18	0.03%	<ul style="list-style-type: none"> • Continue to offer training in specialized services to foster families and group homes based on a positive behavioral supports model.
9.	Number and percent of adults who live in facilities serving greater than 6 people. (Desired outcome = fewer)	20 Clients or 0.86% of Clients 18 Years or Older	1.71%	<ul style="list-style-type: none"> • Develop smaller licensed residential homes that meet new requirements of CMS (Center for Medicare and Medicaid Services), and assist existing homes to also meet these requirements. • Continue support for medical model SLS Pilot

DRAFT 2023-2024 Public Policy Outcomes: Measures Related to Employment
Redwood Coast Regional Center

No.	Measures	State Average CY 2020	RCRC CY 2020	Planned Activities	Outcome
1.	Number and percentage of Clients age 16-64 with earned income.	18.86%	24.18%	<ul style="list-style-type: none"> RCRC will develop a timeline and plan in which assistance is provided to service providers to increase the capacity to support integrated, competitive employment. RCRC has employed two highly qualified Employment Specialists. These staff will work with local partners and area businesses to support and develop competitive employment opportunities. Develop informational materials for clients and families explaining employment options and support available including internships, competitive and integrated employment, supported employment and customized employment. Develop and disseminate informational materials describing the impact of paid employment on the income (SSI) and health insurance benefits clients receive. Provide information to school age youth (by age 14) about employment/career options, and pre-employment activities. 	Annually
2.	Average annual wages for Clients ages 16-64.	\$9,733	\$7,132	EDD data – average annual wages as reported to EDD for consumers ages 16-64	Annually
3.	Annual earnings of clients ages 16-64 compared to people with all disabilities in California.			EDD data – consumer wage data compared to people with all disabilities as reported to EDD	Annually

DRAFT 2023-2024 Public Policy Outcomes: Measures Related to Employment Continued:

No.	Measures	CA State Average 2020-21	RCRC 2020-21	Planned Activities	Outcome
4.	Number of adults who entered in competitive integrated employment following participation in a Paid Internship Program.	6	4	Incentive payments will be made to a service provider who assists in the placement and retention in a competitive integrated employment setting that is either full or part time. Data collected manually from service providers by regional Centers and Paid Internship Program Survey	Annually
5.	Percentage of adults who were entered in competitive integrated employment following participation in the Paid Internship Program.	14%	22%	Data collected manually from service providers by regional centers and Paid Internship Program Survey	Annually
6.	Average hourly or salaried wages and hours worked per week for Adults who participated in a Paid Internship Program during the prior fiscal year.	17 hr. \$14.25	14 hr. \$13.93	Data collected manually from service providers by regional centers and Paid Internship Program Survey	Annually
7.	Average wages and hours worked for adults engaged in competitive, integrated employment on behalf of whom incentive payments have been made.	23hr. \$14.81	22 hr. \$14.26	Data collected manually from service providers by regional centers ad Competitive Integrated Employment Incentive Program Survey.	Annually

DRAFT 2023-2024 Public Policy Outcomes: Measures Related to Employment Continued:

No.	Measures	CA State Average 2020-21	RCRC 2020-21	Planned Activities	Outcome	
8.	Total number of 30-day, 6-month and 12-month incentive payments made for the fiscal year.	\$1,500 \$1,250 \$1,000	17 19 33	3 2 12	Data collected manually from service providers by regional centers and Competitive Integrated Employment Incentive Program Survey.	Annually
9.	Percentage of adults who reported having integrated employment as a goal in their IPP	35%	N/A	RCRC Employment Specialists will work with clients, families and service coordinators to develop goals for competitive, integrated employment in the IPP. National Core Indicators (NCI) Survey Review of IPP's to evaluate progress on including employment as an IPP goal (including pre-employment activities).	Three year cycle	
10.	Local partnership agreements are established between regional centers, local educational agencies and the Department of Rehabilitation districts.			<ul style="list-style-type: none"> • RCRC Employment Specialists will continue to work with SELPA's in each of our 4 counties and Department of Rehabilitation districts, to develop collaborative relationships and agreements that conform with the CIE Blueprint. • RCRC will increase the number of Local Partnership Agreements (LPA). • RCRC will hold regular, quarterly meetings with Department of Rehabilitation and LPA to develop competitive, integrated work opportunities for individuals served. • Meetings will be held at least quarterly to evaluate progress. 	All 4 Counties have LPA's completed in 2022	
11.	Individuals and families are provided with information regarding the Employment First Policy, opportunities for employment and available supports to achieve integrated, competitive employment.			<ul style="list-style-type: none"> • RCRC will develop tools for Service Coordinators to use during IEP and IPP meetings to guide discussions and development of person centered employment goals and objectives. • Information and resources regarding employment opportunities and supports to achieve integrated, competitive employment will be available on the RCRC website and Facebook and Instagram page. • Disseminate the RCRC Employment First Policy in multiple formats (hard copy, website and FB page) 		

DRAFT 2023-2024 Public Policy Outcomes: Measures Related to Reducing Disparities and Improving Equity in Purchase of Services Expenditures:

No.	Measures	Baseline	Planned Activities
1.	Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity.	See Attachment A	Prior fiscal year FY 2019-2020 purchase of service data and Client Master File (CMF) Regional Center generated data:
2.	Percent of total annual purchase of services expenditures by individual's ethnicity and age: <ul style="list-style-type: none"> • Birth to age two, inclusive • Age three to 21, inclusive • Twenty two and older 	See Attachment B	Prior fiscal year FY 2019-2020 purchase of service data and Client Master File (CMF) Regional Center generated data: <ul style="list-style-type: none"> • RCRC will use local media and social media to communicate with individuals and families about RCRC services. • RCRC will collaborate with existing generic service providers to make space available for RCRC Service Coordinators and service providers to provide culturally appropriate services in remote, difficult to serve communities.
3.	Number and percent of individuals receiving only case management services by age and ethnicity: <ul style="list-style-type: none"> • Birth to age two, inclusive • Age three to 21, inclusive • Twenty two and older 	See Attachment C	Prior FY 2019-2020 purchase of services data and regional center caseload data: <ul style="list-style-type: none"> • RCRC will contract with individual Parent Mentors to conduct community outreach, communicate with community members about RCRC services, and improve access to RCRC services with the intent of decreasing the number of Clients receiving only case management services.
4.	Per capita purchase of service expenditures by individual's primary language (for primary languages chosen by 30 or more clients only)	See Attachment D	Prior 2019-2020 purchase of service data and CMF:
5.	Number and percent of individuals, by race/ethnicity, who are satisfied with the services and supports received by the family and family member.	See Attachment E	NCI data: <ul style="list-style-type: none"> Child Family Survey FY 12/13, FY 15/16, FY 18/19, FY 19/20 Adult Family Survey FY 10/11, FY 13/14, FY 16/17, and FY 19/20 Family Guardian Survey FY 10/11, FY 13/14, FY 16/17, FY 19/20 <ul style="list-style-type: none"> • RCRC will develop more culturally appropriate services to address access to purchase and utilization of RCRC services. • Develop more interpreter services. • Provide childcare for parent support groups and trainings.

DRAFT 2023-2024 Public Policy Outcomes: Measures Related to Reducing Disparities and Improving Equity in Purchase of Services Expenditures:

No.	Measures	CA State Average 2019-20	RCRC 2019-20	Planned Activities
6.	Number and percent of individuals, by race/ethnicity, who's IPP/IIFSP includes all of the services and supports needed.	86%	85%	NCI data: Child Family Survey: FY 12/13, FY 15/16, FY 18/19, FY 19/20 Adult Family Survey: FY 13/14, FY 16/17, and FY 19/20 Family Guardian Survey: FY 10/11, FY 13/14, FY 16/17 and FY 19/20
7.	Number and percent of families, by race-ethnicity, who report that services have made a difference in helping keep their family member at home.	N/A	N/A	NCI data: Child Family Survey: FY 10/11, FY 16/17, 18/19 and FY 19/20 Adult Family Survey: FY 15/16, FY 18/19 and FY 19/20

DRAFT 2023-2024 PERFORMANCE CONTRACT MEASURES AND ACTIVITIES

Redwood Coast Regional Center

Compliance Measures		RCRC CY 2021	Planned Activities
	Measures		
1	Timeliness unqualified independent audit with no material finding(s)	Met	Yes: Based on regional center independent audit findings.
2	Substantial compliance with Department fiscal audit	Met	Yes: Based on DDS internal document criteria.
3	Compliance with Vendor Audit Requirements	Met	Yes: Based on documentation regional center forwards to DDS
4	Operates within operations (OPS) budget	Met	Yes: Actual expenditures plus last bills do not exceed OPS budget.
5	Certified to participate in Home and Community-Based Waiver	Met	Yes: Based on most recent waiver monitoring report.
6	CDER/ESR Current	94.50%	Yes: Based on Status 1 and 2 on CMF with current CDER or ESR
7	Intake/Assessment and IFSP Timelines (age 0-2)		Early Start Report
8	Intake/assessment time lines for consumers ages 3 and above	74.19%	CMF – calculated by subtracting the status date from the CMF date.
9	IPP Development (WIC requirements)	97%	Biennial DDS review per WIC section 4646.5(c)(3).
10	IFSP Development (Title 17 requirements)	88.9%	Early Start Report.

PROYECTO DE MEDIDAS Y ACTIVIDADES DEL CONTRATO DE EJECUCIÓN 2023-2024

Centro Regional de la Costa de Redwood

Metodología de Medición de Políticas Públicas y Medidas de Cumplimiento

BORRADOR 2023-2024 Medidas de desempeño de políticas públicas				
No.	Medidas	RCRC Base Junio 2022	Promedio Estatatal Junio 2022	Actividades que el Centro Regional empleará para lograr los resultados
1.	Número y porcentaje de casos del centro regional en Centro de desarrollo	4 Clientes o 0.09% de Clientes Servidos por RCRC	0.06%	<ul style="list-style-type: none"> Continuar ayudando a las personas que residen en los Centros de Desarrollo del Estado e instituciones comunitarias (16 camas o más) para mudarse a la comunidad a través del Plan de Colocación en la Comunidad. Continuar ayudando a las personas que actualmente viven en Centros de Enfermería Especializada (SNF) a mudarse a arreglos de vivienda comunitaria de no más de seis personas. Abogar por la capacitación de competencias basada en la comunidad o en la cárcel para los clientes de RCRC que han sido arrestados, en lugar de la colocación en DC para dicha capacitación.
2.	Número y porcentaje de menores que residen con familias	1,902 Clientes o 99.42% de Clientes Servido por RCRC	99.60%	<ul style="list-style-type: none"> Aumentar la variedad y la cantidad de opciones de capacitación para las familias que reciben servicios de apoyo conductual en los cuatro condados. Continuar brindando grupos de apoyo familiar en los cuatro condados. Ampliar la capacitación para padres de intervención temprana a los condados de Lake y Mendocino utilizando el plan de estudios Incredibile Years. Brindar descanso y cuidado de niños a las familias que asisten a grupos de apoyo para padres, reuniones públicas y eventos educativos patrocinados por RCRC. Desarrollar servicios de relevo adicionales y mejorar la calidad de los servicios disponibles, incluidos los servicios para las comunidades hispanas y nativas americanas. Proporcionar/promover más actividades de desarrollo de habilidades sociales para niños que les permitan interactuar con compañeros de la misma edad. Proporcionar información sobre los servicios de relevo a las familias en múltiples formatos (copia impresa, digital). Continuar apoyando a las familias para desarrollar Cooperativas para crear apoyos naturales a través de grupos de empoderamiento.
3.	Número y porcentaje de adultos que residen en entornos domésticos (vida independiente)	476 Clientes o 20.51% de Clientes Servido por RCRC	9.48%	<ul style="list-style-type: none"> Continuar ofreciendo apoyos de autodefensa a los adultos interesados a través de Client Connect and Rise. Abogar por los planes de transición en los IEP para incluir capacitación integral en ILS. Proporcionar/patrocinar talleres en cada uno de nuestros 4 condados sobre planificación de transición para padres y jóvenes en edad de transición en los condados de Lake y Mendocino. Continuar ofreciendo talleres para apoyar al personal que enseña capacitación en habilidades hacia la independencia de las personas atendidas. Proporcionar información y capacitación a los clientes en edad de transición y sus familias sobre la transición, los servicios para adultos y el programa de autodeterminación. Proporcionar información y capacitación a los clientes en edad de transición y sus familias para incluir seguridad en la prevención del abuso y toma de decisiones informada.

Metodología de Medición de Políticas Públicas y Medidas de Cumplimiento

Borrador 2023-2024 Medidas de desempeño de políticas públicas Continuación:

No.	Medidas	RCRC Base Junio 2022	Promedio Estatal Junio 2022	Actividades que el Centro Regional empleará para lograr los resultados
4.	Número y porcentaje de adultos que residen en viviendas con apoyo	528 Clientes o 22.75% de Clientes Servicio por RCRC	5.02%	<ul style="list-style-type: none"> Continuar trabajando con las agencias comunitarias de vivienda sin fines de lucro para desarrollar opciones adicionales de vivienda asequible en los condados de Del Norte, Lake, Mendocino y Humboldt. Mantener el enfoque en los dos proyectos adicionales que se han propuesto en el condado de Lake. Mantener una mayor representación de RCRC en los foros de vivienda comunitaria. Apoyar el proceso continuo de las 10 unidades de vivienda asequible dedicadas a los clientes de RCRC en desarrollo. Proporcionar información a individuos y familias sobre el acceso a viviendas asequibles, incluida la solicitud de vales y otros recursos y apoyos para viviendas asequibles. Continuar trabajando con las agencias de SLS en los cuatro condados para aumentar la capacidad de atender a los adultos que requieren apoyo conductual, ya que esto no se ha cumplido y se vio fuertemente afectado por COVID. Incorporar información y planificación con respecto a la preparación para emergencias en la planificación del IPP y ofrecer información impresa sobre este tema y publicar información oportuna en el sitio web y la página de Facebook de RCRC. El nuevo Gerente de Preparación para Emergencias de RCRC está brindando capacitaciones con el personal y proporcionando bolsas de divulgación para clientes/familias. Mantener y Ampliar la capacitación para clientes, miembros de la familia, proveedores de servicios y agentes del orden público en la prevención del abuso y la respuesta efectiva al abuso. Trabajar con las fuerzas del orden público y los tribunales para garantizar una investigación oportuna y adecuada del abuso y garantizar el debido proceso para los clientes de RCRC que han sido víctimas de abuso/delito. Continuar desarrollando más Viviendas Familiares en los condados de Lake, Del Norte, Southern Humboldt y Mendocino, según lo indicado a través de la evaluación de necesidades de toda el área. Continuar con el seguimiento y la asistencia técnica a las Agencias de Hogares Familiares a lo largo de 2023-24 en apoyo de las actividades de aseguramiento de la calidad. Proporcionar información a las personas y familias sobre las opciones disponibles de AFHA y la importancia de la correspondencia entre la persona y los apoyos y servicios de AFHA.
5.	Número y porcentaje de adultos que residen en el hogar familiar para adultos Viviendas de Agencia.	65 Clientes o 2.80% de Clientes Servicio por RCRC	0.82%	<ul style="list-style-type: none"> Continuar revisando y actualizando la información para individuos y familias sobre recursos genéricos y comunitarios, y publicar en el sitio web y la página de Facebook de RCRC. Mantenga las redes sociales (Facebook, Twitter, Instagram) y aproveche otros medios de comunicación social que puedan usarse para mejorar la comunicación oportuna y accesible. Brindar información clara, en múltiples formatos, sobre los apoyos disponibles para las familias que cuidan a clientes adultos (descanso, asistentes personales, servicios de salud del comportamiento, etc.).
6.	Número y porcentaje de adultos que residen en hogares familiares (hogar del padre o tutor).	1,098 Clientes o 47.31% de Clientes Servicio por RCRC	67.43%	<ul style="list-style-type: none"> Continuar revisando y actualizando la información para individuos y familias sobre recursos genéricos y comunitarios, y publicar en el sitio web y la página de Facebook de RCRC. Mantenga las redes sociales (Facebook, Twitter, Instagram) y aproveche otros medios de comunicación social que puedan usarse para mejorar la comunicación oportuna y accesible. Brindar información clara, en múltiples formatos, sobre los apoyos disponibles para las familias que cuidan a clientes adultos (descanso, asistentes personales, servicios de salud del comportamiento, etc.).

Metodología de Medición de Políticas Públicas y Medidas de Cumplimiento

BORRADOR 2023-2024 Medidas de desempeño de políticas públicas Continuación:

No.	Medidas	RCRC Base Junio 2022	Promedio Estatatal Junio 2022	Actividades que el Centro Regional empleará para lograr los resultados
7.	Número y porcentaje de adultos que residen en entornos domésticos.	2,167 Clientes o 93.36% deClients Served by RCRC	82.75%	<p>Ampliar la elección de vivienda:</p> <ul style="list-style-type: none"> • Vida independiente • Vivienda asistida • Hogares de la Agencia de Hogares Familiares para Adultos • Viviendas familiares
8.	Número y porcentaje de menores que viven en establecimientos que atienden a más de 6 personas (Resultado deseado = menos)	1 Cliente o 0.05% de Clientes menores de 18 años	0.03%	<ul style="list-style-type: none"> • Continuar ofreciendo capacitación en servicios especializados para familias de crianza y hogares grupales basados en un modelo de apoyo conductual positivo.
9.	Número y porcentaje de adultos que viven en establecimientos que atienden a más de 6 personas. (Resultado deseado = menos)	20 Clientes o 0.86% de Clientes 18 años o más	1.71%	<ul style="list-style-type: none"> • Desarrollar viviendas residenciales con licencia más pequeñas que cumplen con los nuevos requisitos de CMS (Centro de Servicios de Medicare y Medicaid), y ayudar a las viviendas existentes a cumplir también con estos requisitos. • Continuar con el apoyo al modelo médico SLS Pilot

BORRADOR Resultados de Políticas Públicas 2023-2024: Medidas Relacionadas con el Empleo
Centro Regional de la Costa de Redwood

No.	Medidas	Promedio estatal CY 2020	RCRC CY 2020	Actividades planificadas	Salir
1.	Número y porcentaje de Clientes de 16 a 64 años con ingresos del trabajo.	18.86%	24.18%	<ul style="list-style-type: none"> • RCRC desarrollará un cronograma y un plan en el cual se brinda asistencia a los proveedores de servicios para aumentar la capacidad de apoyar el empleo integrado y competitivo. RCRC ha empleado a dos especialistas de empleo altamente calificados. Este personal trabajará con socios locales y empresas del área para apoyar y desarrollar oportunidades de empleo competitivas. • Desarrollar materiales informativos para clientes y familias que expliquen las opciones de empleo y el apoyo disponible, incluidas pasantías, empleo competitivo e integrado, empleo con apoyo y empleo personalizado. • Desarrollar y difundir materiales informativos que describan el impacto del empleo remunerado en los ingresos (SSI) y los beneficios del seguro de salud que reciben los clientes. • Proporcionar información a jóvenes en edad escolar (antes de los 14 años) sobre opciones de empleo/carrera y actividades previas al empleo. 	Anualmente
2.	Salario medio anual de Clientes de 16 a 64 años.	\$9,733	\$7,132	Datos de EDD: salarios anuales promedio informados a EDD para consumidores de 16 a 64 años	Anualmente
3.	Ganancias anuales de clientes de 16 a 64 años en comparación con personas con todas las discapacidades en California.		\$26,794	Datos de EDD: datos de salarios del consumidor en comparación con personas con todas las discapacidades según lo informado a EDD	Anualmente

