

ADULT FAMILY SURVEY (AFS) FY 21/22 NATIONAL CORE INDICATORS	AFS FY 19/20 CA Average	AFS FY 21/22 CA Average	ACRC	CVRC	ELARC	FDLRC	FNRC	GGRC	HRC	IRC	KRC	NBRC	NLACRC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC
<p>Family Provides Paid Support</p> <p>Yes, respondent does</p> <p>Yes, another family member does</p> <p>No</p>																							
<p>Number of Adults in the Household</p> <p>1 adult</p> <p>2 adults</p> <p>3 adults</p> <p>4+ adults</p>																							
<p>Number of Children in the Household</p> <p>1 child</p> <p>2 children</p> <p>3 children</p> <p>4+ children</p> <p>None</p>																							
<p>Respondent's Highest Level of Education</p> <p>No high school diploma/GED</p> <p>High school diploma/GED</p> <p>Vocational school or certificate program</p> <p>Some college</p> <p>College degree or higher</p>																							
<p>Services Paid for Out-of-Pocket</p> <p>Afterschool care</p> <p>Behavior therapy</p> <p>Educational expenses</p> <p>Medical and/or dental expenses</p> <p>Other therapies (e.g. occupational, physical, group, music, equine therapy, etc.)</p> <p>Parent training</p> <p>Recreational activities and programs</p> <p>Respite services</p> <p>Social skills training</p> <p>Speech therapy</p> <p>Transportation support</p> <p>Other</p> <p>None – does not pay out-of-pocket for services or therapies</p>																							
<p>Out-of-Pocket Expenses Last Year</p> <p>Nothing</p> <p>\$1 - \$1,999 (\$1 - \$100 on AFS FY 18/19)</p> <p>\$2,000 - \$5,999 (\$101 - \$1,000 on AFS FY 18/19)</p> <p>\$6,000 - \$11,999 (\$1,001 - \$10,000 on AFS FY 18/19)</p> <p>Over \$12,000 (Over \$10,000 on AFS FY 18/19)</p>																							
<p>Household Income Last Year</p> <p>Up to \$15,000</p> <p>\$15,001 - \$25,000</p> <p>\$25,001 - \$50,000</p> <p>\$50,001 - \$75,000</p> <p>Over \$75,000</p> <p>No earned income</p> <p>Prefer not to say</p>																							
<p>Residential Designation</p> <p>Urban or suburban (in or near a city or large town)</p> <p>Rural (outside of a city or town)</p> <p>Don't know</p>																							
<p>Services and Supports Received from the Regional Center</p> <p>Financial support</p> <p>In-home support</p> <p>Out-of-home respite care</p> <p>Day/employment supports</p> <p>Transportation</p> <p>Mental/behavioral health care or other treatments or therapies</p> <p>Self-direction/fiscal intermediary services</p> <p>Other services/supports (Open ended response on survey)</p>																							
<p>Supports From Other Agencies (Non-Regional Center Services)</p> <p>Does your family/child receive Social Security benefits (SSI, survivor benefits, etc.)?</p> <p>Yes</p> <p>No</p> <p>Don't know</p>																							
<p>Does your child get services or supports from other agencies or organizations (school services, vocational rehab, etc.)?</p> <p>Yes</p> <p>No</p> <p>Don't know</p>																							

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Explanations for the data in this spreadsheet can be found at the bottom.																							
In your community, are there resources or support that your family member can use that are not provided by the regional center?																							
Yes	75%	46%	47%	44%	49%	42%	45%	43%	48%	49%	48%	48%	46%	44%	49%	52%	45%	45%	47%	46%	50%	42%	44%
No	Data not provided	22%	21%	23%	22%	24%	22%	23%	18%	18%	22%	19%	20%	24%	20%	22%	24%	23%	23%	23%	17%	25%	20%
Don't know	Data not provided	32%	32%	33%	29%	34%	33%	34%	34%	33%	30%	33%	34%	32%	31%	25%	31%	32%	31%	31%	33%	33%	36%
Does your family take part in any family-to-family networks in your community?																							