BORRADOR 2023-2024 Resultados de la política pública: Medidas relacionadas con el empleo Continuación:

No.	Medidas	Promedio estatal CY 2020	RCRC CY 2020	Actividades planificadas	Salir
4.	Número de adultos que ingresaron en un empleo integrado competitivo luego de participar en un programa de pasantías remuneradas.	6	4	Los pagos de incentivos se realizarán a un proveedor de servicios que ayude en la colocación y retención en un entorno de empleo integrado competitivo que sea de tiempo completo o parcial. Datos recopilados manualmente de los proveedores de servicios por los centros regionales y la encuesta del programa de pasantías pagadas	Anualmente
5.	Porcentaje de adultos que ingresaron en un empleo integrado competitivo luego de participar en el Programa de pasantías pagadas.	14%	22%	Datos recopilados manualmente de los proveedores de servicios por los centros regionales y la encuesta del programa de pasantías pagadas	Anualmente
6.	Average hourly or salaried wages and hours worked per week for Adults who participated in a Paid Internship Program during the prior fiscal year.	17 hr. \$14.25	14 hr. \$13.93	Promedio de salarios por hora o asalariados y horas trabajadas por semana para adultos que participaron en un programa de pasantías remuneradas durante el año fiscal anterior.	Anualmente
7.	Promedio de salarios y horas trabajadas para adultos involucrados en un empleo competitivo e integrado en nombre de los cuales se han realizado pagos de incentivos.	23hr. \$14.81	22 hr. \$14.26	Datos recopilados manualmente de los proveedores de servicios por los centros regionales y la Encuesta del Programa de Incentivos al Empleo Integrado Competitivo.	Anualmente

BORRADOR 2023-2024 Resultados de la política pública: Medidas relacionadas con el empleo Continuación:

No.	Medidas	Promedio estatal 2020-21			Actividades planificadas	Salir
		RCRC 2020-21				
8.	Número total de pagos de incentivos de 30 días, 6 meses y 12 meses realizados para el año fiscal.	\$1,500 \$1,250 \$1,000	17 19 33	3 2 12	Datos recopilados manualmente de los proveedores de servicios por los centros regionales y la Encuesta del Programa de Incentivos al Empleo Integrado Competitivo.	Anualmente
9.	Porcentaje de adultos que informaron haber integrado el empleo como una meta en su IPP	35%	N/A		Los especialistas en empleo de RCRC trabajarán con los clientes, las familias y los coordinadores de servicios para desarrollar objetivos de empleo competitivo e integrado en el IPP. Revisión de la Encuesta Nacional de Indicadores Básicos (NCI) de los IPP para evaluar el progreso en la inclusión del empleo como una meta del IPP (incluidas las actividades previas al empleo).	Ciclo de tres años
10.	Los acuerdos de asociación locales son establecido entre los centros regionales, las agencias educativas locales y los distritos del Departamento de Rehabilitación.				<ul style="list-style-type: none"> • Los especialistas de empleo de RCRC continuarán trabajando con SELPA en cada uno de nuestros 4 condados y el Departamento de Distritos de rehabilitación, para desarrollar relaciones y acuerdos de colaboración que se ajusten al Plan CIE. • RCRC aumentará el número de Asociaciones Locales Acuerdos (LPA). • RCRC llevará a cabo reuniones trimestrales periódicas con el Departamento de Rehabilitación y LPA para desarrollar competitivo, oportunidades de trabajo integradas para las personas atendidas. • Se realizarán reuniones por lo menos trimestralmente para evaluar el progreso 	All 4 Counties have LPA's completed in 2022
11.	I Las personas y las familias reciben información sobre la Política de empleo primero, las oportunidades de empleo y los apoyos disponibles para lograr una integración, empleo competitivo.				<ul style="list-style-type: none"> • RCRC desarrollará herramientas para que los coordinadores de servicios las utilicen durante las reuniones de IEP e IPP para guiar las discusiones y el desarrollo de metas y objetivos de empleo centrados en la persona. • La información y los recursos sobre oportunidades de empleo y apoyos para lograr un empleo integrado y competitivo estarán disponibles en el sitio web de RCRC y en la página de Facebook e Instagram. • Difundir la Política de empleo primero de RCRC en múltiplesformatos (copia impresa, sitio web y página de FB) 	

BORRADOR Resultados de la política pública 2023-2024: medidas relacionadas con la reducción de las disparidades y la mejora de la equidad en los gastos de compra de servicios:

No.	Medidas	Base	Actividades planificadas
1.	Indicador que muestra la relación entre los servicios autorizados anuales y los gastos por tipo de residencia y etnia del individuo.	Ver Anexo A	Año fiscal anterior FY 2019-2020 compra de datos de servicio y datos generados por el Centro Regional del Archivo Maestro de Clientes (CMF):
2.	Porcentaje de la compra total anual de gastos de servicios por grupo étnico y edad de la persona: • Desde el nacimiento hasta los dos años, inclusive • De tres a 21 años, inclusive • Veintidós años o más	Ver Anexo B	Año fiscal anterior FY 2019-2020 compra de datos de servicio y datos generados por el Centro Regional del Archivo Maestro de Clientes (CMF): <ul style="list-style-type: none"> • RCRC utilizará los medios locales y las redes sociales para comunicarse con las personas y las familias sobre los servicios de RCRC. • RCRC colaborará con los proveedores de servicios genéricos existentes para hacer espacio disponible para los coordinadores de servicios y proveedores de servicios de RCRC para brindar servicios culturalmente apropiados en comunidades remotas y difíciles de atender.
3.	Número y porcentaje de personas que reciben solo servicios de administración de casos por edad y etnia: • Desde el nacimiento hasta los dos años, inclusive • De tres a 21 años, inclusive • Veintidós años o más	Ver Anexo C	Datos de compra de servicios anteriores del año fiscal 2019-2020 y datos de casos del centro regional: <ul style="list-style-type: none"> • RCRC contratará a padres mentores individuales para llevar a cabo actividades de alcance comunitario, comunicarse con los miembros de la comunidad sobre los servicios de RCRC y mejorar el acceso a los servicios de RCRC con la intención de disminuir la cantidad de clientes que reciben solo servicios de administración de casos.
4.	Compra per cápita de gastos de servicio por idioma principal del individuo (solo para idiomas principales elegidos por 30 o más clientes)	Ver Anexo D	Prior 2019-2020 purchase of service data and CMF.
5.	Número y porcentaje de personas, por raza/origen étnico, que están satisfechas con los servicios y apoyos recibidos por la familia y el miembro de la familia.	Ver Anexo E	datos del NCI: Encuesta familiar infantil FY 12/13, FY 15/16, FY 18/19, FY 19/20 Encuesta familiar de adultos FY 10/11, FY 13/14, FY 16/17 y FY 19/20 Encuesta de tutores familiares FY 10/11, FY 13/14, FY 16/17, FY 19/20 <ul style="list-style-type: none"> • RCRC desarrollará servicios culturalmente más apropiados para abordar el acceso a la compra y utilización de los servicios de RCRC. • Desarrollar más servicios de interpretación. • Proporcionar cuidado de niños para grupos de apoyo para padres y capacitaciones.

BORRADOR Resultados de la política pública 2023-2024: medidas relacionadas con la reducción de las disparidades y la mejora de la equidad en los gastos de compra de servicios Continuación::

No.	Medidas	Promedio estatal de California 2019-20	RCRC 2019-20	Actividades planificadas
6.	Número y porcentaje de personas, por raza/origen étnico, cuyo IPP/IFSP incluye todos los servicios y apoyos necesarios.	86%	85%	datos del NCI: Encuesta de familias infantiles: FY 12/13, FY 15/16, FY 18/19, FY 19/20 Encuesta de familias adultas: FY 13/14, FY 16/17 y FY 19/20 Encuesta de tutores familiares: FY 10/11, FY 13/14, FY 16/17 y FY 19/20
7.	Número y porcentaje de familias, por raza y etnia, que informan que los servicios han marcado una diferencia para ayudar a mantener a su familiar en casa.	N/A	N/A	datos del NCI: Encuesta de familias infantiles: FY 10/11, FY 16/17, 18/19 y FY 19/20 Encuesta de familias adultas: FY 15/16, FY 18/19 y FY 19/20

DRAFT 2023-2024 PERFORMANCE CONTRACT MEASURES AND ACTIVITIES

Redwood Coast Regional Center

Medidas de Cumplimiento		RCRC CY 2021	Actividades planificadas
	Medidas		
1	Puntualidad auditoría independiente no calificada sin material recomendaciones	Reunió	Sí: Basado en hallazgos de auditorías independientes del centro regional.
2	Cumplimiento sustancial con la auditoría fiscal del Departamento.	Reunió	Sí: según los criterios de documentos internos del DDS.
3	Cumplimiento de los requisitos de auditoría de proveedores	Reunió	Sí: Basado en la documentación que el centro regional reenvía al DDS
4	Opera dentro del presupuesto de operaciones (OPS)	Reunió	Sí: los gastos reales más las últimas facturas no superan el presupuesto de OPS.
5	Certificado para participar en la exención basada en el hogar y la comunidad	Reunió	Sí: Basado en el informe de monitoreo de exenciones más reciente.
6	Corriente CDER/ESR.	94.50% actual	Sí: Basado en el Estado 1 y 2 en CMF con CDER o ESR
7	Admisión/Evaluación y Plazos de IFSP (edad 0-2)		Informe de inicio temprano
8	Líneas de tiempo de admisión/evaluación para los consumidores a partir de 3 años	74.19% CMF.	CMF: se calcula restando la fecha de estado de la fecha de CMF.
9	Desarrollo de IPP (requisitos de WIC)	97% WIC.	Revisión bienal del DDS según la sección 4646.5(c)(3) de WIC.
10	Desarrollo de IFSP (requisitos del Título 17)	88.9%	Informe de inicio temprano.

Attachment A
Redwood Coast Regional Center
Percent of Total Annual Authorized Services
And Expenditures
By Individuals Residence Type
Fiscal Year 2020-2021

Resident Type	Number of clients	Total Expenditures	Total Authorized Services
Out-of-State	1	\$11,213	\$25,419
Home of Parent or Guardian	3,358	\$35,865,015	\$93,680,797
Independent Living or Supported Living	1,047	\$73,311,180	\$114,479,710
Developmental Center/State Hospital	4	\$9,659	\$16,752
Correctional Institution	11	\$45,122	\$199,060
Community Care Facility (CCF)	100	\$9,928,102	\$13,781,173
ICF Facility & Continuous Nursing	12	\$680,143	\$1,265,764
Skilled Nursing Facility (SNF)	18	\$209,727	\$574,070
Foster Home, Children	84	\$644,921	\$1,578,715
Family Home, Adults	74	\$6,240,647	\$11,347,748
Psychiatric Treatment Facility	3	\$72,524	\$98,313
Rehabilitation Center	0		
Acute General Hospital	0		
Sub-Acute	0		
Community Treatment Facility	4	\$28,379	\$70,095
Hospice	0		
Transient/Homeless	29	\$164,199	\$475,524
Other	21	\$1,224,706	\$1,713,276
Totals	4,666	\$128,435,538	\$239,307,082

Adjuntar A
Centro Regional de Redwood Coast
Porcentaje de servicios autorizados anuales totales
Y gastos
Por tipo de residencia individual
Año fiscal 2020-2021

Tipo de residente	Número De clientes	Total Gastos	Total Autorizado Servicios
Fuera del estado	1	\$11,213	\$25,419
Hogar del padre del tutor	3,358	\$35,865,015	\$93,680,797
Vida independiente o vida con apoyo	1,047	\$73,311,180	\$114,479,710
Centro de desarrollo / Hospital estatal	4	\$9,659	\$16,752
Institución correccional	11	\$45,122	\$199,060
Centro de atención comunitaria (CCF)	100	\$9,928,102	\$13,781,173
Centro ICF y enfermería continua	12	\$680,143	\$1,265,764
Centro de enfermería especializada (SNF)	18	\$209,727	\$574,070
Hogar de acogida, niños	84	\$644,921	\$1,578,715
Casa Familiar, Adultos	74	\$6,240,647	\$11,347,748
Centro de tratamiento psiquiátrico	3	\$72,524	\$98,313
Centro de rehabilitación	0		
Hospital General de Agudos	0		
Subaguda	0		
Centro de tratamiento comunitario	4	\$28,379	\$70,762
Hospicio	0		
Transitorio / sin hogar	29	\$164,199	\$475,524
Otro	21	\$1,224,706	\$1,713,276
Total	4,666	\$128,435,538	\$239,307,082

Attachment B
Redwood Coast Regional Center
Percent of Total Annual Purchase of Services Expenditures
By Individuals Ethnicity or Race
Fiscal Year 2020-2021

Ethnicity	For Birth to age 2 years, inclusive			
	Number Of Clients	Total Expenditures	Per Capita Expenditures	Percentage Utilized
American Indian or Alaska Native	26	\$195,879	\$7,534	32.1%
Asian	3	\$35,840	\$11,947	69.0%
Black/African American	5	\$11,819	\$2,364	37.2%
Hispanic	97	\$478,471	\$4,933	47.9%
Native Hawaiian or Other Pacific Islander	0			
Other Ethnicity or Race or Multi-Cultural	138	\$1,035,117	\$7,501	45.9%
White	321	\$1,980,225	\$6,169	41.2%
Totals	590	\$3,737,351	\$6,334	42.7%

For age 3 years to 21 years, inclusive				
Ethnicity				
American Indian or Alaska Native	119	\$1,187,928	\$9,983	29.4 %
Asian	38	\$266,428	\$7,011	34.3%
Black/African American	40	\$231,106	\$5,778	32.6%
Hispanic	371	\$2,905,604	\$7,832	35.7%
Native Hawaiian or Other Pacific Islander	7	\$105,469	\$15,067	66.1%
Other Ethnicity or Race or Multi-Cultural	163	\$1,387,928	\$8,515	41.1%
White	1,283	\$11,997,251	\$9,351	38.1%
Totals	2021	\$18,081,714	\$8,947	37.2%

For age 22 years and older				
Ethnicity				
American Indian or Alaska Native	89	\$3,871,900	\$43,505	66.6%
Asian	22	\$816,618	\$37,119	49.3%
Black/African American	39	\$1,346,473	\$34,525	49.0%
Hispanic	165	\$5,574,138	\$33,783	53.6%
Native Hawaiian or Other Pacific Islander	3	\$16,198	\$5,399	38.2%
Other Ethnicity or Race or Multi-Cultural	69	\$3,006,307	\$43,570	62.9%
White	1668	\$91,984,838	\$55,147	58.8%
Totals	2055	\$106,616,472	\$51,881	58.6%

Adjunto B
Centro Regional de Redwood Coast
Porcentaje del gasto total anual en compra de servicios
Por individuos, etnia o raza
Año fiscal 2020-2021

Etnicidad	Desde el nacimiento hasta los 2 años, inclusive			
	Número De clientes	Total Gastos	Per cápita Gastos	Porcentaje Utilizado
Indio americano o nativo de Alaska	26	\$195,879	\$7,534	32.1%
Asiático	3	\$35,840	\$11,947	69.0%
Negro / Afroamericano	5	\$11,819	\$2,364	37.2%
Hispano	97	\$478,471	\$4,933	47.9%
Native hawaiano u otro isleño del Pacífico	0			
Otra etnia o raza o multicultural	138	\$1,035,117	\$7,501	45.9%
Blanco	321	\$1,980,225	\$6,169	41.2%
Totales	590	\$3,737,351	\$6,334	42.7%

De 3 a 21 años, inclusive				
Etnicidad				
Indio americano o nativo de Alaska	119	\$1,187,928	\$9,983	29.4 %
Asiático	38	\$266,428	\$7,011	34.3%
Negro / Afroamericano	40	\$231,106	\$5,778	32.6%
Hispano	371	\$2,905,604	\$7,832	35.7%
Native hawaiano u otro isleño del Pacífico	7	\$105,469	\$15,067	66.1%
Otra etnia o raza o multicultural	163	\$1,387,928	\$8,515	41.1%
Blanco	1,283	\$11,997,251	\$9,351	38.1%
Totales	2021	\$18,081,714	\$8,947	37.2%

Para mayores de 22 años				
Ethnicity				
Indio americano o nativo de Alaska	89	\$3,871,900	\$43,505	66.6%
Asiático	22	\$816,618	\$37,119	49.3%
Negro / Afroamericano	39	\$1,346,473	\$34,525	49.0%
Hispano	165	\$5,574,138	\$33,783	53.6%
Native hawaiano u otro isleño del Pacífico	3	\$16,198	\$5,399	38.2%
Otra etnia o raza o multicultural	69	\$3,006,307	\$43,570	62.9%
Blanco	1668	\$91,984,838	\$55,147	58.8%
Totales	2055	\$106,616,472	\$51,881	58.6%

Attachment C
Redwood Coast Regional Center
Clients with No Purchase of Services Expenditures by Ethnicity or Race
Fiscal Year 2020-2021

For Birth to age 2 years, inclusive				
Ethnicity	Total Clients	Clients Receiving Purchased Svcs	Clients with NO Purchased Svcs.	Percent of Clients with NO Purchased Svcs.
American Indian or Alaska Native	26	20	6	23.1%
Asian	3	3	0	0.0%
Black/African American	5	3	2	40.0%
Hispanic	97	85	12	12.4%
Native Hawaiian or Other Pacific Islander	0	0	0	
Other Ethnicity or Race or Multi-Cultural	138	129	9	6.5%
White	321	297	24	7.5%
Totals	590	537	53	9.0%

For age 3 years to 21 years, inclusive				
Ethnicity	Total Clients	Clients Receiving Purchased Svcs	Clients with NO Purchased Svcs.	Percent of Clients with NO Purchased Svcs.
American Indian or Alaska Native	119	70	49	41.2%
Asian	38	25	13	34.2%
Black/African American	40	27	13	32.5%
Hispanic	371	300	71	19.1%
Native Hawaiian or Other Pacific Islander	7	5	2	28.6%
Other Ethnicity or Race or Multi-Cultural	163	94	69	42.3%
White	1,283	851	432	33.7%
Totals	2,021	1,372	649	32.1%

For age 22 years and older				
Ethnicity	Total Clients	Clients Receiving Purchased Svcs	Clients with NO Purchased Svcs.	Percent of Clients with NO Purchased Svcs.
American Indian or Alaska Native	89	81	8	9.0%
Asian	22	20	2	9.1%
Black/African American	39	36	3	7.7%
Hispanic	165	150	15	9.1%
Native Hawaiian or Other Pacific Islander	3	2	1	33.3%
Other Ethnicity or Race or Multi-Cultural	69	60	9	13.0%
White	1,668	1,540	128	7.7%
Totals	2,055	1,889	166	8.1%

Adjunto C
Centro Regional de Redwood Coast
Clientes sin gastos de compra de servicios por grupo étnico o raza
Año fiscal 2020-2021

Etnicidad adquiridos	Total Clientes	For Birth to age 2 years, inclusive		Por ciento de Clientes sin Servicios
		Clientes Recepción Servicios adquiridos	Clientes sin Servicios adquiridos	
Indio americano o nativo de Alaska	26	20	6	23.1%
Asiático	3	3	0	0.0%
Negro / afroamericano	5	3	2	40.0%
Hispano	97	85	12	12.4%
Native Hawaiian or Other Pacific Islander	0	0	0	
Nativo hawaiano u otro isleño del Pacífico	138	129	9	6.5%
Blanco	321	297	24	7.5%
Totales	590	537	53	9.0%

Ethnicity	For age 3 years to 21 years, inclusive			
	119	70	49	41.2%
Indio americano o nativo de Alaska	38	25	13	34.2%
Negro / afroamericano	40	27	13	32.5%
Hispano	371	300	71	19.1%
Native hawaiano u otro isleño del Pacífico	7	5	2	28.6%
Other Ethnicity or Race or Multi-Cultural	163	94	69	42.3%
Blanco	1,283	851	432	33.7%
Totales	2,021	1,372	649	32.1%

Ethnicity	For age 22 years and older			
	89	81	8	9.0%
Indio americano o nativo de Alaska	22	20	2	9.1%
Negro / afroamericano	39	36	3	7.7%
Hispano	165	150	15	9.1%
Native hawaiano u otro isleño del Pacífico	3	2	1	33.3%
Other Ethnicity or Race or Multi-Cultural	69	60	9	13.0%
Blanco	1,668	1,540	128	7.7%
Totales	2,055	1,889	166	8.1%

Attachment D
Redwood Coast Regional Center
Total Annual Expenditures and
Authorized Services by Language
Fiscal Year 2020-2021

Language	Number of clients	Total Expenditures	Per Capita Expenditures
ASL	6	\$343,324	\$57,221
English	4,299	\$124,160,908	\$28,881
Spanish	339	\$3,179,089	\$9,378
Other Latin	1	\$13,367	\$13,367
Vietnamese	1	\$25,206	\$25,206
Korean	2	\$122,723	\$61,362
Laotian	3	\$18,548	\$6,183
Hmong	4	\$2,901	\$725
Other Germanic	1	\$30	\$30
Tagalog	1	\$17,217	\$17,217
Arabic	1	\$23,948	\$23,948
Farsi (Persian)	1	\$33,960	\$33,960
Hindi (Northern India)	0	\$0	\$0
Other Indo-Iranian Language	1	\$0	\$0
Other Languages	6	\$494,317	\$82,386
Totals	4,666	\$128,435,538	\$27,526

Adjunto D
Centro Regional de Redwood Coast
Gastos anuales totales y
Servicios Autorizados por Idioma
Año fiscal 2020-2021

Idioma	Número of clientes	Total Gastos	Per cápita Gastos
ASL	6	\$343,324	\$57,221
Inglés	4,299	\$124,160,908	\$28,881
Español	339	\$3,179,089	\$9,378
Otro latín	1	\$13,367	\$13,367
Vietnamita	1	\$25,206	\$25,206
Coreano	2	\$122,723	\$61,362
Laosiano	3	\$18,548	\$6,183
Hmong	4	\$2,901	\$725
Otros germánicos	1	\$30	\$30
Tagalog	1	\$17,217	\$17,217
Arabic	1	\$23,948	\$23,948
Farsi (Persa)	1	\$33,960	\$33,960
Hindi (Norte de la India)	0	\$0	\$0
Otro idioma indoíraní	1	\$0	\$0
Otro idioma	6	\$494,317	\$82,386
Totales	4,666	\$128,435,538	\$27,526

Attachment E
Number and Percent of Individuals, by Race/Ethnicity, who are
Satisfied with Services and Supports Received
By the Family and Family Member

(Response: Always/Usual, NCI Child Family Survey 2019-2020)

Ethnicity/Race	RCRC	All California Regional Centers
Total Respondents	153	12,696
Missing Race	33.3%	71%
American Indian/Alaska Native	100%	77%
Asian	80%	70%
Black/African-American	75%	70%
Native Hawaiian/Pacific Islander	N/A	73%
White	74%	73%
Other/Unknown	100%	65%
Hispanic/Latino	71%	70%
Mixed Race	66%	72%
Overall	72%	71%

(Response: Always/Usually, NCI Adult Family Survey 2019-2020)

Ethnicity/Race	RCRC	All California Regional Centers
Total Respondents	134	13,780
Missing Race	100%	85%
American Indian/Alaska Native	100%	85%
Asian	N/A	89%
Black/African-American	67%	82%
Native Hawaiian/Pacific Islander	100%	88%
White	84%	82%
Other/Unknown	N/A	93%
Hispanic/Latino	81%	87%
Mixed Race	82%	84%
Overall	82%	85%

Response: Always/Usually, NCI Family Guardian Survey 2019-2020)

Ethnicity/Race	RCRC	All California Regional Centers
Total Respondents	128	4,994
Missing Race	100%	87%
American Indian/Alaska Native	100%	81%
Asian	N/A	87%
Black/African-American	N/A	80%
Native Hawaiian/Pacific Islander	N/A	78%
White	83%	88%
Other/Unknown	N/A	79%
Hispanic/Latino	N/A	82%
Mixed Race	80%	83%
Overall	83%	87%

Adjunto E
Número y porcentaje de personas, por raza / etnia, que son
Satisfecho con los servicios y apoyos recibidos
Por la familia y el miembro de la familia

(Respuesta: Siempre / Usual, Encuesta de familias infantiles del NCI 2019-2020)

Etnia / raza	RCRC	Todos los centros regionales de California
Total de encuestados	153	12,696
Carrera perdida	33.3%	71%
Indio americano / nativo de Alaska	100%	77%
Asiático	80%	70%
Negro / afroamericano	75%	70%
Nativo hawaiano / isleño del Pacífico	N/A	73%
Blanco	74%	73%
Otro / Desconocido	100%	65%
Hispano / Latino	71%	70%
Raza mixta	66%	72%
Otro	72%	71%

(Respuesta: Siempre / Generalmente, Encuesta de familias de adultos del NCI 2019-2020)

Etnia / raza	RCRC	Todos los centros regionales de California
Total de encuestados (\	134	13,780
Carrera perdida	100%	85%
Indio americano / nativo de Alaska	100%	85%
Asiático	N/A	89%
Negro / afroamericano	67%	82%
Nativo hawaiano / isleño del Pacífico	100%	88%
Blanco	84%	82%
Otro / Desconocido	N/A	93%
Hispano / Latino	81%	87%
Raza mixta	82%	84%
Otro	82%	85%

Respuesta: Siempre / Usualmente, Encuesta de tutores familiares del NCI 2019-2020)

Etnia / raza	RCRC	Todos los centros regionales de California
Total de encuestados	128	4,994
Carrera perdida	100%	87%
Indio americano / nativo de Alaska	100%	81%
Asiático	N/A	87%
Negro / afroamericano	N/A	80%
Nativo hawaiano / isleño del Pacífico	N/A	78%
Blanco	83%	88%
Otro / Desconocido	N/A	79%
Hispano / Latino	N/A	82%
Raza mixta	80%	83%
Otro	83%	87%

Redwood Coast Regional Center

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www.redwoodcoastrc.org



Spring 2022

Performance Report for Redwood Coast Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve clients and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Redwood Coast Regional Center (RCRC) we served about 4,115 clients. The charts on page two tell you about the clients we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in client living arrangements with fewer clients living in developmental centers, more adults living in home settings, and fewer adults living in large facilities.

The most recent National Core Indicator Child family survey data suggests that overall family members of children at RCRC are more satisfied with their services than the state average: Native American respondents (100%) Hispanic/Latinos (71%) and white families (74%) with an overall satisfaction of 72%.

The National Core Indicator adult family survey data suggests that overall family members of adults served by RCRC are satisfied with the supports received: Native American respondents (100%) Hispanic/Latinos measures of satisfaction (81%). White respondents (84%) and overall 82%.

The family guardian survey reflected 100% satisfaction from our Native American community but a significant dip in satisfaction amongst white guardians to 45%. We are working individually with any family guardians to improve their experience and satisfaction with our services.

In the area of reducing disparities and improving equity for RCRC clients, across age cohorts, Purchase of Service data suggests RCRC expenditures remained essentially the same for most underserved groups. We still need to improve in the area of RCRC clients who receive case management services only, across age cohorts and

ethnicity. Our highest number of clients receiving case management only being white clients between the ages of 3-21. We did not make the gains we had hoped for when compared to the previous year. We believe that our performance in this area, and others, reflects the challenges that individuals and families, and our service provider community have faced as a result of the ongoing COVID 19 pandemic.

We hope this report helps you learn more about RCRC. If you have any questions or comments, please contact us.

This report is a summary. To see the complete report, go to:
<https://redwoodcoastrc.org/about-us/transparency-and-public-information/post-expenditures/>

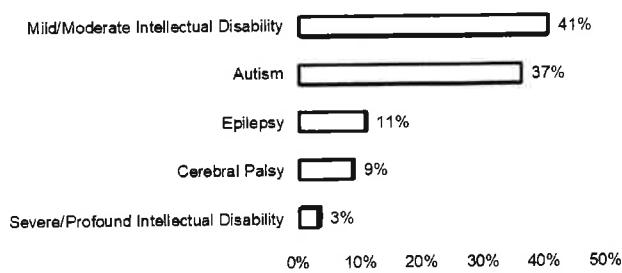
or contact Redwood Coast Regional Center at **(707) 445-0893, x315**

Dr. Kimberly Smalley, Ph.D., BCBA-D
Executive Director, Redwood Coast Regional Center

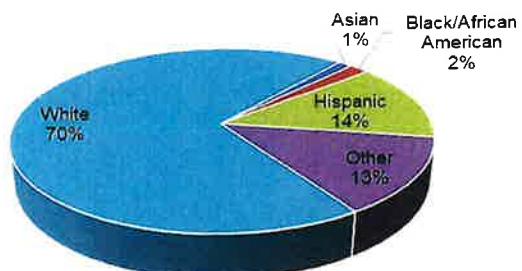
Who uses RCRC?

These charts tell you who RCRC consumers are and where they live.

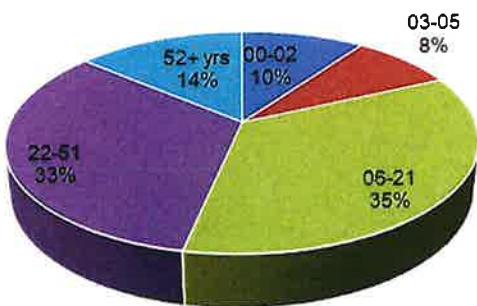
DIAGNOSIS OF RCRC CONSUMERS



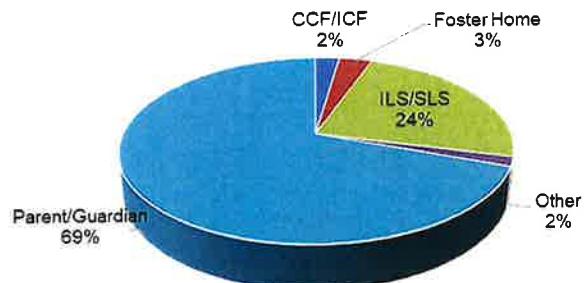
ETHNICITY OF RCRC CONSUMERS



AGE OF RCRC CONSUMERS



WHERE RCRC CONSUMERS LIVE



How well is RCRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving every year.

The first column tells you how RCRC was doing at the end of 2020. And, the second column shows how RCRC was doing at the end of 2021.

To see how RCRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2020		December 2021	
	State Average	RCRC	State Average	RCRC
Fewer consumers live in developmental centers	0.07%	0.07%	0.06%	0.05%
More children live with families	99.51%	99.65%	99.58%	99.34%
More adults live in home settings*	81.71%	92.70%	82.50%	92.88%
Fewer children live in large facilities (more than 6 people)	0.04%	0.06%	0.03%	0.11%
Fewer adults live in large facilities (more than 6 people)	1.92%	1.35%	1.78%	1.07%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Summary Performance Report for Redwood Coast Regional Center, Spring 2022

Did RCRC meet DDS standards?

Read below to see how well RCRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	95.38%	94.50%
Intake/Assessment timelines for consumers age 3 or older met	96.39%	74.19%
IPP (<i>Individual Program Plan</i>) requirements met	97.20%	N/A
IFSP (<i>Individualized Family Service Plan</i>) requirements met	88.6%	88.9%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

In most areas we met DDS standards. We passed our DDS and Independent audits, audited our vendors as required and participated in the Medicaid Waiver. We are almost the same keeping our CDERs and ESRs updated with just a slight drop by less than 1%. Unfortunately we did not meet DDS Compliance Standards for Intake/Assessment timelines for clients age 3 or older. We are actively recruiting for a licensed psychologist and additional assessors able to support intake. We have hired an additional intake worker and nine additional service coordinators. We intend to improve our performance in these areas by hiring more service coordinators once funded to do so.

How well is RCRC doing at getting consumers working?
The chart below shows how well RCRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period			
	CA	RCRC	CA	RCRC
Consumer Earned Income (Age 16 to 64 years)*: Data Source: Employment Development Department (EDD)	Jan through Dec 2019	Jan through Dec 2020		
Quarterly number of consumers with earned income	25,710	435	22,772	403
Percentage of consumers with earned income	17.17%	22.24%	18.86%	24.18%
Average annual wages	\$8,772	\$6,108	\$9,733	\$7,132
Annual earnings of consumers compared to people with all disabilities in California Data Source: American Community Survey, five-year estimate	2019	2020		
	\$25,990	\$25,990	\$26,794	
National Core Indicator Adult Consumer Survey	July 2017-June 2018	July 2020-June 2021		
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	29%	35%	N/A**
Paid Internship Program Data Source: Paid Internship Program Survey	2019-20	2020-21		
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	8	4	6	4
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9%	11%	14%	22%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$13.31	\$13.04	\$14.25	\$13.93
Average hours worked per week for adults who participated in a Paid Internship Program	16	10	17	14
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$13.52	\$13.09	\$14.81	\$14.26
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	21	16	23	22
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	22	13	3
	\$1,250	28	10	19
	\$1,000	34	9	33
			12	12

*Count of consumers included in the EDD data is determined by how precisely consumer's names match between the EDD data and the Department's data. New methodology, implemented in 2021 and applied to 2019 and 2020 data, requires consumers names to match more precisely than in previous years in order to be counted in the dataset. **Regional centers receive an 'N/A' designation if fewer than 20 people respond to the survey item.

How well is RCRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native	Asian	Black/African American	Hispanic	Native Hawaiian or Other Pacific Islander	White	Other Ethnicity or Race
		19-20	20-21	19-20	20-21	19-20	20-21	19-20
Birth to 2	Consumers	5%	4%	1%	1%	22%	16%	0%
	Expenditures	5%	5%	3%	1%	0%	0%	0%
3 to 21	Consumers	6%	6%	2%	2%	2%	18%	0%
	Expenditures	7%	7%	1%	1%	1%	15%	16%
22 and older	Consumers	4%	4%	1%	1%	2%	8%	0%
	Expenditures	4%	4%	1%	1%	1%	5%	0%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	19-20	4	37	6	14%	31%	7%
	20-21	6	49	8	23%	41%	9%
Asian	19-20	0	12	2	0%	31%	9%
	20-21	0	13	2	0%	34%	9%
Black/African American	19-20	1	12	5	20%	26%	12%
	20-21	2	13	3	40%	33%	8%
Hispanic	19-20	1	54	13	1%	15%	8%
	20-21	12	71	15	12%	19%	9%
Native Hawaiian or Other Pacific Islander	19-20	0	3	0	0%	60%	0%
	20-21	0	2	1	N/A	29%	33%
White	19-20	15	357	121	6%	29%	7%
	20-21	24	435	128	7%	34%	8%
Other Ethnicity or Race	19-20	4	56	8	3%	37%	11%
	20-21	9	70	9	7%	43%	13%
Total	19-20	25	531	155	4%	27%	8%
	20-21	53	653	166	9%	32%	8%

The tables below provide information on National Core Indicator survey results regarding services, satisfaction, and family outcomes, analyzed by race and ethnicity.

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: Always/Usually, Child Family Survey: 2019-20)

Ethnicity/Race	RCRC	All California Regional Centers
Total Respondents	153	12,696
Missing Race	33%	71%
American Indian/Alaska Native	100%	77%
Asian	80%	70%
Black/African-American	75%	70%
Native Hawaiian/Pacific Islander	N/A	73%
White	74%	73%
Other/Unknown	100%	65%
Hispanic or Latino	71%	70%
Mixed Race	66%	72%
Overall	72%	71%

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: Always/Usually, Family Guardian Survey: 2019-20)

Ethnicity/Race	RCRC	All California Regional Centers
Total Respondents	128	4,994
Missing Race	100%	87%
American Indian/Alaska Native	100%	81%
Asian	N/A	87%
Black/African-American	N/A	80%
Native Hawaiian/Pacific Islander	N/A	78%
White	83%	88%
Other/Unknown	N/A	79%
Hispanic or Latino	N/A	82%
Mixed Race	80%	83%
Overall	83%	87%

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: Always/Usually, Adult Family Survey: 2019-20)

Ethnicity/Race	RCRC	All California Regional Centers
Total Respondents	134	13,780
Missing Race	100%	85%
American Indian/Alaska Native	100%	85%
Asian	N/A	89%
Black/African-American	67%	82%
Native Hawaiian/Pacific Islander	100%	88%
White	84%	82%
Other/Unknown	N/A	93%
Hispanic or Latino	81%	87%
Mixed Race	82%	84%
Overall	82%	85%

Want more information?

To see the complete report, go to:

<https://redwoodcoastrc.org/about-us/transparency-and-public-information/post-expenditures/>

or contact Redwood Coast Regional Center at **(707) 445-0893, x315**

2019-2020 NCI® Adult Family Survey

Family Report

Redwood Coast Regional Center



NATIONAL CORE
INDICATORS®
NASDDDS & HSRI

This report tells us:



The services you receive



Satisfaction with the services



Activities in the community

Making Connections – Why is This Important?

Many adults with intellectual and developmental disabilities (IDD) who get services and supports live with their families. National Core Indicators (NCI) data tells us that across states 2 out of 5 people with IDD live with their family. In California there are over 90,000 adults who live with their family.

This report summarizes findings from the Adult Family Survey (AFS), which is sent to families who live with their adult relative with IDD. It is important to know if people and their families – like parents or siblings – are getting their needs met. This information can be shared with state officials (like a governor or regional centers) and policy makers. If they know when needs are not being met, they can try to find resources to help. This report gives families a way of letting state officials and policy makers know what is working for them and what is not working.



“Individuals like you”

In this report when we say “individuals like you” we mean the person who is getting services from the regional center who is over 18 and lives with their family.



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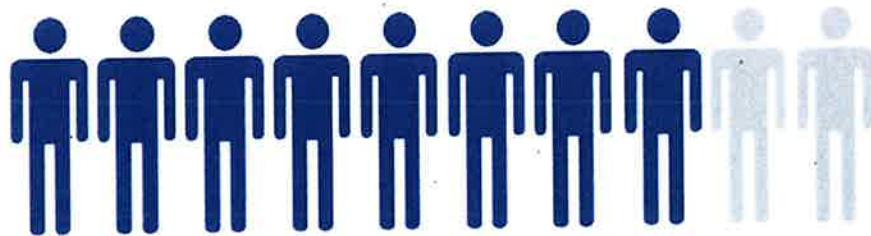
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Information about Services and Supports

Services are things the regional center helps organize. It is important that people who help plan services for you have information to help them make choices that are right for you and your family.



8 out of 10 families said they got enough information to help plan services.