Yes	19%	15%	14%	17%	13%	19%	9%	17%	16%	18%	10%	13%	17%	19%	13%	10%	18%	13%	15%	16%	13%	15%	17%
No	Data not provided	69%	72%	69%	66%	66%	72%	63%	71%	64%	69%	76%	68%	64%	73%	74%	68%	65%	72%	66%	72%	66%	66%
Don't know	Data not provided	8%	5%	7%	8%	7%	7%	7%	6%	10%	8%	6%	7%	8%	7%	8%	8%	10%	5%	7%	9%	9%	9%
Does not apply – None in my community	Data not provided	9%	9%	7%	12%	8%	12%	13%	7%	8%	13%	5%	7%	8%	7%	8%	6%	12%	8%	10%	6%	9%	9%
Individual Responses 5%+ Above FY 21/22 CA Average			0 out of 19	0 out of 19	0 out of 19	2 out of 19	3 out of 19	0 out of 19	2 out of 19	1 out of 19	0 out of 19	2 out of 19	0 out of 19	0 out of 19	0 out of 19	5 out of 19	2 out of 19	2 out of 19	1 out of 19	2 out of 19	0 out of 19	1 out of 19	0 out of 19
Individual Responses 5%- Below FY 21/22 CA Average			0 out of 19	0 out of 19	0 out of 19	0 out of 19	3 out of 19	1 out of 19	1 out of 19	3 out of 19	2 out of 19	0 out of 19	0 out of 19	1 out of 19	0 out of 19	3 out of 19	2 out of 19	2 out of 19	0 out of 19	2 out of 19	1 out of 19	2 out of 19	1 out of 19
Health and Safety																							
Can your family member see a primary care provider (doctor, registered nurse, etc.) when needed?																							
Always	70%	70%	76%	67%	66%	66%	65%	68%	62%	71%	71%	70%	74%	74%	70%	67%	67%	66%	71%	72%	72%	70%	74%
Usually	23%	17%	16%	15%	17%	17%	24%	16%	22%	17%	19%	20%	14%	16%	15%	25%	20%	11%	15%	14%	16%	16%	14%
Sometimes	5%	6%	5%	7%	7%	7%	6%	9%	8%	7%	4%	4%	7%	4%	5%	6%	5%	8%	5%	5%	6%	6%	7%
Seldom/never	2%	4%	2%	6%	5%	4%	3%	4%	4%	2%	4%	3%	2%	4%	5%	1%	4%	8%	5%	5%	3%	6%	3%
Don't know	Data not provided	4%	1%	4%	5%	6%	2%	3%	2%	3%	3%	2%	4%	2%	5%	1%	4%	8%	3%	4%	4%	2%	2%
Does your family member's primary care provider understand your family member's needs related to their disability?																							
Always	61%	57%	57%	60%	62%	56%	45%	55%	56%	64%	57%	52%	57%	50%	56%	49%	54%	67%	62%	63%	58%	56%	61%
Usually	29%	25%	26%	24%	21%	24%	36%	26%	24%	20%	24%	30%	23%	24%	27%	32%	28%	14%	20%	21%	25%	28%	23%
Sometimes	8%	10%	10%	10%	9%	11%	11%	10%	11%	9%	12%	11%	13%	11%	8%	11%	9%	10%	11%	8%	9%	7%	8%
Seldom/never	2%	3%	2%	2%	1%	3%	2%	3%	2%	1%	3%	3%	3%	4%	3%	4%	3%	3%	4%	3%	4%	5%	1%
Don't know	Data not provided	4%	4%	3%	5%	5%	4%	4%	4%	4%	3%	3%	4%	4%	5%	5%	4%	3%	4%	3%	4%	3%	5%
Does not apply – No primary care provider	Data not provided	2%	2%	2%	2%	2%	2%	3%	2%	2%	1%	1%	1%	2%	1%	0%	2%	3%	1%	1%	1%	1%	2%
Can your family member go to the dentist when needed?																							