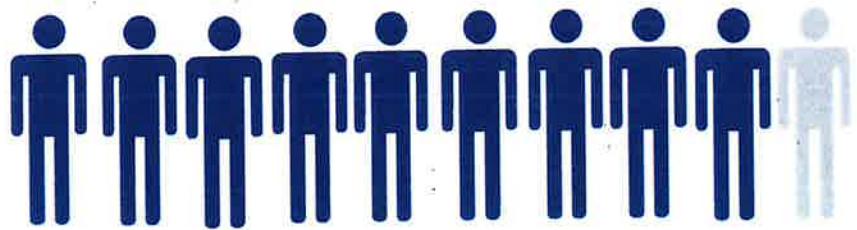


✓ Yes

✗ No



9 out of 10 families said the information they got about services was easy to understand.



✓ Yes

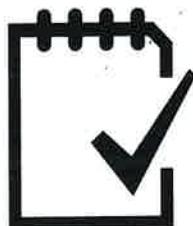
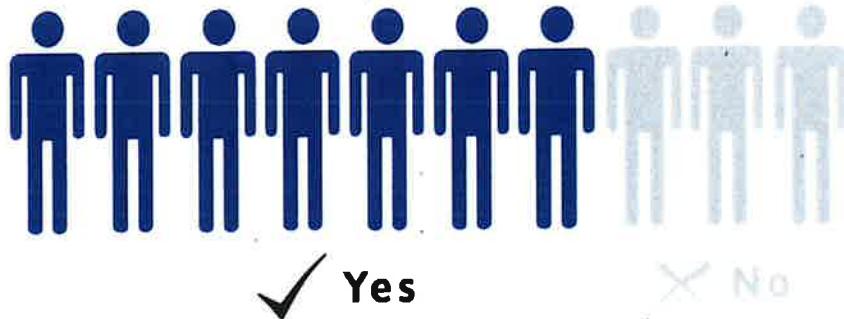
✗ No

Service Planning

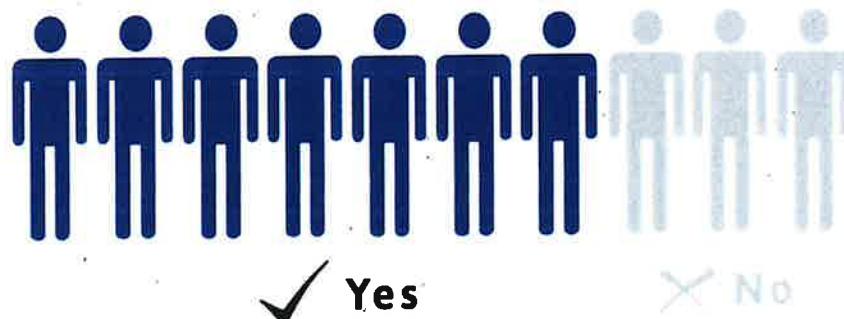
People who get services from a regional center have an individual program plan (IPP). The IPP is a list of services your service coordinator helps you and your family get.



7 out of 10 families said the IPP included all the services and supports needed.



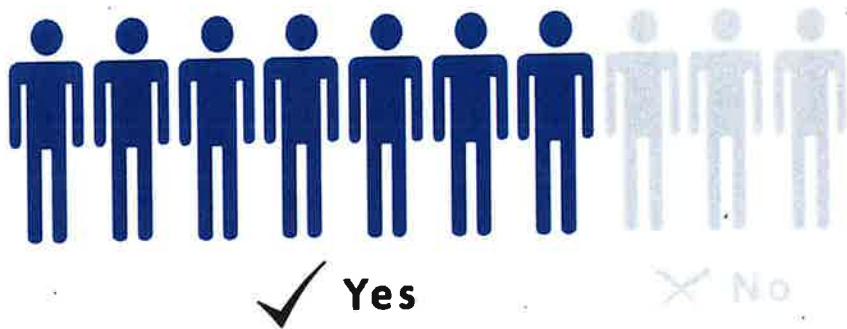
7 out of 10 families said all the services listed in the IPP were received.



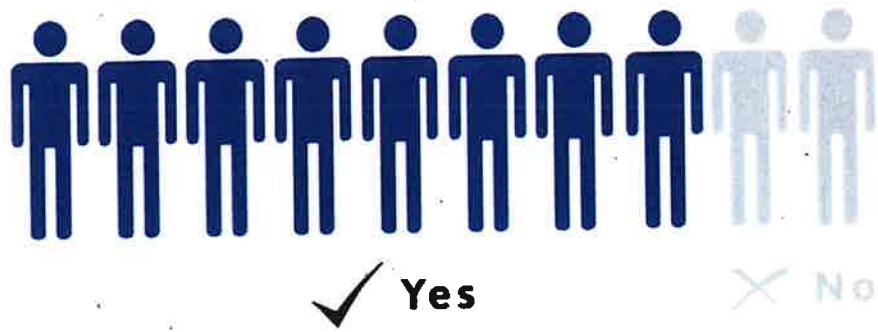
Family Involvement in Service Planning



7 out of 10 families said they or someone else in their family (other than individuals like you) helped make the IPP.

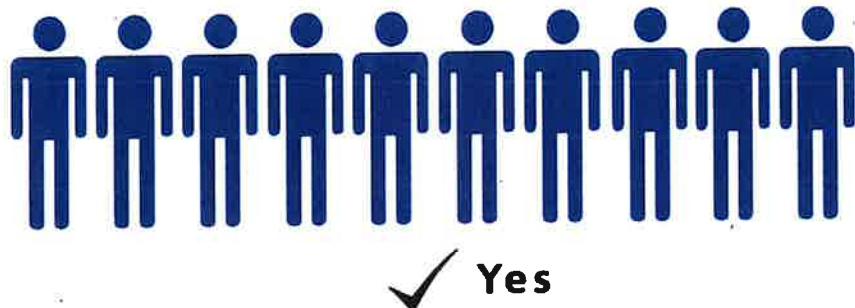


8 out of 10 families said individuals like you helped make the IPP.

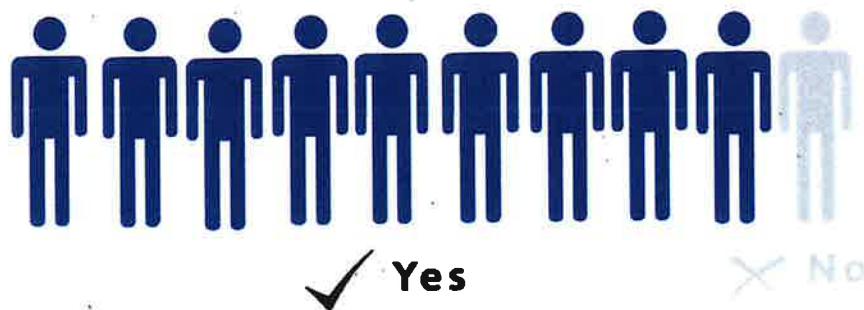




10 out of **10** families said the information from the regional center was offered in their preferred language.



9 out of **10** families said they received a copy of the IPP in their family's preferred language.

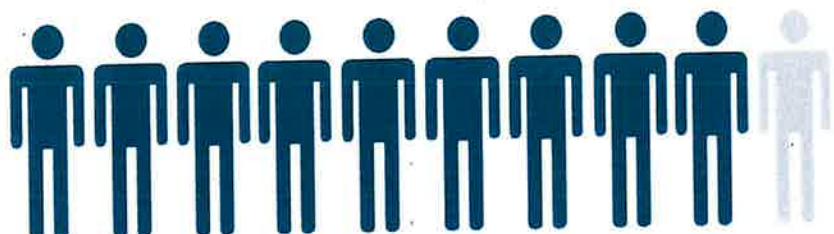


Access to Healthcare Services

Healthcare professionals are people like doctors, dentists, counselors and psychologists. It is important for people to be able to see healthcare professionals so they can stay healthy.



9 out of 10 families said individuals like you could see health professionals when they needed to.



✓ Yes

✗ No



8 out of 10 families said primary care doctors understood disability-related needs for individuals like you.

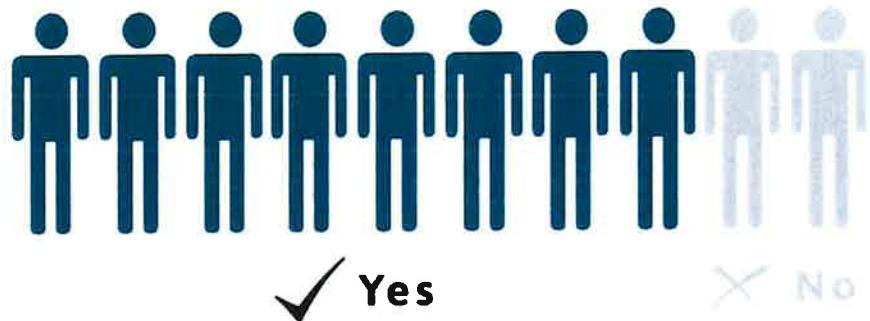


✓ Yes

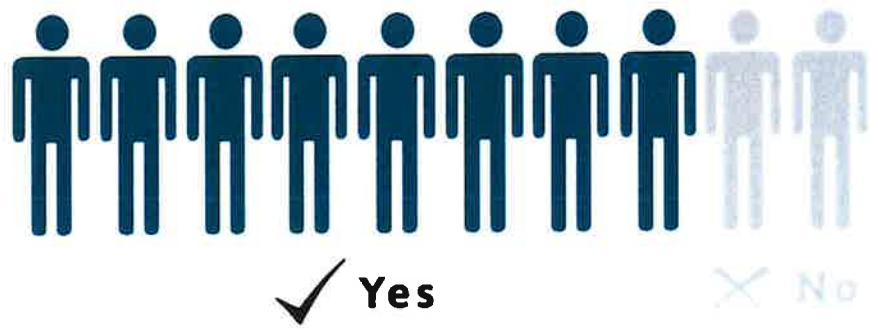
✗ No



8 out of 10 families said individuals like you could go to the dentist when they needed to.



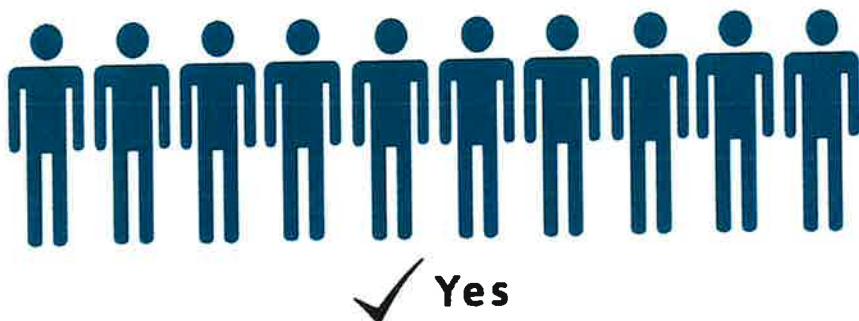
8 out of 10 families said dentists understood disability-related needs for individuals like you.



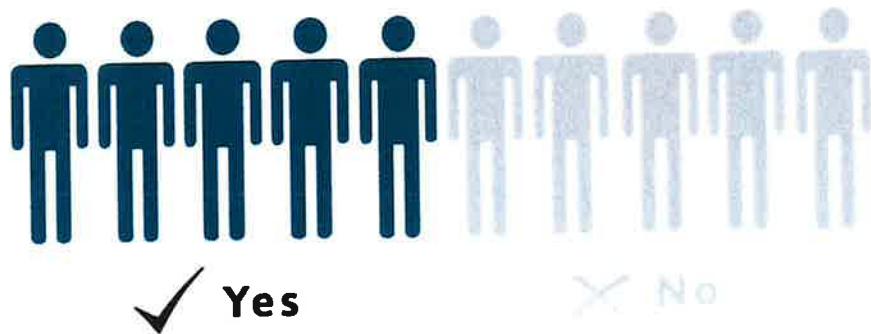
Family Access to Services and Supports



10 out of 10 families said they knew what medications were for if medication was taken.

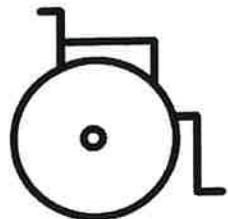


5 out of 10 families who needed respite services were able to use them.

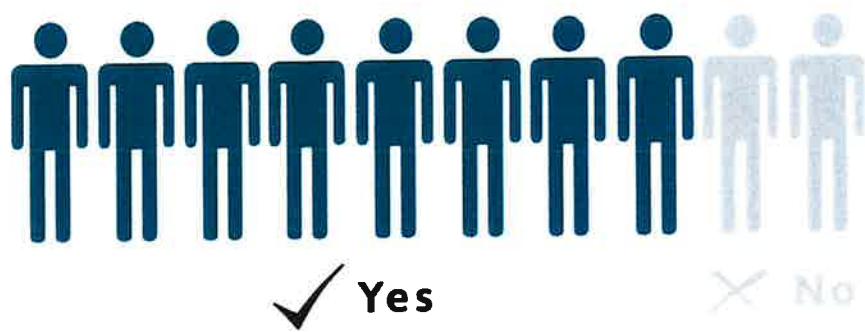


Access to Needed Services

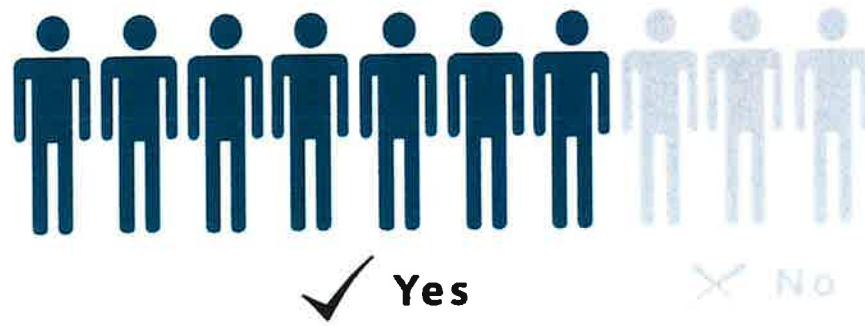
It is important you get the different kinds of services and supports you need.



8 out of 10 families said individuals like you had the special equipment or accommodations they needed.



7 out of 10 families got the supports and services they needed.



Visit the NCI Interactive Dashboards on the DDS website to learn more about the services and supports needed.

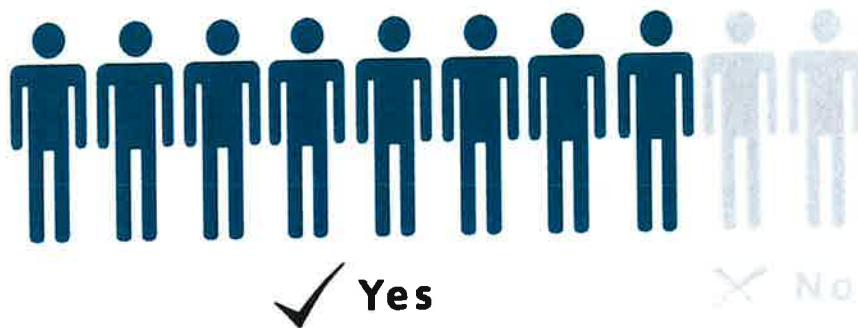
<https://www.dds.ca.gov/rc/nci>

Satisfaction with Services and Supports

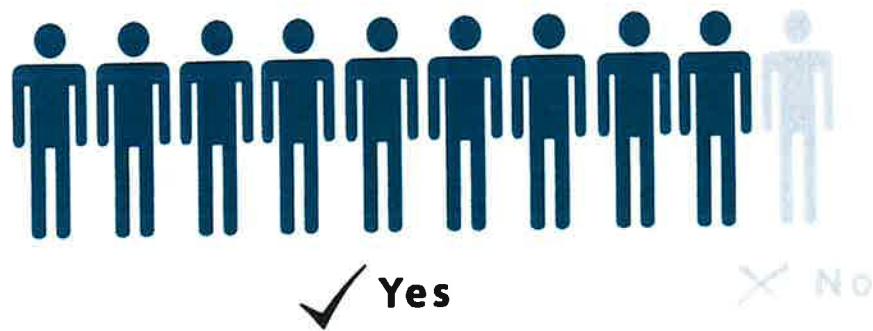
It is important that you are happy with the services you get.



8 out of 10 families said that **overall, they were happy with services and supports.**

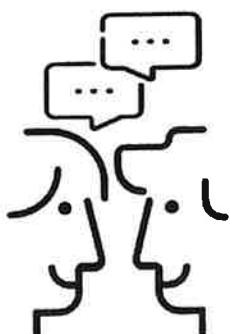
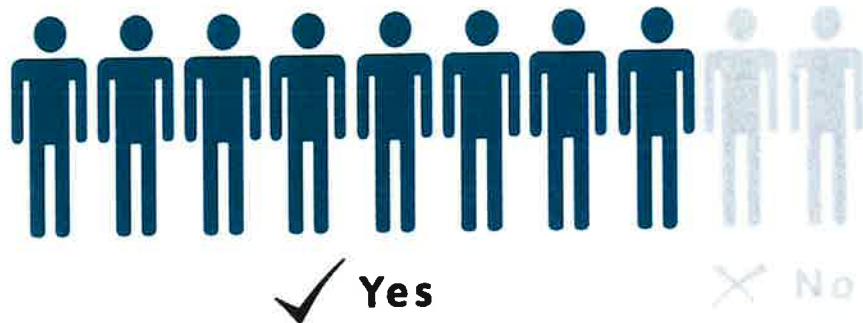


9 out of 10 families said **services and supports have made a positive difference in the lives of individuals like you.**

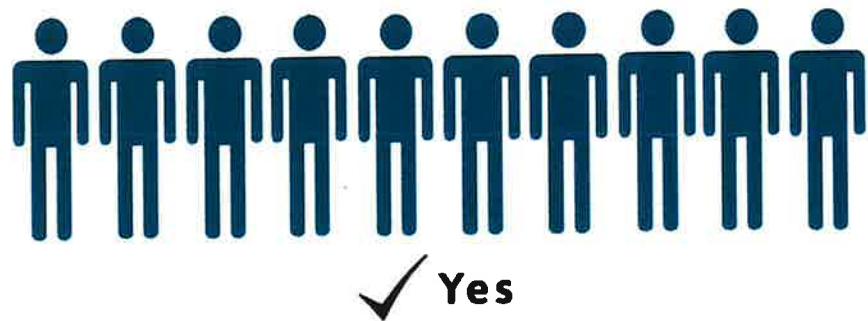




8 out of 10 families said services and supports helped individuals like you live a good life.



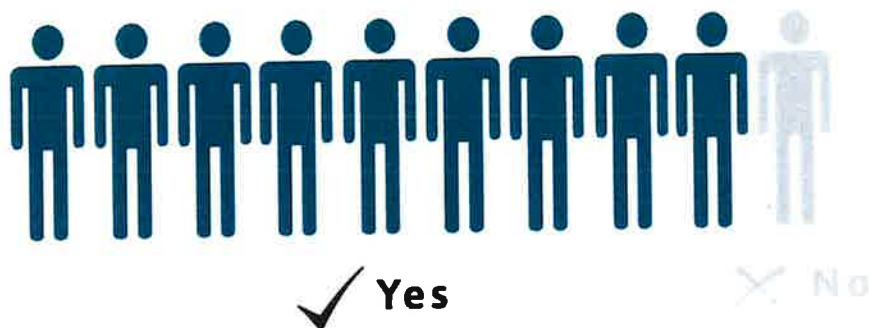
10 out of 10 families said there were support workers available who could speak their preferred language.



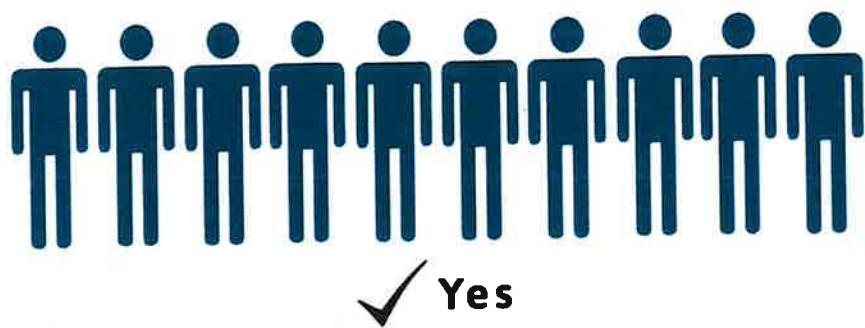
Family Access to Services and Supports



9 out of 10 families said their service coordinator spoke their preferred language.



10 out of 10 families said their service coordinator supported them in a way that was respectful to their culture.

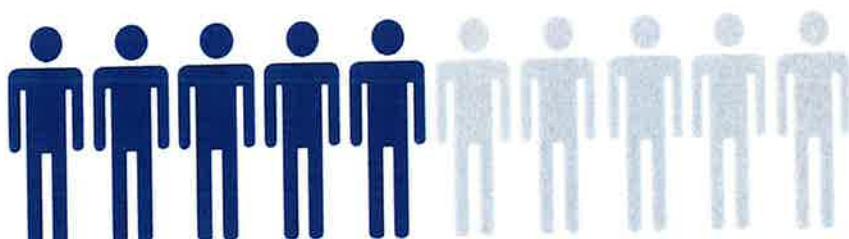


Crisis and Emergency Services

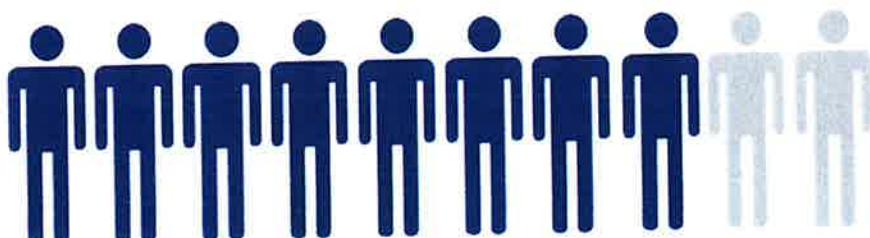
Sometimes emergencies like a medical emergency or natural disaster happen. It is important that you have the information you need to handle emergencies if they happen.



5 out of 10 families said they talked about how to handle emergencies at the last IPP meeting.



8 out of 10 families said they felt prepared to handle the needs of individuals like you in an emergency.

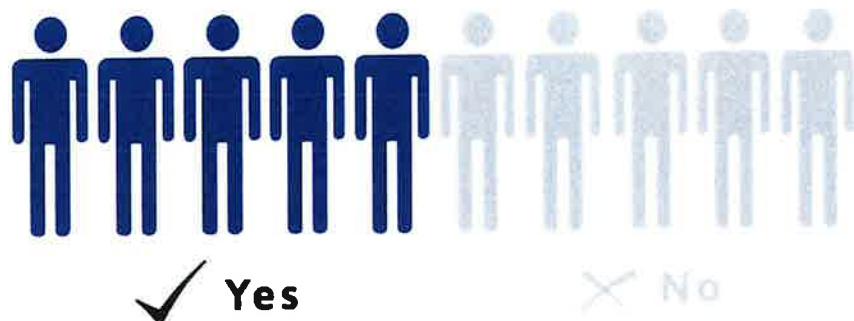


Visit the **Wellness Toolkit** on the DDS website for information and tools related to health and safety.

<https://www.dds.ca.gov/consumers/wellness-toolkit>



5 out of 10 families who asked for crisis or emergency services in the past year got services when needed.



Preparing for an Emergency



1 Get Alerts and Know your Support Team

2 Prepare an Emergency Supply Kit



3 Make an Emergency Evacuation Plan



4 Practice Your Plan



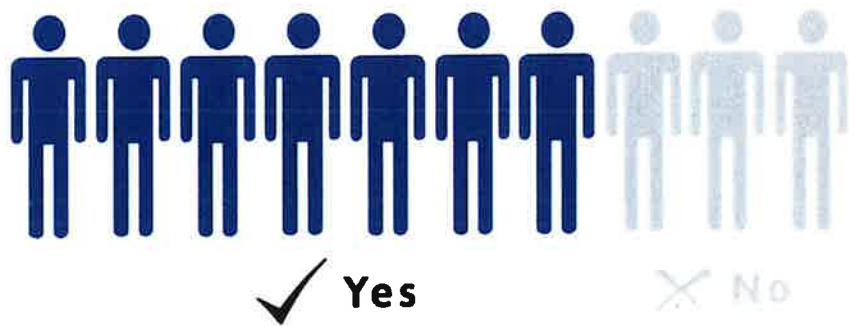
Visit the "Preparing for an Emergency" wellness bulletin at
<https://www.dds.ca.gov/consumers/wellness-toolkit/self-advocates> for more information.

Complaint Filing

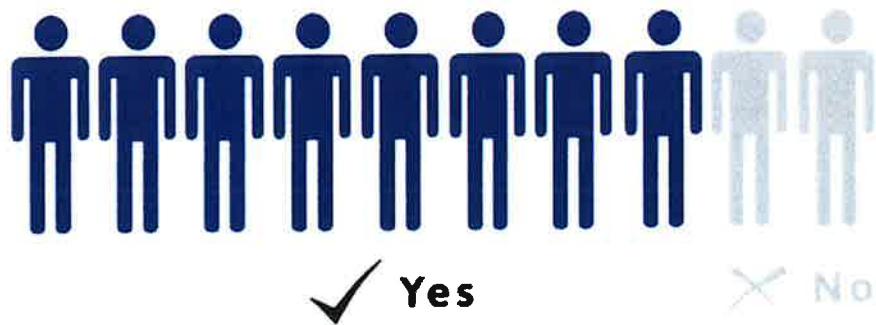
If something bad happens, it is important to know who to talk to.



7 out of 10 families said they knew how to file a complaint or grievance about provider agencies or staff.



8 out of 10 families said they knew how to report abuse or neglect.

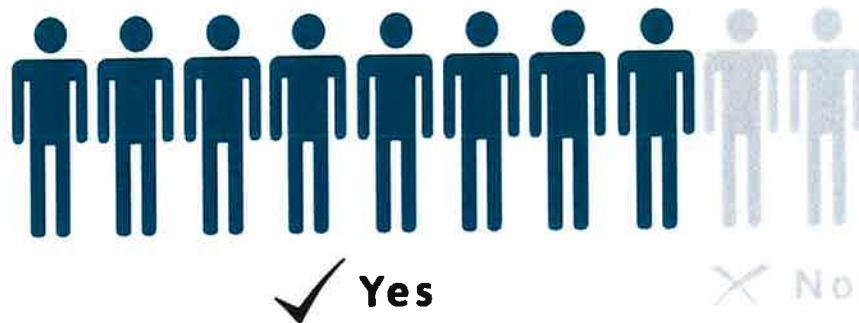


Going Out

People go out in their community to do many things. You may like to go to the movies, concerts, or play sports. When we ask about community, we mean the places close to home where you and other people go out.



8 out of 10 families said that individuals like you took part in activities in the community.



Challenges to Community Involvement

Although most individuals participated in community activities, some still found challenges to community involvement. Some challenges were:



Stigma
1 out of 10



Cost
2 out of 10



Lack of Transportation
2 out of 10



Lack of Support Staff
1 out of 10

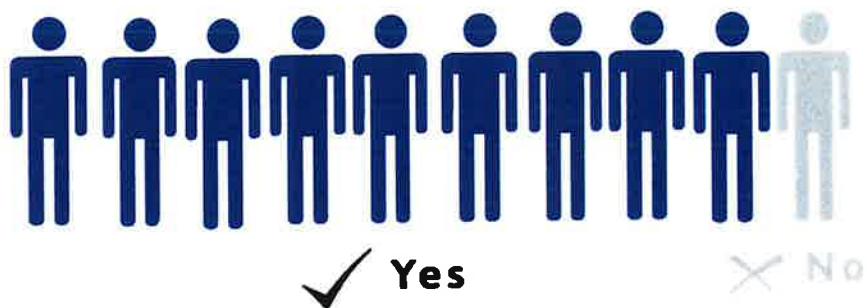
Overall, challenges were not preventing most individuals from participating in the community.

Service Coordinators and Support Workers

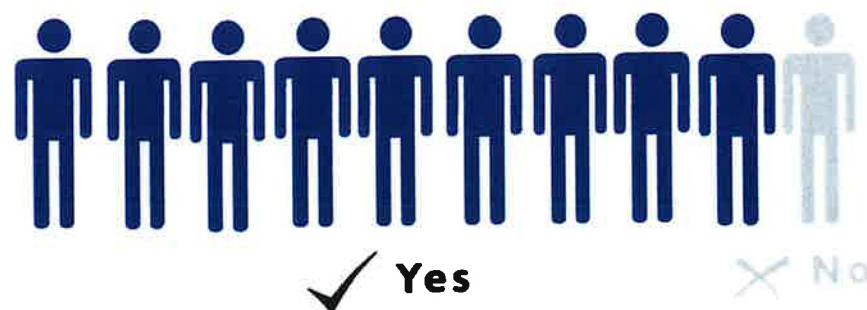
There may be many people who help you and your family. Service coordinators work closely with your family to help them decide, organize, and get the services you need. Support workers are paid to help you at home, at work, and at your day program.



9 out of 10 families said they were able to contact their service coordinator when they wanted.

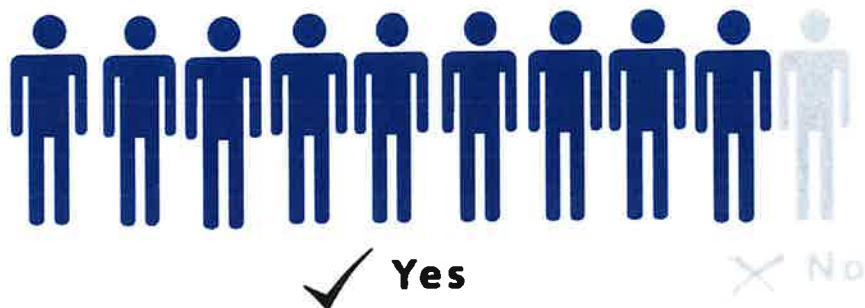


9 out of 10 families said the service coordinator respected their family's choices and opinions.

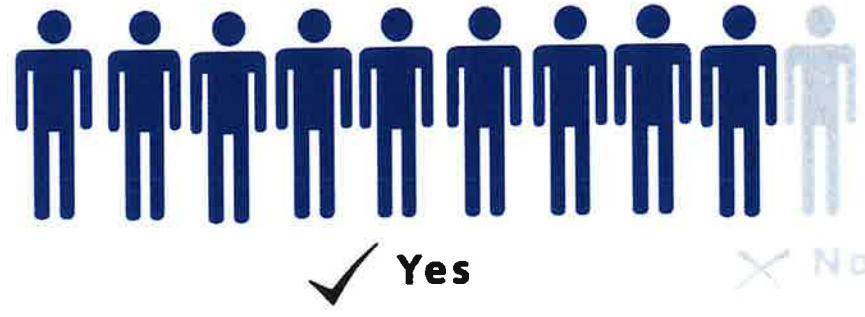




9 out of 10 families said they were able to contact support workers when they wanted.

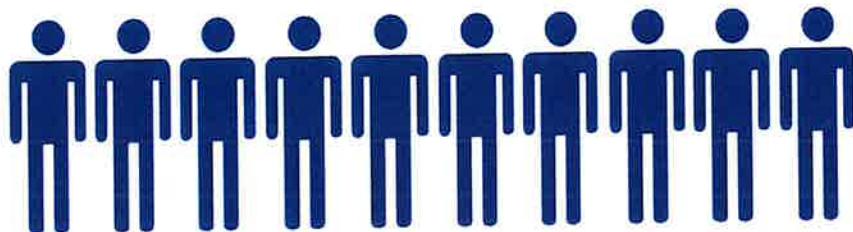


9 out of 10 families said support workers came and went when they were supposed to.





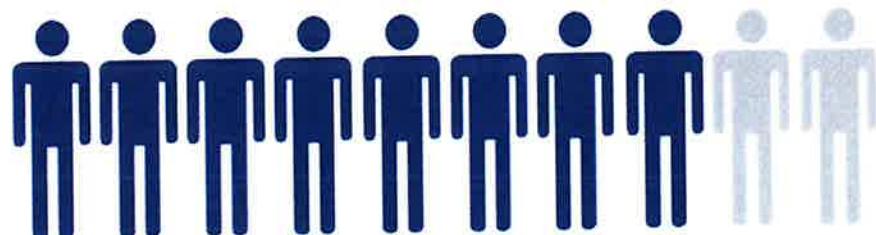
10 out of **10** families said support workers spoke to them in a way they understood.



✓ Yes



8 out of **10** families said support workers had the right information and skills to meet their family's needs.

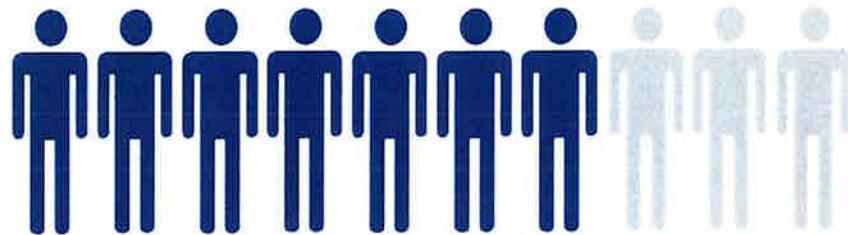


✓ Yes

✗ No

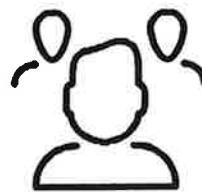


7 out of 10 families said providers worked together to provide support.

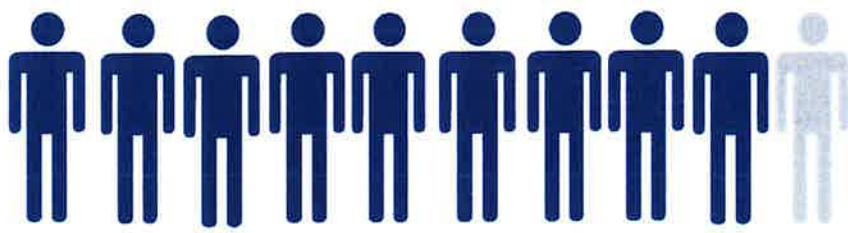


✓ Yes

✗ No



9 out of 10 families said services were delivered in a way that was respectful of the family's culture.



✓ Yes

✗ No

What is NCI?

Each year, National Core Indicators (NCI) asks people with intellectual and developmental disabilities (IDD) and their families how they feel about their lives and the services they get. NCI uses surveys so that the same questions can be asked to people in all NCI states.

Who answered questions to this survey?

Questions for this survey are answered by a person who lives in the same house as an adult who is getting services from the regional center. Most of the time, a parent answers these questions. Sometimes a sibling or someone who lives with the person and knows them well answers these questions.



How are data shown in this report?

We use words and images to show the number of yes and no answers we got. Some of our survey questions have more than a yes or no answer. They ask people to pick: "always," "usually," "sometimes," or "seldom/never." For this report, we count all "always" and "usually" answers as a yes. All others we count as no.





Learn More



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<https://www.dds.ca.gov/rc/nci>



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Produced by

UCDAVIS

Continuing and
Professional Education | Human Services

for the

DDS

Department of
Developmental
Services



Have questions or comments? Email us at: ncihelp@dds.ca.gov

2019-2020 NCI® Family Guardian Survey

Family Report

Redwood Coast Regional Center



NATIONAL CORE
INDICATORS®
NASDDDS & HSRI

This report tells us:



The services you receive

Satisfaction with the services

Activities in the community

Making Connections – Why is This Important?

When family members with IDD move out of their family homes, parents and other family members continue to be concerned about their well-being and whether their needs are being met. National Core Indicators (NCI) data tells us that across states 3 out of 5 people with IDD live in a supported setting. In California there are over 30,000 adults who live independently or in a supported setting.

This report summarizes findings from the Family Guardian Survey (FGS), which is sent to families of adults who live independently or in a supported setting. It is important to know if families – like parents or siblings – believe their family member is getting needed support from staff and their service coordinator. This information can be shared with state officials (like a governor or regional centers) and policy makers. If they know when needs are not being met, they can try to find resources to help. This report gives families a way of letting state officials and policy makers know what is working for them and what is not working.



“Individuals like you”

In this report when we say “individuals like you” we mean the person who is getting services from the regional center who is over 18 and lives independently or in a supported setting.



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Information about Services and Supports

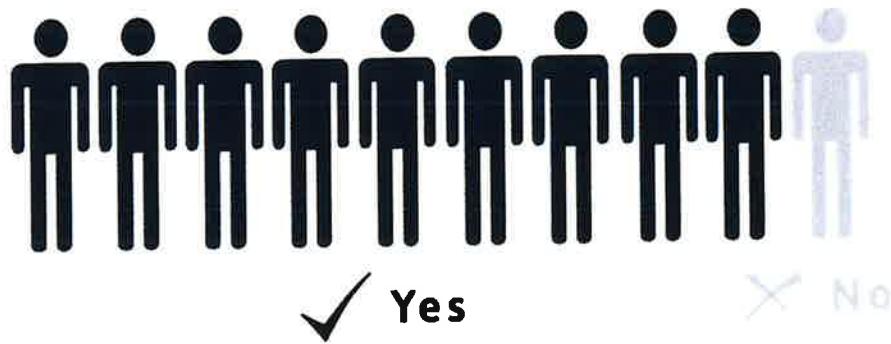
Services are things the regional center helps organize. It is important that people who help plan services for you have information to help them make choices that are right for you and your family.



6 out of 10 families said they got enough information to help plan services.



9 out of 10 families said the information they got about services was easy to understand.

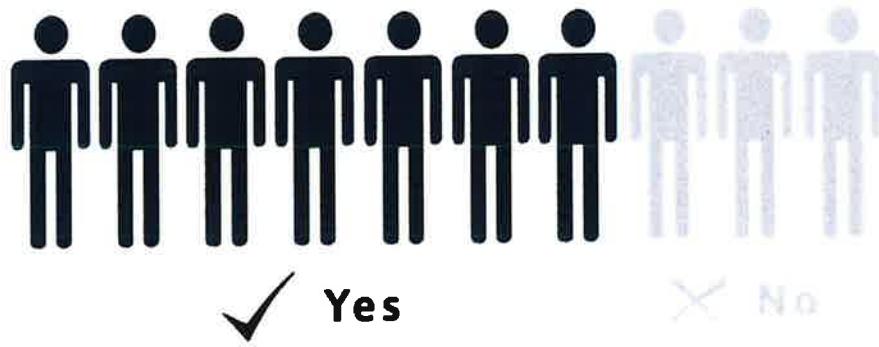


Service Planning

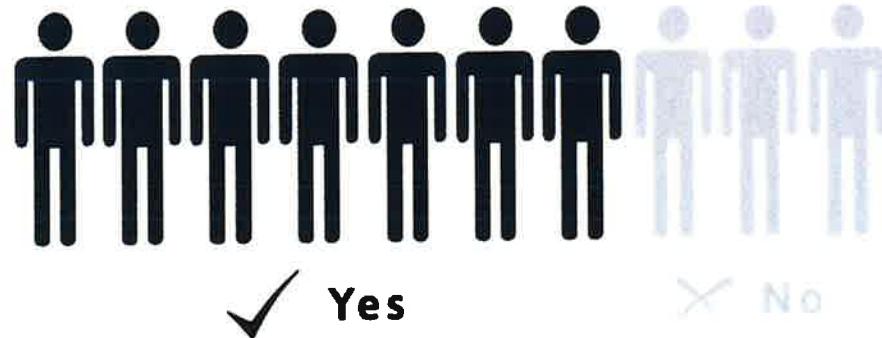
People who get services from a regional center have an individual program plan (IPP). The IPP is a list of services your service coordinator helps you and your family get.