Always	62%	62%	66%	65%	59%	62%	53%	58%	60%	58%	61%	56%	67%	64%	65%	57%	60%	62%	68%	67%	65%	59%	66%
Usually	22%	17%	16%	17%	19%	18%	24%	17%	18%	19%	20%	20%	16%	15%	17%	23%	17%	13%	15%	13%	15%	19%	14%
Sometimes	8%	10%	8%	7%	12%	10%	9%	11%	13%	11%	8%	9%	10%	8%	8%	11%	11%	8%	8%	11%	11%	8%	11%
Seldom/never	7%	8%	9%	8%	5%	8%	11%	12%	7%	8%	8%	13%	5%	8%	8%	10%	7%	9%	10%	7%	9%	10%	7%
Don't know	Data not provided	3%	2%	4%	4%	2%	3%	2%	2%	4%	2%	1%	2%	3%	4%	3%	2%	4%	3%	2%	3%	5%	2%
Does your family member's dentist understand your family member's needs related to their disability?																							
Always	62%	54%	53%	56%	53%	57%	41%	53%	53%	54%	51%	44%	59%	52%	56%	49%	52%	60%	59%	60%	59%	53%	61%
Usually	26%	21%	21%	20%	22%	18%	28%	18%	20%	21%	25%	28%	20%	20%	24%	26%	22%	14%	19%	17%	16%	19%	15%
Sometimes	8%	8%	8%	9%	8%	8%	8%	8%	10%	9%	8%	8%	12%	8%	7%	9%	9%	7%	7%	9%	10%	7%	7%
Seldom/never	4%	4%	5%	3%	4%	3%	4%	5%	4%	3%	3%	5%	4%	5%	3%	5%	4%	6%	3%	3%	2%	3%	4%
Don't know	Data not provided	7%	6%	7%	6%	9%	9%	6%	7%	7%	8%	4%	5%	5%	6%	6%	6%	7%	4%	8%	7%	7%	7%
Does not apply – No dentist	Data not provided	6%	6%	5%	5%	6%	10%	10%	6%	5%	6%	7%	5%	6%	4%	7%	7%	7%	5%	6%	5%	10%	5%
Can your family member get mental or behavioral health supports when needed?																							
Always	Not on FY 19/20	32%	40%	38%	32%	31%	27%	26%	29%	32%	35%	25%	32%	30%	30%	29%	29%	31%	36%	33%	34%	30%	37%
Usually	Not on FY 19/20	15%	14%	12%	14%	16%	20%	16%	13%	13%	18%	15%	13%	14%	26%	15%	11%	14%	12%	17%	16%	14%	14%
Sometimes	Not on FY 19/20	8%	4%	8%	10%	11%	5%	8%	10%	7%	9%	9%	7%	8%	9%	9%	10%	6%	9%	8%	9%	9%	9%
Seldom/never	Not on FY 19/20	19%	17%	17%	20%	18%	21%	24%	18%	19%	14%	19%	16%	22%	20%	14%	21%	20%	16%	24%	13%	17%	19%
Don't know	Not on FY 19/20	27%	25%	26%	24%	24%	27%	26%	30%	29%	30%	30%	26%	28%	28%	24%	25%	28%	27%	23%	29%	28%	21%
Does your family member's mental or behavioral health professional understand your family member's needs related to their disability?																							