7 out of 10 families said the IPP included all the services and supports needed.

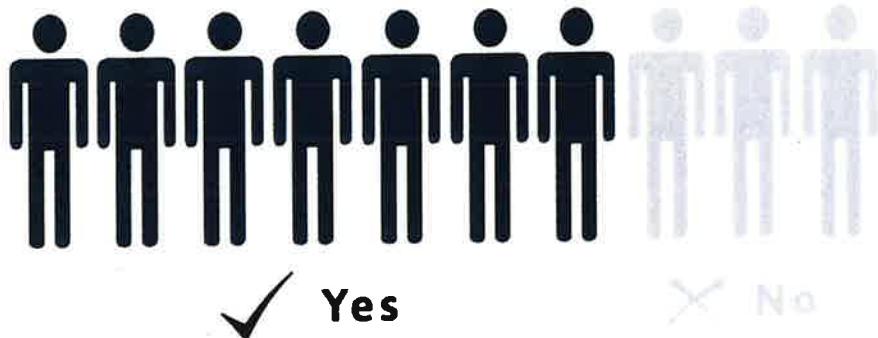


7 out of 10 families said all the services listed in the IPP were received.

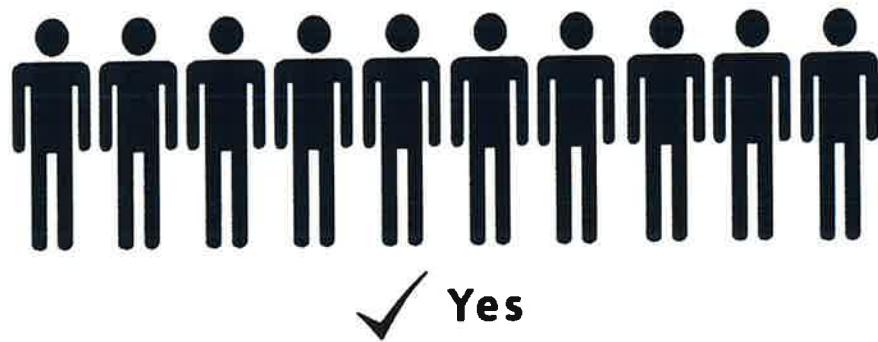




7 out of 10 families said individuals like you helped make the IPP.

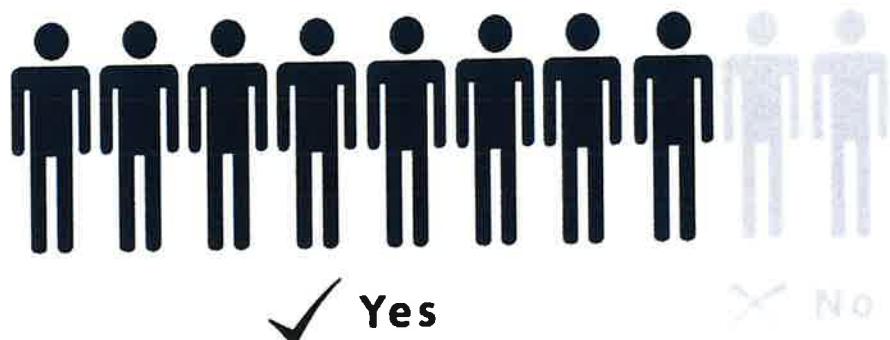


10 out of 10 families said the information from the regional center was offered in their preferred language.





8 out of 10 families said they received a copy of the IPP in their family's preferred language.

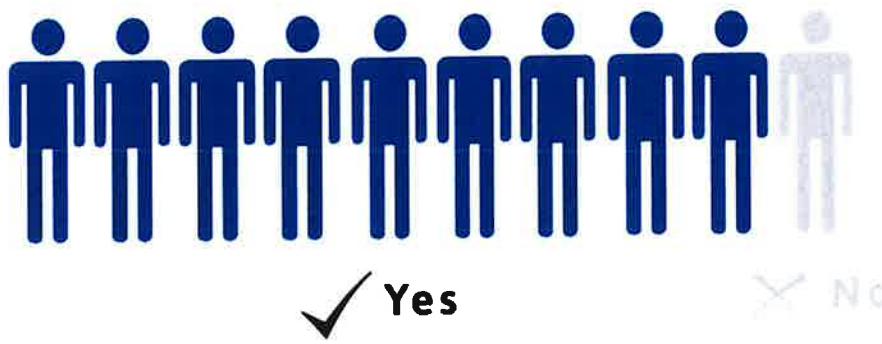


Access to Healthcare Services

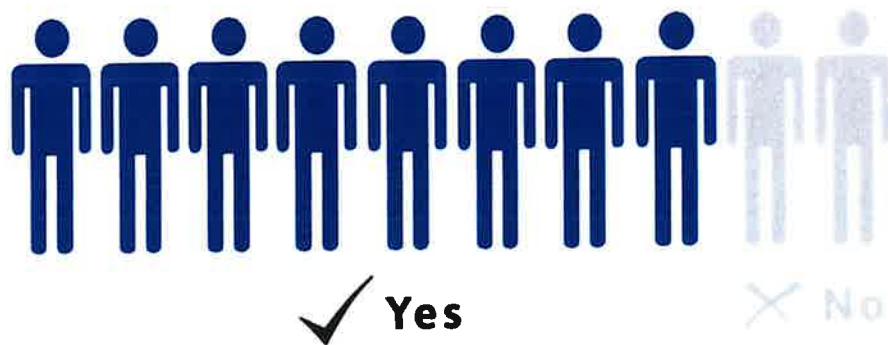
Healthcare professionals are people like doctors, dentists, counselors and psychologists. It is important for people to be able to see healthcare professionals so they can stay healthy.



9 out of 10 families said individuals like you could see health professionals when they needed to.

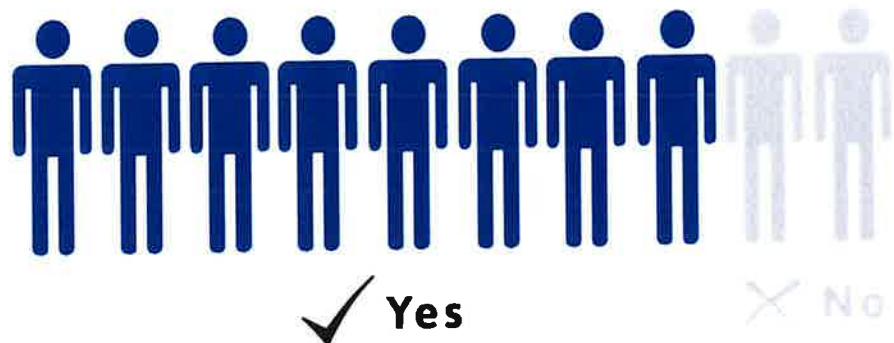


8 out of 10 families said primary care doctors understood disability-related needs for individuals like you.

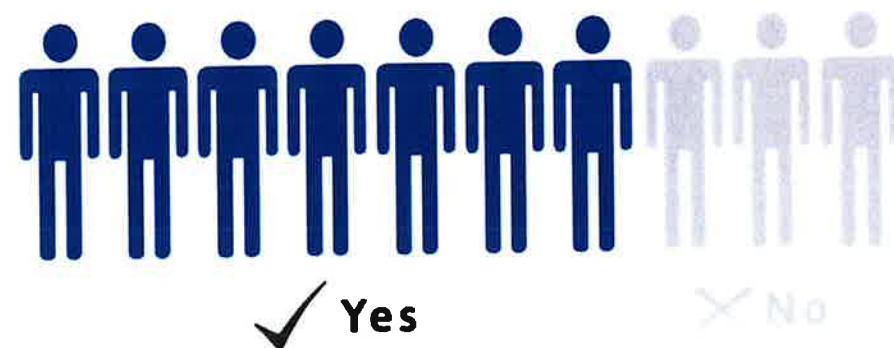




8 out of 10 families said individuals like you could go to the dentist when they needed to.

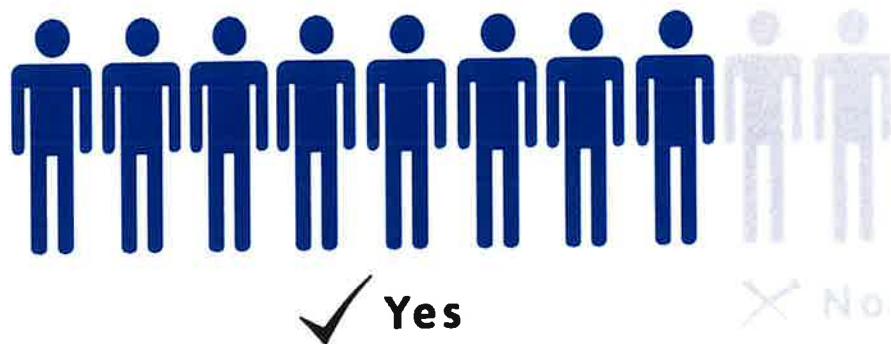


7 out of 10 families said dentists understood disability-related needs for individuals like you.



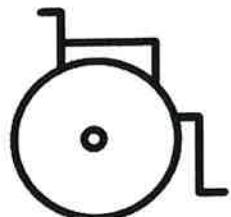


8 out of 10 families said they knew what medications were for if medication was taken.

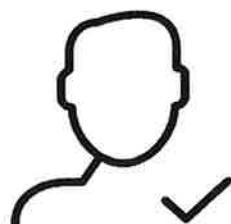
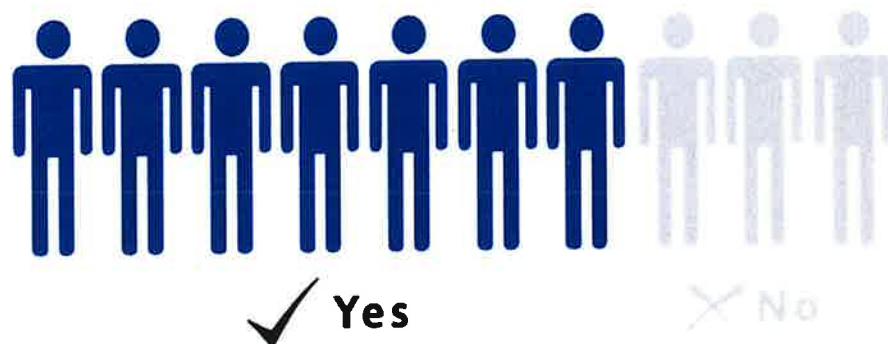


Access to Needed Services

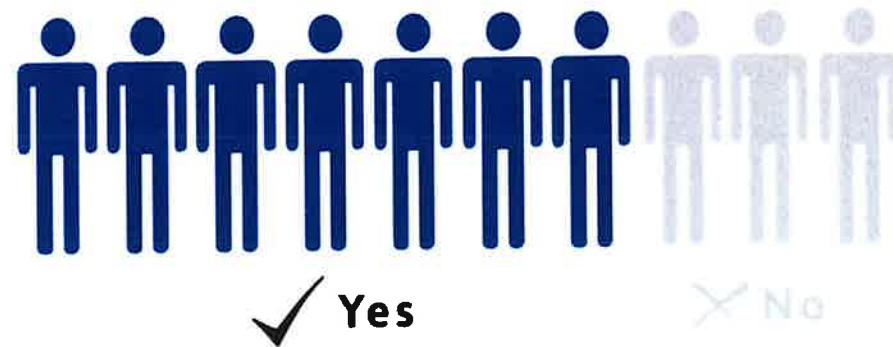
It is important you get the different kinds of services and supports you need.



7 out of 10 families said individuals like you had the special equipment or accommodations they needed.



7 out of 10 families got the supports and services they needed.



Visit the NCI Interactive Dashboards on the DDS website to learn more about the services and supports needed.

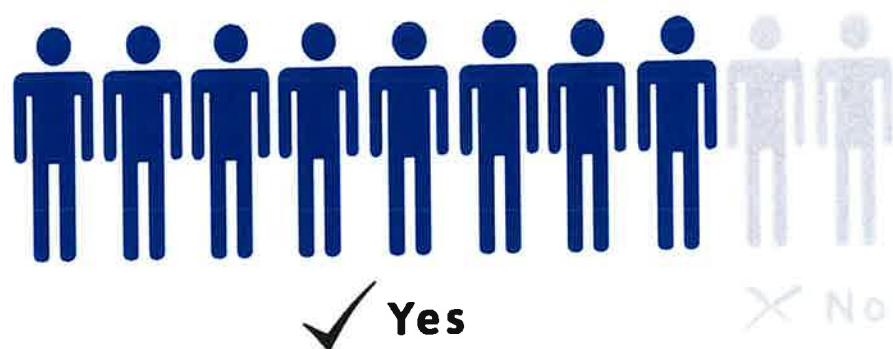
🔍 <https://www.dds.ca.gov/rc/nci>

Satisfaction with Services and Supports

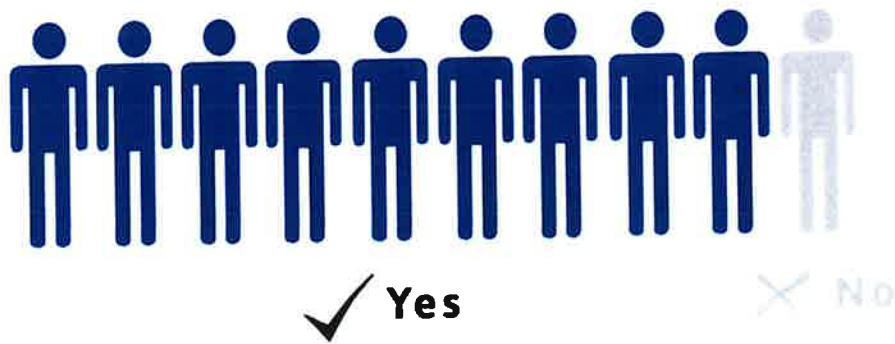
It is important that you are happy with the services you get.



8 out of 10 families said that overall, they were happy with services and supports.

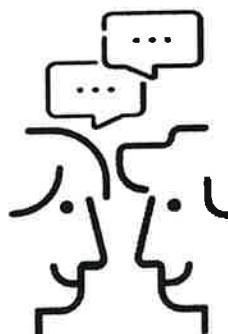
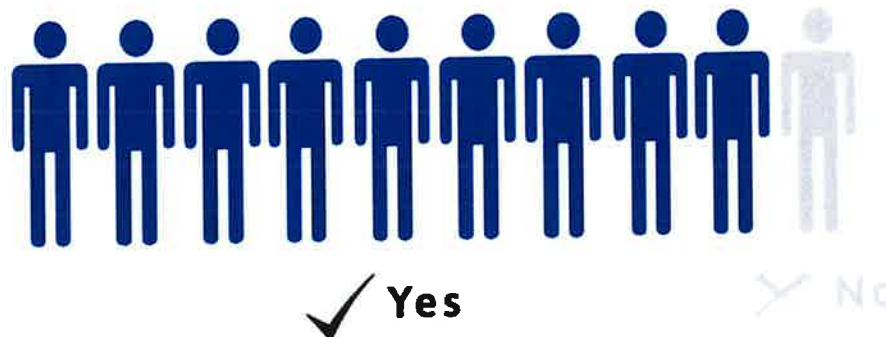


9 out of 10 families said services and supports have made a positive difference in the lives of individuals like you.

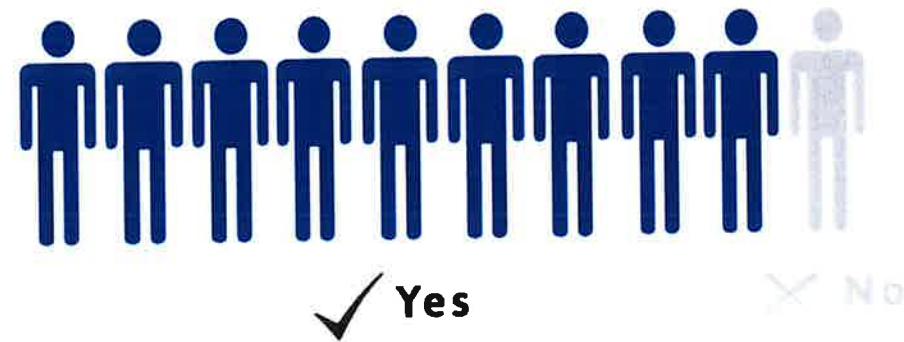




9 out of 10 families said services and supports helped individuals like you live a good life.



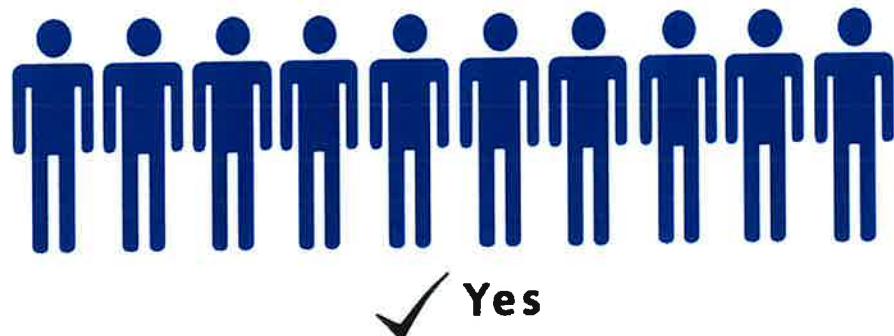
9 out of 10 families said there were support workers available who could speak their preferred language.



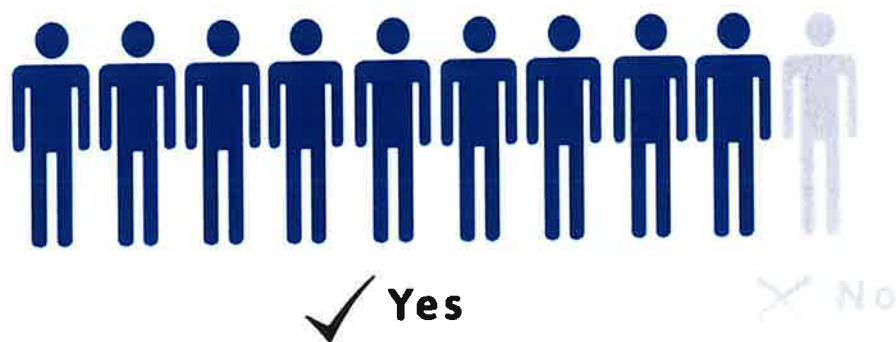
Family Access to Services and Supports



10 out of **10** families said their service coordinator spoke their preferred language.



9 out of **10** families said their service coordinator supported them in a way that was respectful to their culture.

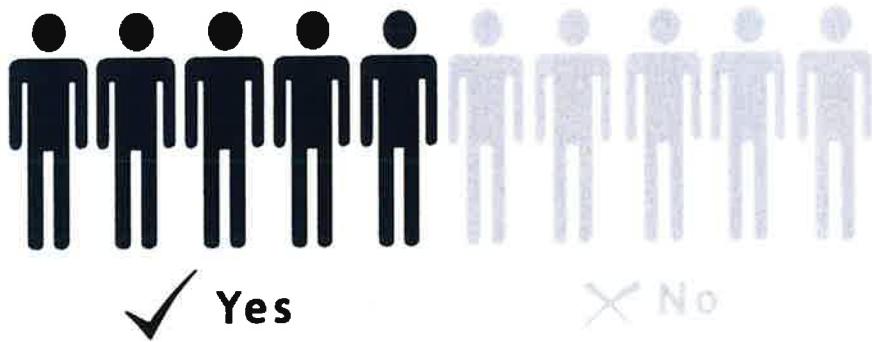


Crisis and Emergency Services

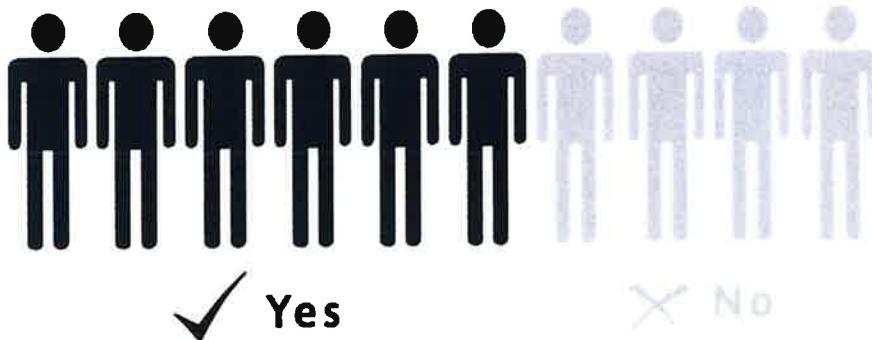
Sometimes emergencies like a medical emergency or natural disaster happen. It is important that you have the information you need to handle emergencies if they happen.



5 out of 10 families said they talked about how to handle emergencies at the last IPP meeting.



6 out of 10 families said they felt prepared to handle the needs of individuals like you in an emergency.



Visit the **Wellness Toolkit** on the DDS website for information and tools related to health and safety.

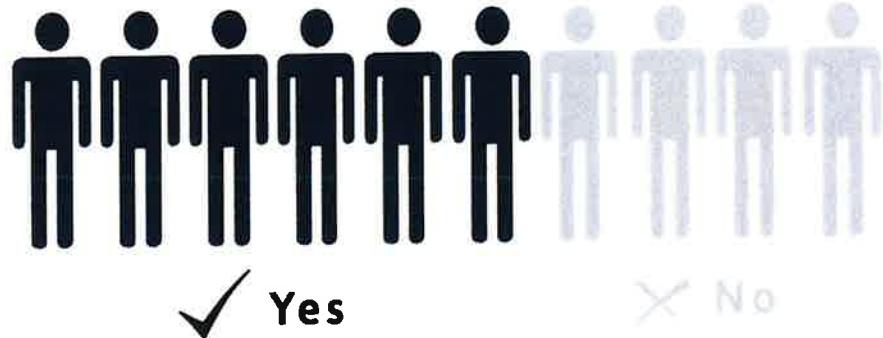
<https://www.dds.ca.gov/consumers/wellness-toolkit>

Complaint Filing

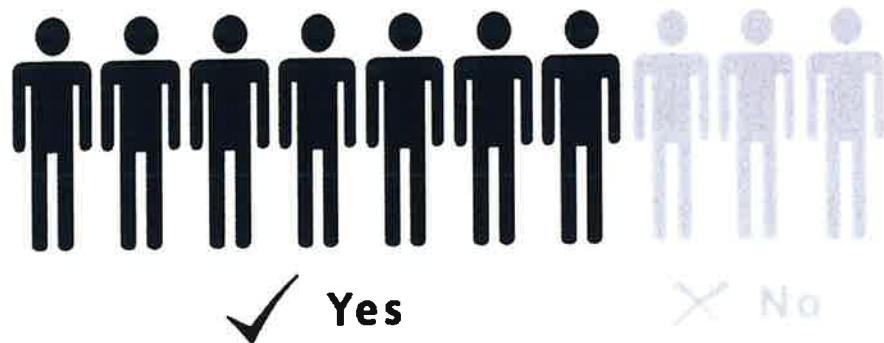
If something bad happens, it is important to know who to talk to.



6 out of 10 families said they knew how to file a complaint or grievance about provider agencies or staff.



7 out of 10 families said they knew how to report abuse or neglect.

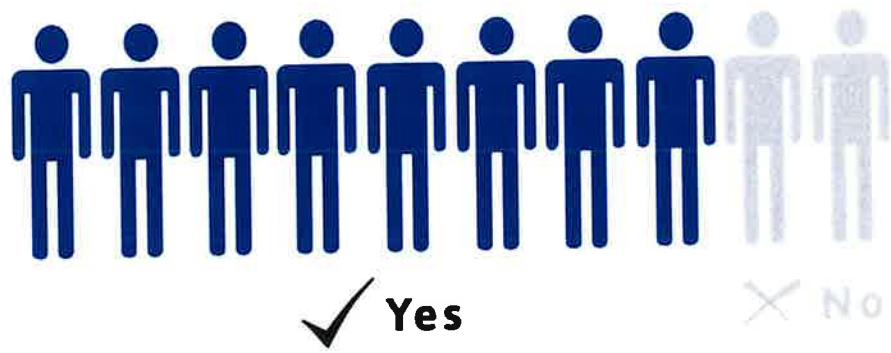


Going Out

People go out in their community to do many things. You may like to go to the movies, concerts, or play sports. When we ask about community, we mean the places close to home where you and other people go out.



8 out of 10 families said that **individuals like you took part in activities in the community.**



Challenges to Community Involvement

Although most individuals participated in community activities, some still found challenges to community involvement. Some challenges were:



Stigma

1 out of 10



Cost

3 out of 10



Lack of Transportation

3 out of 10



Lack of Support Staff

2 out of 10

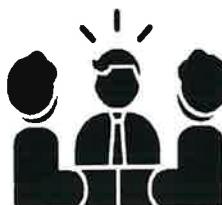
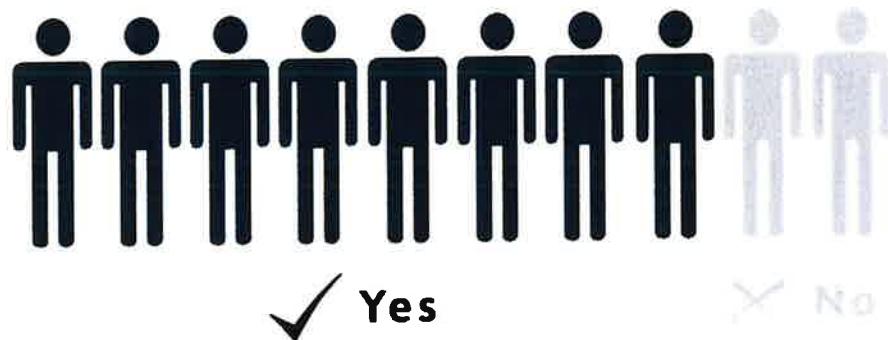
Overall, challenges were not preventing most individuals from participating in the community.

Service Coordinators and Support Workers

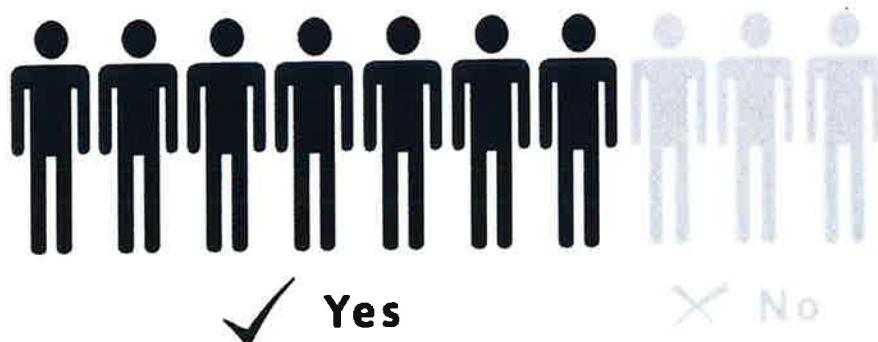
There may be many people who help you and your family. Service coordinators work closely with your family to help them decide, organize, and get the services you need. Support workers are paid to help you at home, at work, and at your day program.



8 out of 10 families said they were able to contact their service coordinator when they wanted.



7 out of 10 families said the service coordinator respected their family's choices and opinions.





8 out of 10 families said they **were able to contact support workers when they wanted.**

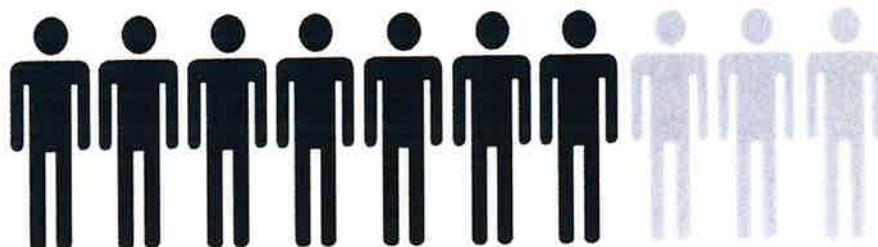


✓ Yes

✗ No



7 out of 10 families said **support workers came and went when they were supposed to.**

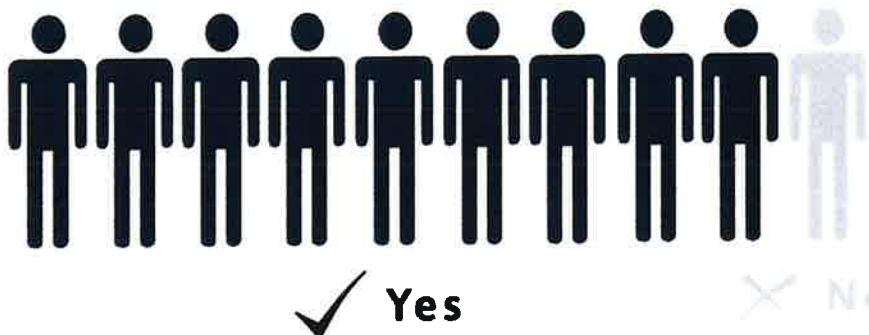


✓ Yes

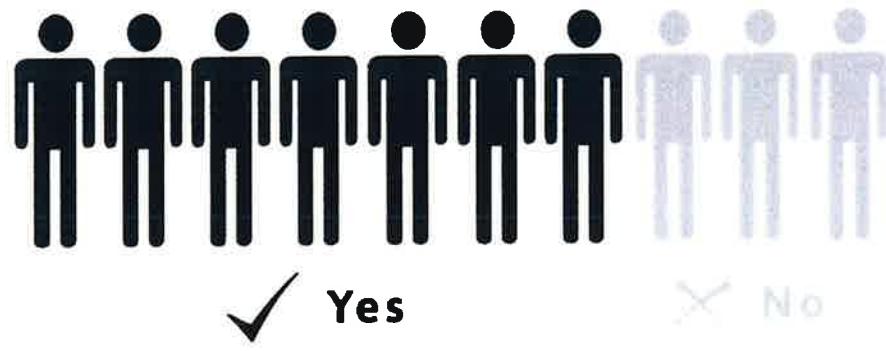
✗ No



9 out of 10 families said support workers spoke to them in a way they understood.

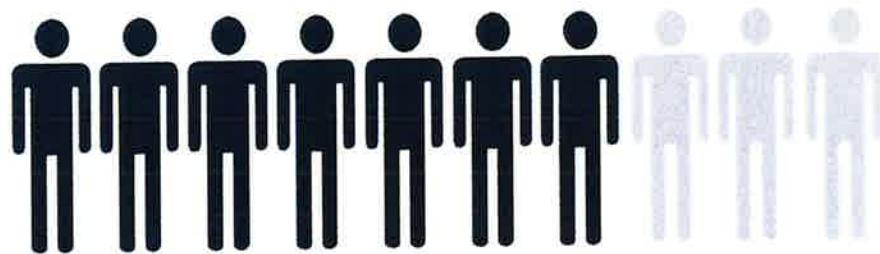


7 out of 10 families said support workers had the right information and skills to meet their family's needs.



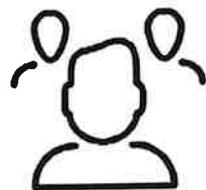


7 out of 10 families said providers worked together to provide support.



Yes

No



9 out of 10 families said services were delivered in a way that was respectful of the family's culture.



Yes

No

(Page intentionally left blank)

What is NCI?

Each year, National Core Indicators (NCI) asks people with intellectual and developmental disabilities (IDD) and their families how they feel about their lives and the services they get. NCI uses surveys so that the same questions can be asked to people in all NCI states.

Who answered questions to this survey?

Questions for this survey are answered by a family member or legal guardian - usually a parent or sibling - of an adult with IDD who lives independently or in a supported setting.



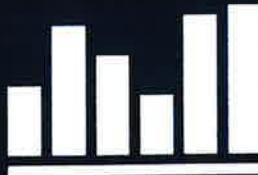
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We use words and images to show the number of yes and no answers we got. Some of our survey questions have more than a yes or no answer. They ask people to pick: "always," "usually," "sometimes," or "seldom/never." For this report, we count all "always" and "usually" answers as a yes. All others we count as no.





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Produced by

UCDAVIS

Continuing and
Professional Education | Human Services

for the

DDS

Department of
Developmental
Services



SCAN ME



Have questions or comments? Email us at: ncihelp@dds.ca.gov

**ADMINISTRATOR'S
REPORT**

ADMINISTRATOR'S REPORT

Board of Directors' Meeting November 9th, 2022 Data through September 30, 2022

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REPORTE DEL ADMINISTRATOR

Junta de la Mesa Directiva
9 de Noviembre de 2022
Datos Hasta el 30 de Septiembre de 2022

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ADMINISTRATOR'S REPORT
Board of Directors' Meeting, September 9th, 2022

State and Federal

1. FY 2021-2022 Statewide POS Expenditure Projection (a.k.a., PEP, and formerly known as the SOAR---Sufficiency of Allocation Report) – as of the end of September, the PEP is estimating a surplus of \$863 million statewide for Purchase of Service expenditures. RCRC's PEP is projecting adequately funded for FY 2021-22 in POS by about \$24.7 million.

Redwood Coast Regional Center

1. Fiscal Year 2022-23 Spending Authority (the new fiscal year as of 7/1/22)- RCRC has received its D-1 Allocation, the D referring to the contract year and the 1 referring to the number of the allocations received, and have been allocated:
 - \$185 million for Purchase of Service (POS), about a \$50 million increase from the D-Preliminary
 - \$17.6 million for Operations (OPS), about a \$6.7 million increase from the D-Preliminary
2. Fiscal Year 2021-22 Spending Authority (the fiscal year of 7/1/21 through 6/30/2022) – Based on RCRCs C-3 Allocation, the C referring to the contract year and the 3 referring to the number of allocations received, the following has been allocated:
 - \$160.7 million for Purchase of Service (POS)
 - \$17 million for Operations (OPS)
3. Cash Flow – As of the writing of this report, we have 60 days cash on hand.
4. Financial Operations – Our financial reporting figures are based on expenses through the end of September, which is 25% of the way through the 2022-23 fiscal year.
5. RCRC is seeking the approval of the board to implement a policy One Time Lump Sum Payment. The purpose of this policy is to provide staff an additional cola should there be funds available after the end of a fiscal year when funds were saved from encumbered projects or remain unallocated or unused. This proposal was brought to the Executive Committee in July 2022, where approval was granted to bring to the full board.

In looking at the **handouts**, which provide date through September 30th, 2022, our client count can be seen on **pages 9 & 16**. **Page 9** notes 4 RCRC clients in the Developmental Center (DC), all of which are forensic placements ordered by a court of law. Both pages show that the client count continues to increase, however the increase is comparable to recent years.

On **page 10**, our “Average” **Monthly year-to-date (YTD) POS Expenditures** in the aggregate shows a decrease from last fiscal year and on a per-person basis show an decrease from last

fiscal year's *Average* figures. The "Total" Monthly POS Expenditures (**page 17**) and *Total* Monthly POS Expenditures Per Client, (**page 18**) show a decrease over last fiscal year.

"Average" Monthly Operations Expenditures YTD (**page 11**), both in the aggregate and on a *Per Client basis* show an increase this fiscal year. This increase is due to our paying CalPers Unfunded Liability for the year rather than on a per month basis as in the past. This transition resulted in a savings of about \$20,000.

Page 12 is a summary of the detail found on **page 13** (POS expenses) and **page 14** (OPS expenses). Mid-page is a summary of DDS' POS Expenditure Projection (PEP, formerly known as the SOAR). Service providers have until March 2025 to submit their claims for the 2022-23 FY.

Page 13 lists our monthly and YTD POS expenditures. Most expense categories are within an acceptable and anticipated range.

OPS expenditures, both for the month and YTD can be seen on **page 14**. Most categories are within an acceptable and anticipate range. Please note:

- Benefits is relatively high compared to the budget due to pre-paying our CalPers Unfunded Liability for the entire year. This change resulted in a savings of \$20,000.
- Insurance expense is relatively high compared to the budget as the majority are based on a premium structure, which pays more per month at the beginning of the year than at the end of the year.
- Equipment Maintenance, Facility Maintenance, General Office Supply, Bank Service Fees, , Interest, and Advertising are relatively high YTD compared to budget. These numbers are small and so a small increase can result in a large percentage change.

Graphs of POS Expenses for the general ledger categories for the current and last four fiscal years are included as **pages 16 through 34**. In addition to the pages and expense categories already referenced above, please see the category-specific notes on each of the graphs. Also, please note many POS categories show a decrease over the last several months. This is due to both late billings and our moving up the period for when we run reports each month.

Miscellaneous Topics

Client Benefit Fund – The summary log of the Client Benefit Fund balance through July 31, 2022, and our last received monthly statement, are included as **pages 35, 36, & 37**.

Audit Update – We are currently in the midst of our Independent CPA audit. We have received the final draft of our DDS audit for FY 2019-20 and 2020-21.

Staffing – As of October 19, 2022, we have a staff vacancy factor of 11.5% as compared to 10.8% a year ago. There are currently 19 staff vacancies which we are pursuing the backfilling of.

----END----

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INFORME DEL ADMINISTRADOR
Reunión de Directorio, 9 de septiembre de 2022

Estatales y Federales

1. Proyección de gastos de POS en todo el estado para el año fiscal 2021-2022(también conocido como PEP, y anteriormente conocido como SOAR---Informe de Suficiencia de Asignación) – a fines de septiembre, el PEP estima un superávit de \$863 millones en todo el estado para gastos de Compra de Servicios. El PEP de RCRC está proyectando fondos adecuados para el año fiscal 2021-22 en POS por alrededor de \$24.7 millones.