Always	Not on FY 19/20	31%	30%	37%	36%	36%	25%	25%	29%	32%	27%	22%	35%	26%	28%	26%	29%	36%	37%	33%	33%	29%	35%
Usually	Not on FY 19/20	15%	13%	14%	9%	14%	15%	12%	15%	15%	20%	13%	16%	14%	14%	23%	21%	10%	16%	13%	15%	14%	13%
Sometimes	Not on FY 19/20	7%	6%	7%	7%	5%	7%	9%	8%	5%	7%	6%	8%	6%	8%	6%	7%	9%	5%	6%	5%	6%	6%
Seldom/never	Not on FY 19/20	3%	3%	2%	4%	4%	4%	4%	4%	3%	4%	2%	3%	4%	3%	4%	3%	4%	3%	5%	2%	4%	3%
Don't know	Not on FY 19/20	7%	5%	8%	5%	7%	5%	10%	8%	5%	8%	8%	10%	6%	3%	6%	8%	4%	6%	7%	8%	6%	6%
Does not apply – No mental or behavioral health professional	Not on FY 19/20	37%	42%	32%	36%	32%	43%	41%	36%	37%	42%	39%	36%	38%	39%	35%	35%	34%	35%	36%	37%	39%	37%
If your family member takes prescription medications, do you know what they're for?																							
Always	89%	68%	75%	72%	60%	66%	73%	68%	64%	73%	69%	64%	64%	69%	69%	75%	65%	59%	66%	70%	69%	70%	66%
Usually	7%	6%	4%	7%	6%	5%	5%	9%	7%	5%	4%	6%	8%	4%	7%	7%	8%	4%	5%	4%	6%	8%	5%
Sometimes	2%	3%	1%	3%	2%	2%	2%	2%	2%	2%	3%	4%	4%	1%	1%	2%	6%	3%	3%	3%	3%	2%	3%
Seldom/never	1%	2%	2%	3%	3%	1%	1%	2%	3%	2%	1%	1%	2%	3%	2%	1%	2%	4%	3%	3%	2%	2%	2%
Don't know	Data not provided	4%	1%	3%	7%	4%	2%	2%	3%	4%	3%	2%	5%	1%	3%	1%	4%	8%	5%	3%	4%	2%	2%
Does not apply – Does not take prescription medications	Data not provided	18%	17%	12%	19%	18%	17%	16%	20%	14%	20%	23%	18%	19%	17%	15%	19%	19%	18%	17%	17%	17%	21%
Do you, your family member, or someone else in your family know what is needed to safely take the prescription medications?																							
Always	88%	71%	74%	77%	66%	69%	74%	71%	67%	79%	70%	66%	71%	71%	71%	74%	70%	68%	73%	74%	74%	73%	69%
Usually	10%	7%	7%	9%	7%	7%	7%	9%	9%	5%	4%	8%	7%	6%	8%	8%	8%	6%	5%	6%	7%	9%	7%
Sometimes	1%	2%	1%	1%	4%	3%	0%	2%	3%	2%	3%	2%	1%	2%	2%	2%	2%	2%	2%	1%	1%	1%	1%
Seldom/never	1%	1%	1%	0%	1%	1%	1%	0%	1%	1%	0%	1%	1%	1%	1%	0%	1%	1%	0%	1%	1%	0%	0%
Don't know	Data not provided	0%	1%	0%	2%	1%	1%	0%	0%	0%	1%	0%	0%	1%	0%	1%	2%	1%	1%	1%	1%	1%	1%
Does not apply – Does not take prescription medications	Data not provided	19%	17%	13%	21%	19%	17%	17%	21%	14%	21%	24%	19%	19%	18%	16%	20%	21%	19%	18%	17%	17%	22%

ADULT FAMILY SURVEY (AFS) FY 21/22 NATIONAL CORE INDICATORS <small>Explanations for the data in this spreadsheet can be found at the bottom.</small>	AFS FY 19/20 CA Average	AFS FY 21/22 CA Average	ACRC	CVRC	ELARC	FDLRC	FNRC	GGRC	HRC	IRC	KRC	NBRC	NLACRC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC
If you asked for crisis or emergency services during the past 12 months, were services provided when needed?																							