Centro Regional de la Costa de Redwood

1. Autoridad de gastos del año fiscal 2022-23(el nuevo año fiscal a partir del 1/7/22) - RCRC ha recibido su asignación D-1, la D se refiere al año del contrato y el 1 se refiere al número de asignaciones recibidas, y se han asignado:
 - \$ 185 millones para la compra de servicio (POS), un aumento de alrededor de \$ 50 millones del D-Preliminary
 - \$ 17,6 millones para Operaciones (OPS), aproximadamente un aumento de \$ 6,7 millones del D-Preliminary
2. Autoridad de gastos del año fiscal 2021-22(el año fiscal del 1/7/21 al 30/6/2022) – Basado en la Asignación C-3 de los RCRC, la C se refiere al año del contrato y el 3 se refiere a la cantidad de asignaciones recibidas, se ha asignado lo siguiente:
 - \$160.7 millones para Compra de Servicio (POS)
 - \$17 millones para Operaciones (OPS)
3. Flujo de efectivo– A la fecha de redacción de este informe,tener 60 días de efectivo en mano.
4. Operaciones Financieras– Nuestras cifras de informes financieros se basan en los gastos hasta finales de septiembre, que es el 25 % del año fiscal 2022-23.
5. RCRC está buscando la aprobación de la junta para implementar una política de pago de suma global única. El propósito de esta política es proporcionar al personal una cola adicional en caso de que haya fondos disponibles después del final de un año fiscal cuando los fondos se ahorraron de proyectos gravados o permanecen sin asignar o sin usar. Esta propuesta fue llevada a la Comisión Ejecutiva en julio de 2022, donde se aprobó su traslado al pleno del consejo.

Al mirar los folletos, que brindan una fecha hasta el 30 de septiembre de 2022, nuestro recuento de clientes se puede ver en las páginas 9 y 16. Notas de la página 9 4 clientes de RCRC en el Centro de Desarrollo (DC), todos los cuales son colocaciones forenses ordenadas por un Tribunal de Justicia. Ambas páginas muestran que el número de clientes sigue aumentando, sin embargo, el aumento es comparable al de los últimos años.

En la página 10, nuestros gastos de POS mensuales "promedio" del año hasta la fecha (YTD) en conjunto muestran una disminución con respecto al último año fiscal y, por persona, muestran una disminución con respecto a las cifras promedio del último año fiscal. Los gastos de POS mensuales "totales" (página 17) y los gastos de POS mensuales totales por cliente (página 18) muestran una disminución con respecto al último año fiscal.

Los gastos operativos mensuales "promedio" hasta la fecha (página 11), tanto en el agregado como por cliente, muestran un aumento este año fiscal. Este aumento se debe a que pagamos la responsabilidad no financiada de CalPers durante el año en lugar de mensualmente como en el pasado. Esta transición resultó en un ahorro de alrededor de \$20,000.

Página 12 es un resumen del detalle que se encuentra en la página 13 (gastos POS) y la página 14 (gastos OPS). En la mitad de la página hay un resumen de la Proyección de gastos de POS (PEP, anteriormente conocida como SOAR) del DDS. Los proveedores de servicios tienen hasta marzo de 2025 para presentar sus reclamaciones para el año fiscal 2022-23.

Página 13 enumera nuestros gastos mensuales y YTD POS. La mayoría de las categorías de gastos se encuentran dentro de un rango aceptable y anticipado.

Gastos de OPS, tanto para el mes como para el YTD se puede ver en la página 14. La mayoría de las categorías están dentro de un rango aceptable y anticipado. Tenga en cuenta:

- Los beneficios son relativamente altos en comparación con el presupuesto debido al pago anticipado de nuestra responsabilidad no financiada de CalPers durante todo el año. Este cambio resultó en un ahorro de \$20,000.
- El gasto de seguro es relativamente alto en comparación con el presupuesto, ya que la mayoría se basa en una estructura de primas, que paga más por mes al comienzo del año que al final del año.
- El mantenimiento del equipo, el mantenimiento de las instalaciones, el material de oficina general, las tarifas de servicios bancarios, los intereses y la publicidad son YTD relativamente altos en comparación con el presupuesto. Estos números son pequeños, por lo que un pequeño aumento puede resultar en un gran cambio porcentual.

Gráficas de Gastos POS para las categorías del libro mayor general para el año fiscal actual y los últimos cuatro se incluyen en las páginas 16 a 34. Además de las páginas y categorías de gastos ya mencionadas anteriormente, consulte las notas específicas de la categoría en cada uno de los gráficos. Además, tenga en cuenta que muchas categorías de POS muestran una disminución en los últimos meses. Esto se debe tanto a la facturación tardía como a que adelantamos el período en el que generamos informes cada mes.

Temas varios

Fondo de beneficios para clientes – El registro resumido del saldo del Fondo de beneficios del cliente hasta el 31 de julio de 2022 y nuestro último estado de cuenta mensual recibido se incluyen en las páginas 35, 36 y 37.

Actualización de auditoría – Actualmente estamos en medio de nuestra auditoría independiente de CPA. Hemos recibido el borrador final de nuestra auditoría DDS para los años fiscales 2019-20 y 2020-21.

dotación de personal— Al 19 de octubre de 2022, tenemos un factor de vacancia de personal del 11,5 % en comparación con el 10,8 % de hace un año. Actualmente hay 19 vacantes de personal que estamos tratando de cubrir.

----FINAL----

Executive Committee

Executive Committee Meeting
Wednesday, October 26, 2022
11:30 a.m. to 12:00 p.m.

Present: Tamera Leighton, Will Lewis, Cassandra May, Mike Sawyer

Facilitator: Darlene Fox

RCRC: Kim Orsi and Dr. Kim Smalley

Others present: Enrique Ulloa, Translator

Absent: Teresa Schnacker

- Agenda:**
1. Potential New Vendor Representative
 2. Ad Hoc Bylaws Committee
 3. Annual Performance Review for Dr. Smalley

M. Sawyer called the meeting to order at 11:35 followed by introductions.

1. **Potential New Vendor Representative:** The Executive Committee discussed the Association of Service Providers (ASP) Representative. While a candidate had been discussed there was no confirmation from the ASP and the regular Board member application/documentation is required. Provided those two conditions have been met prior to the Nov 9th meeting, the ASP designated representative will be presented to the board for ratification of their position as a director.

ACTION:

- K. Orsi will forward the Board Appointment Application, Board Member Personal Information and Conflict of Interest Reporting Statement to Ms. French and will forward the completed forms to the Executive Committee as soon as they are returned.

2. **Ad Hoc Bylaws Committee:** This Committee will be assembled to meet the week of November 14, 2022 to review the RCDSC Bylaws for updates/corrections.

ACTION:

- K. Orsi will email this Committee and will confirm a meeting date and time.

3. **Annual Performance Review for Dr. Smalley.** The next Executive Committee meeting is scheduled for Thursday, November 10, 2022 at 1:30 p.m. and will be a closed session to begin the Annual Performance Review with Dr. Smalley. Contract renewal date is February 1, 2023.

ACTION:

- K. Orsi will forward Dr. Smalley's Goals/Outcomes to this Committee to prepare for the November 10th meeting.

Meeting adjourned at 11:55 a.m.

DRAFT Meeting Minutes

REDWOOD COAST DEVELOPMENTAL SERVICES CORPORATION

Meeting of the Board of Directors Executive Committee
By Zoom Video/Teleconferencing
Friday July 29, 2022 at 1:00 p.m.

Directors Present: Mike Sawyer, Tamera Leighton, Theresa Schnacker

Directors Absent: Will Lewis, Cassandra May,

RCRC Staff Present: Amy Medina: Director of Administration, Dr. Kimberly Smalley: Executive Director, Mariana Molina Nava: Diversity Outreach Specialist

Others Present: Juana Santa Cruz, Rubi Saldana ICC, Carmen Baca, Maria Diaz, Rossa Velasco, Xiomara Lopez, Faviola Cruz ICC,

- 1. Call to Order/Roll Call/Introductions:** The Executive Committee meeting of the RCDSC Board of Directors was called to order by Board President M. Sawyer at 1:05 p.m. M. Sawyer conducted rollcall and a quorum was present.
- 2. Client Benefit Fund:** M. Sawyer reported the Client Benefit Fund Committee met and has recommended to authorize \$799 to be released for the June grant cycle. M. Sawyer called for public comment. There were several questions asked regarding what the fund was and what type of items clients could submit an application for. Hearing no other public comments, M. Sawyer called for a motion and a vote by roll call, the motion carried.
- 3. One time lump sum payment:** M. Sawyer called on A. Medina to present. A. Medina reported that there is additional funding remaining in Operations from staff vacancies. As this has been atypical for RCRC, it is being proposed that the use of these remaining funds be used to provide a one-time lump sum payment to RCRC staff and this be a benefit moving forward. M. Sawyer called for the Executive Committee to approve bringing this to the Board of Directors September 14, 2022 meeting. M. Sawyer called for a motion and a vote by roll call, the motion carried.
- 4. Community Input:** M. Sawyer called for community input.
 - Additional questions were asked regarding the Client benefit fund. M. Molina Nava shared her contact information so that contact information can be collected and additional information can be provided to those with questions.
- 5. Close the Meeting:** M. Sawyer adjourned the meeting at 2:07 p.m. The next board meeting will be held on Wednesday, September 14th, 2022, at 6:00 p.m. by Zoom.

**NEW
BUSINESS**



Redwood Coast Regional Center

Respecting Choice in the Redwood Community

DATE: November 9, 2022
TO: RCDSC Board of Directors
FROM: Kim Orsi, Executive Assistant
RE: Proposed Board of Directors' Meeting Schedule for CY: 2023
Proposed Training Schedule for CY: 2023
All meetings are by Zoom Video/Teleconference Unless Noted Otherwise

Zoom Link: <https://us02web.zoom.us/j/98889971624>

Meeting ID: 988 8997 1624

Passcode: 285677

Dial by your location: 1 669 900 6833

AT&T Teleconference:

Dial: 888-278-0296

Access Code: 7928387

<u>2023 Meetings</u>	<u>LOCATION</u>	<u>TIME</u>
1. Wednesday, January 11, 2023	Regular Board Meeting by Zoom	6:00 p.m.
2. Wednesday, March 8, 2023	Regular Board Meeting by Zoom	6:00 p.m.
3. Saturday, May 20, 2023	TBC: Hampton Inn Conference Room (Blended) 1160 Airport Blvd. Ukiah Board of Director's Meeting 9:00 to 10:00 a.m. Board of Directors' Training 10:30 a.m. to 12:00 p.m.	
4. Wednesday, July 12, 2023	Regular Board Meeting by Zoom	6:00 p.m.
5. Saturday, September 16, 2023	Humboldt County Office of Education (Blended) 901 Myrtle Ave. Eureka (Annex Bldg) Regular Board Meeting 9:00 to 10:00 a.m. Board of Directors' Training 10:30 a.m. to 12:00 p.m.	
6. Wednesday, November 8, 2023	Regular Board Meeting by Zoom	6:00 p.m.

See Board Trainings on Page 2



Redwood Coast Regional Center

Respecting Choice in the Redwood Community

<u>2023 Board Trainings</u>	<u>LOCATION</u>	<u>TIME</u>
1. Wednesday, February 8, 2023	Zoom	6:00 p.m.
	• Whistle Blower Training: TBC Presented by N. Haydon RCRC Director of Human Resources	
2. Wednesday, April 12, 2023	Zoom	6:00 p.m.
	• Board Governance: Roles and Responsibilities of a Board Member: TBC Presented by Kinetic Flow	
3. Saturday, May 20, 2023 (see Page 1 – Blended/combined with in-person Meeting)		10:30 a.m.
	• Conflict of Interest Training: TBD	
4. Saturday, September 16, 2023 (see Page 1 – Blended/combined with in-person Meeting)		10:30 a.m.
	• TBC	
5. Wednesday, October 11, 2023	Zoom	6:00 p.m.
	• Diversity, Linguistics and Cultural Competency Training: TBC Presented by RCRC's Diversity Outreach Team	

July 1, 2022 thru June 30, 2023 Officers:

President: M. Sawyer
Vice President: T. Schnacker
Secretary: C. May
Treasurer: T. Leighton
Client Advisor: W. Lewis
ARCA Rep: M. Sawyer



Redwood Coast Regional Center

Respecting Choice in the Redwood Community

Fecha: 9 de noviembre de 2022

A: Consejo de Administración RCDSC

De: Kim Orsi, asistente ejecutiva

RE: Calendario propuesto de reuniones de la Junta Directiva para el año fiscal 2023
Programa de capacitación propuesto para CY: 2023
Todas las reuniones son por Zoom Video/Teleconference a menos que se indique lo contrario

Zoom Link: <https://us02web.zoom.us/j/98889971624>

Identificación de la reunión: 988 8997 1624

contraseña: 285677

Marcar por ubicación: 1 669 900 6833

AT&T Teleconferencia

marcar 888-278-0296

Código de acceso: 7928387

Reuniones 2023	Ubicación	Tiempo
1. miércoles, 11 de enero de 2023	Reunión ordinaria de la junta por Zoom	6:00 p.m.
2. miércoles, 8 de marzo de 2023	Reunión ordinaria de la junta por Zoom	6:00 p.m.
3. sábado, 20 de mayo de 2023	TBC: Sala de conferencias Hampton Inn (combinada) Bulevar del parque del aeropuerto 1160. Ukiah Junta de Consejo 9:00 to 10:00 a.m. Capacitación de la Junta Directiva 10:30 a.m. to 12:00 p.m.	
4. miércoles, 12 de julio de 2023	Reunión ordinaria de la junta por Zoom	6:00 p.m.
5. sábado, 16 de septiembre de 2023	Oficina de Educación del Condado de Humboldt (combinada) 901 Myrtle Ave. Eureka (Edificio Anexo) Junta de Consejo 9:00 to 10:00 a.m. Capacitación de la Junta Directiva 10:30 a.m. to 12:00 p.m.	
6. miércoles, 8 de noviembre de 2023	Reunión ordinaria de la junta por Zoom	6:00 p.m.

Consulte las capacitaciones de la junta en la página 2



Redwood Coast Regional Center

Respecting Choice in the Redwood Community

<u>Entrenamientos de la Junta 2023</u>	<u>Ubicación</u>	<u>Tiempo</u>
1. miércoles, 8 de febrero de 2023	Zoom	6:00 p.m.
	<ul style="list-style-type: none">• Capacitación de denunciantes: TBC Presionada por N. Haydon, Directora de Recursos Humanos	
2. miércoles, 12 de abril de 2023	Zoom	6:00 p.m.
	<ul style="list-style-type: none">• Gobernanza de la Junta: Funciones y responsabilidades de un miembro de la Junta: por confirmar Presentado por Kinetic Flow	
3. Sábado, 20 de mayo de 2023 (consulte la página 1: reunión presencial mixta/combinada)	Conflict of Interest Training: TBC	10:30 a.m.
4. sábado, 16 de septiembre de 2023 (ver página 1 - Semipresencial con reunión)		10:30 a.m.
	<ul style="list-style-type: none">• TBD	
5. miércoles, 11 de octubre de 2023	Zoom	6:00 p.m.
	<ul style="list-style-type: none">• Capacitación en diversidad, lingüística y competencia cultural: por confirmar Presentado por el Equipo de Alcance de la Diversidad de RCRC	

TBC: Para ser confirmado

1 de julio de 2022 al 30 de junio de 2023 Oficiales:

Presidente M. Sawyer
Vicepresidenta: T. Schnacker
Secretaria: C. May
Tesorera: T. Leighton
Asesor de clientes: W. Lewis
ARCA Rep: M. Sawyer

INFORMATION

Understanding the HCBS Final Rule

What is the HCBS Final Rule?

The federal government helps pay for most of the services regional centers provide to individuals with disabilities.



In 2014 the federal government put out the Final Rule for Home and Community-Based Services (HCBS) programs for services it pays for.



Service providers must meet the Final Rule by March 17, 2023 to keep getting federal funding.

Services in the Community

Services include:

- Day programs and work programs;
- Homes paid for by regional centers; and,
- Respite care.

Everyone who receives or provides services may be affected by the Final Rule.

[Click here](#) to see California's plan to meet the HCBS Final Rule.

Two Main Parts

Plans About the Person

- Service plans include all supports and help needed based on the individual's choices and goals.



- People should receive services in the community and not in places with only people with disabilities.

- People receiving services have the right to make their own choices about how, where, and with whom they spend their time.

Meeting the Final Rule

Service providers have to follow the HCBS Final Rule.

Service providers will:

- Protect your rights;
- Make sure services take place in the community with people that don't have disabilities;
- Help you with ways to participate in your community;
- Make sure the focus is on what your goals are; and,

The Final Rule says homes for people with disabilities must also:

- Give choices;
- Have privacy;
- Keep people from being bullied;
- Help people control their own schedules and activities; and,
- Provide food at any time.

California is Getting Ready

- Service providers had to let the State know if their services meet the Final Rule.
- The State visited some providers to make sure they meet the Final Rule.
 - People receiving services are being asked about providers and programs.
 - The State is working with providers to change services that don't meet the Final Rule.





Redwood Coast Regional Center

Respecting Choice in the Redwood Community

Immigration Statement

The Redwood Coast Regional Center

envision a culture in which all members of the community
are respected, supported, honored, and recognized
for their diverse contributions and valued services.

We do not collect or share information about immigration status
and maintain confidential all personal and family information.

Our services are available to all eligible individuals and families
regardless of national origin or language spoken.



Redwood Coast Regional Center Acronyms

Updated 1/12/2022

AB: Assembly Bill	IFSP: Individual Family Service Plan
ADA: Americans with Disabilities Act	ILS: Independent Living Service
ARCA: Association of Regional Center Agencies	IPP: Individualized Program Plan
ASD: Autism Spectrum Disorder	LCSW: Licensed Clinical Social Worker
ASP: Alliance of Service Providers	MHSA: Mental Health Services' Act
BCBA: Board Certified Behavioral Analyst	MSW: Master of Social Work
CAC: Client Advisory Committee	NCI: National Core Indicator
Cal-ABLE: California Achieving a Better Life Experience	OCRA: Office of Clients' Rights Advocacy (See CRA)
Cal-OSHA: California Occupational Safety and Health Act	OPS: Operations
CARF: Commission on Accreditation of Rehabilitation	PEP: Purchase of Services Expenditure Projection
CCL: Community Care Licensing	PPE: Personal Protection Equipment
CDC: Center for Disease Control	POS: Purchase of Services
CDER: Client Development Evaluation Report	QA: Quality Assurance
CPP: Community Placement Plan	RAC: Regional Advisory Committee
CRA: Clients' Rights Advocate	RCDSC: Redwood Coast Developmental Services Corporation
CRDP: Community Resource and Development Plan	RCHDC: Rural Communities Housing Development Corporation
DDS: Department of Developmental Services	RCRC: Redwood Coast Regional Center
DHHS: Department of Health and Human Services	SCDD: State Council on Developmental Disabilities
DNR: Do Not Resuscitate	SDP: Self Determination Program
DSP: Direct Support Professionals	SLS: Supported Living Service
EBSH: Enhanced Behavioral Home	SB: Senate Bill
ED: Executive Director	SELPA: Special Education Local Plan Area
EVV: Electronic Visit Verification	SSI: Social Security Income
HCAR: Humboldt Community Access and Resource Center	SSP: State Supplementary Program
HDO: Housing Development Plan	START: Systemic, Therapeutic, Assessment, Resource and Treatment
HSU: Humboldt State University	TA: Technical Assistance
I/DD: Intellectual/Developmental Disability	UVAH: Ukiah Valley Association of Habilitation
IEP: Individualized Education Program	WIC: Welfare and Institutions Code
	YAI: Young Adult Institution