Yes	47%	17%	15%	17%	18%	21%	12%	16%	18%	17%	15%	13%	18%	13%	18%	14%	17%	19%	18%	18%	16%	19%	19%
No	Data not provided	13%	12%	10%	16%	17%	8%	12%	16%	13%	11%	13%	14%	12%	10%	10%	13%	20%	15%	13%	11%	10%	12%
Don't know	Data not provided	3%	2%	5%	5%	4%	2%	3%	3%	3%	3%	3%	3%	3%	3%	3%	4%	4%	3%	3%	3%	3%	2%
Does not apply – Did not ask for these services	Data not provided	67%	71%	68%	61%	59%	78%	69%	63%	68%	71%	71%	65%	73%	69%	73%	66%	57%	64%	66%	70%	68%	67%
Do you feel prepared to handle the needs of your family member in an emergency such as a medical emergency, pandemic or natural disaster?																							
Yes	83%	80%	85%	82%	76%	70%	89%	80%	73%	85%	80%	80%	82%	77%	80%	85%	78%	74%	85%	80%	76%	85%	81%
No	Data not provided	10%	9%	9%	10%	16%	6%	9%	11%	9%	8%	10%	10%	9%	8%	8%	10%	17%	7%	11%	12%	6%	10%
Don't know	Data not provided	10%	6%	9%	14%	14%	5%	11%	16%	6%	12%	11%	8%	12%	12%	8%	12%	8%	8%	9%	12%	9%	9%
Have you talked about how to handle emergencies (such as a medical emergency, pandemic or natural disaster) with your family member's case manager/service coordinator?																							
Yes	55%	47%	49%	51%	50%	37%	63%	37%	43%	64%	48%	40%	47%	39%	61%	48%	41%	46%	47%	50%	48%	47%	47%
No	Data not provided	44%	42%	39%	41%	55%	32%	53%	48%	29%	45%	51%	46%	51%	31%	44%	49%	44%	44%	42%	48%	43%	43%
Don't know	Data not provided	9%	9%	10%	9%	8%	6%	10%	9%	7%	7%	9%	8%	10%	9%	8%	10%	11%	9%	8%	11%	8%	9%
Do you believe your plans for how to handle your family members needs during a natural disaster (such as a wildfire or earthquake) will be effective?																							
Yes	Not on FY 19/20	57%	66%	60%	56%	47%	77%	46%	47%	65%	64%	58%	55%	52%	57%	62%	54%	53%	62%	53%	58%	54%	55%
No	Not on FY 19/20	6%	4%	4%	7%	9%	3%	6%	6%	4%	2%	5%	8%	6%	5%	3%	6%	14%	4%	6%	8%	5%	4%
Don't know	Not on FY 19/20	25%	19%	25%	27%	31%	15%	26%	33%	23%	22%	25%	25%	28%	26%	26%	26%	22%	24%	28%	24%	25%	29%
Does not apply – Do not have a plan	Not on FY 19/20	12%	11%	11%	10%	13%	5%	20%	14%	8%	12%	12%	12%	14%	12%	9%	14%	12%	10%	13%	10%	17%	12%
What else do you need to make an effective plan? Do you need more information about any of the following? Check all that apply																							
Location of evacuation sites/shelters	Not on FY 19/20	63%	57%	59%	63%	59%	48%	68%	67%	64%	60%	58%	65%	69%	65%	57%	68%	66%	66%	64%	62%	63%	67%
Evacuation routes	Not on FY 19/20	43%	45%	43%	41%	44%	39%	46%	43%	42%	39%	47%	42%	48%	39%	36%	47%	47%	44%	37%	45%	45%	46%
Public safety power shut off information (PSPS)	Not on FY 19/20	36%	34%	35%	38%	38%	22%	41%	38%	32%	32%	35%	38%	34%	34%	25%	36%	40%	39%	34%	37%	38%	35%
Locations of community resource centers (providing PSPS temporary resources)	Not on FY 19/20	45%	47%	39%	43%	46%	37%	47%	48%	40%	41%	41%	47%	54%	43%	34%	47%	47%	50%	46%	47%	48%	44%
More information on what I need for life sustaining equipment I use	Not on FY 19/20	21%	15%	21%	26%	27%	12%	20%	21%	19%	21%	19%	24%	19%	19%	17%	23%	26%	22%	23%	17%	22%	20%
Key people to contact	Not on FY 19/20	39%	35%	34%	39%	47%	35%	46%	38%	36%	37%	42%	36%	39%	40%	34%	47%	41%	38%	37%	40%	41%	37%
How to reach my regional center in an emergency	Not on FY 19/20	46%	50%	42%	44%	50%	43%	50%	48%	39%	37%	49%	46%	53%	43%	35%	48%	49%	47%	44%	42%	45%	46%
How to reach my support workers in an emergency	Not on FY 19/20	29%	32%	27%	28%	34%	21%	31%	28%	24%	29%	30%	29%	28%	28%	19%	34%	33%	30%	29%	28%	24%	29%
How to get additional emergency supplies	Not on FY 19/20	47%	45%	41%	48%	52%	38%	49%	50%	46%	49%	49%	46%	50%	44%	42%	49%	51%	46%	47%	46%	44%	44%
How to prepare an emergency supply kit	Not on FY 19/20	39%	35%	43%	40%	42%	25%	42%	42%	30%	37%	42%	38%	33%	42%	28%	44%	40%	39%	39%	41%	38%	38%
How to sign up for emergency alerts	Not on FY 19/20	33%	32%	31%	33%	41%	23%	34%	35%	33%	32%	30%	33%	33%	29%	13%	39%	39%	32%	33%	33%	36%	31%
Important personal documents to have ready	Not on FY 19/20	35%	37%	35%	33%	45%	28%	36%	36%	31%	35%	34%	36%	34%	36%	30%	41%	40%	33%	31%	37%	36%	35%
Other	Not on FY 19/20	7%	10%	7%	7%	7%	13%	6%	8%	8%	11%	10%	6%	7%	5%	11%	7%	6%	7%	5%	7%	9%	6%
Do you know how to file a complaint or grievance about provider agencies or staff?																							
Yes	51%	38%	49%	43%	38%	27%	62%	31%	40%	39%	34%	35%	35%	31%	41%	59%	32%	27%	33%	41%	38%	44%	36%
No	Data not provided	43%	38%	40%	42%	54%	34%	43%	43%	41%	50%	50%	46%	48%	39%	25%	45%	54%	49%	38%	42%	37%	44%
Don't know	Data not provided	19%	13%	17%	20%	19%	13%	26%	17%	20%	16%	15%	19%	21%	16%	23%	19%	18%	21%	21%	20%	19%	20%
If a complaint or grievance was filed or resolved in the past 12 months, are you satisfied with the way it was handled?																							
Yes	54%	4%	4%	5%	5%	3%	3%	3%	2%	5%	4%	3%	4%	2%	4%	3%	5%	6%	4%	4%	3%	5%	4%
No	Data not provided	7%	5%	6%	11%	8%	3%	7%	8%	7%	7%	6%	8%	7%	6%	5%	6%	16%	7%	7%	8%	4%	7%
Don't know	Data not provided	4%	3%	4%	6%	3%	3%	5%	5%	4%	5%	4%	5%	3%	5%	5%	4%	6%	3%	4%	3%	7%	5%
Does not apply – No complaint or grievance filed or resolved in the past 12 months	Data not provided	85%	88%	85%	78%	85%	91%	85%	86%	84%	84%	87%	83%	88%	86%	87%	85%	72%	87%	84%	86%	84%	85%
Do you know what to do if you disagree with your regional center about services and/or eligibility? (For example, how to request a Fair Hearing)																							
Yes	Not on FY 19/20	45%	56%	51%	47%	33%	58%	38%	44%	48%	43%	40%	46%	37%	48%	68%	35%	38%	38%	47%	43%	53%	44%
No	Not on FY 19/20	31%	25%	28%	29%	44%	23%	27%	36%	29%	32%	34%	32%	37%	26%	16%	34%	39%	36%	30%	31%	27%	31%
Don't know	Not on FY 19/20	24%	19%	21%	24%	24%	18%	35%	20%	23%	26%	26%	23%	26%	26%	16%	31%	22%	26%	24%	26%	20%	26%
Do you know how to report abuse or neglect related to your family member?																							
Yes	72%	66%	77%	76%	67%	54%	81%	58%	57%	73%	64%	65%	64%	63%	65%	82%	57%	64%	60%	65%	68%	72%	65%
No	Data not provided	21%	13%	16%	16%	30%	10%	23%	28%	16%	24%	21%	20%	22%	20%	11%	26%	25%	26%	21%	21%	16%	23%
Don't know	Data not provided	13%	10%	9%	12%	16%	9%	19%	15%	11%	13%	15%	16%	15%	15%	6%	17%	11%	14%	14%	12%	12%	12%
Within the past 12 months, was a report of abuse or neglect filed on behalf of your family member?																							
Yes	2%	1%	1%	1%	2%	1%	2%	2%	0%	2%	2%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%
No	Data not provided	95%	97%	95%	94%	97%	97%	96%	98%	96%	94%	94%	96%	95%	95%	95%	94%	95%	95%	96%	95%	96%	94%
Don't know	Data not provided	3%	2%	3%	4%	2%	2%	2%	2%	2%	3%	4%	3%	4%	4%	4%	4%	5%	3%	3%	3%	3%	5%

ADULT FAMILY SURVEY (AFS) FY 21/22 NATIONAL CORE INDICATORS	AFS FY 19/20 CA Average	AFS FY 21/22 CA Average	ACRC	CVRC	ELARC	FDLRC	FNRC	GGRC	HRC	IRC	KRC	NBRC	NLACRC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC
Note: Explanations for the data in this spreadsheet can be found at the bottom.																							
If yes, if someone outside of your family reported abuse or neglect, were you notified of the report in a timely manner?																							
Yes	62%	1%	1%	1%	1%	0%	1%	1%	0%	1%	1%	0%	1%	0%	0%	1%	0%	1%	1%	1%	1%	0%	0%
No	Data not provided	0%	0%	0%	1%	0%	0%	0%	0%	0%	1%	1%	0%	1%	0%	0%	0%	0%	1%	0%	0%	0%	0%
Don't know	Data not provided	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Does not apply – No abuse or neglect reported in the past 12 months by someone else	Data not provided	99%	99%	99%	99%	99%	99%	98%	100%	98%	98%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%
Individual Responses 5%+ Above FY 21/22 CA Average																							
Individual Responses 5%- Below FY 21/22 CA Average																							
Satisfaction																							
Overall, are you satisfied with the services and supports your family member currently receives?																							
Always	41%	45%	40%	52%	52%	43%	43%	40%	41%	50%	43%	38%	45%	34%	49%	38%	37%	53%	45%	50%	49%	51%	50%
Usually	40%	33%	40%	31%	27%	29%	35%	35%	35%	33%	33%	35%	32%	34%	36%	35%	40%	23%	34%	32%	32%	30%	31%
Sometimes	14%	13%	10%	14%	14%	18%	14%	15%	15%	11%	16%	19%	15%	20%	12%	17%	15%	16%	12%	13%	13%	13%	11%
Seldom/never	4%	5%	4%	5%	4%	7%	6%	5%	7%	3%	6%	7%	3%	10%	2%	6%	4%	4%	3%	3%	5%	3%	4%
Don't know	Data not provided	3%	2%	2%	4%	3%	2%	4%	3%	3%	2%	1%	5%	1%	1%	4%	2%	5%	2%	3%	2%	3%	3%
Do you feel that services and supports have made a positive difference in the life of your family member?																							
Yes	93%	84%	85%	88%	83%	83%	84%	83%	81%	86%	79%	79%	81%	80%	87%	84%	86%	80%	86%	87%	86%	85%	86%
No	Data not provided	7%	6%	6%	8%	6%	7%	6%	9%	4%	8%	8%	6%	10%	5%	6%	7%	9%	6%	5%	7%	6%	5%
Don't know	Data not provided	9%	9%	6%	9%	11%	9%	12%	11%	10%	12%	12%	13%	10%	8%	10%	8%	11%	8%	7%	7%	9%	9%
Have services and supports reduced your family's out-of-pocket expenses for your family member's care?																							
Yes	72%	55%	64%	53%	49%	55%	62%	58%	49%	58%	46%	56%	54%	52%	60%	56%	65%	40%	59%	54%	59%	57%	58%
No	Data not provided	29%	21%	31%	35%	30%	28%	27%	35%	29%	33%	29%	28%	32%	25%	26%	22%	39%	30%	31%	27%	26%	27%
Don't know	Data not provided	15%	15%	17%	17%	15%	10%	15%	16%	13%	21%	16%	18%	16%	15%	17%	13%	21%	11%	15%	14%	18%	14%
Have the services or supports that your family member received during the past 12 months been reduced, suspended, or terminated?																							
Yes	Not on FY 19/20	19%	24%	21%	17%	18%	24%	20%	17%	17%	17%	24%	18%	24%	17%	23%	18%	14%	19%	16%	24%	20%	14%
No	Not on FY 19/20	70%	66%	68%	70%	72%	67%	67%	74%	70%	64%	72%	66%	73%	65%	75%	71%	72%	74%	68%	70%	77%	77%
Don't know	Not on FY 19/20	11%	10%	11%	12%	11%	9%	12%	11%	9%	13%	12%	10%	10%	12%	7%	15%	9%	10%	9%	11%	11%	9%
If yes, did the reduction, suspension, or termination of these services or supports affect your family member negatively?																							
Yes	74%	15%	19%	15%	13%	15%	19%	16%	14%	13%	19%	14%	13%	18%	13%	16%	13%	9%	15%	12%	17%	15%	10%
No	Data not provided	4%	5%	5%	5%	3%	6%	6%	4%	3%	5%	5%	3%	4%	5%	8%	4%	4%	4%	4%	4%	4%	4%
Don't know	Data not provided	2%	2%	3%	2%	1%	2%	0%	1%	1%	0%	3%	1%	3%	1%	2%	2%	1%	1%	1%	4%	2%	1%
Does not apply – Services/supports not reduced, suspended, or terminated in past 12 months	Data not provided	79%	74%	77%	81%	81%	73%	78%	81%	82%	82%	74%	82%	74%	81%	74%	81%	85%	80%	83%	76%	79%	85%
Have the services or supports that your family member received been increased in the past 12 months?																							
Yes	23%	20%	22%	22%	18%	21%	25%	18%	21%	22%	17%	16%	22%	16%	19%	14%	27%	19%	17%	15%	20%	25%	21%
No	Data not provided	66%	66%	61%	67%	66%	62%	65%	65%	63%	66%	71%	67%	70%	66%	68%	61%	64%	68%	71%	65%	59%	66%
Don't know	Data not provided	14%	13%	17%	15%	13%	13%	17%	14%	15%	17%	12%	12%	13%	15%	18%	12%	17%	15%	14%	16%	16%	12%
Are services and supports helping your family member to live a good life?																							
Yes	92%	78%	78%	78%	79%	76%	80%	77%	74%	83%	75%	73%	78%	72%	80%	81%	82%	74%	79%	79%	78%	79%	82%
No	Data not provided	9%	10%	8%	9%	8%	9%	8%	13%	5%	11%	11%	10%	12%	7%	8%	7%	11%	9%	7%	8%	7%	8%
Don't know	Data not provided	13%	12%	13%	12%	15%	11%	15%	13%	11%	14%	16%	12%	16%	13%	11%	11%	14%	11%	15%	13%	13%	10%
Individual Responses 5%+ Above FY 21/22 CA Average																							
Individual Responses 5%- Below FY 21/22 CA Average																							
COVID Questions																							
Were your family member's services and supports changed, canceled, or reduced during COVID time?																							
Yes	Not on FY 19/20	56%	59%	60%	51%	46%	68%	59%	55%	55%	54%	62%	48%	60%	50%	59%	57%	43%	56%	52%	61%	60%	48%
No	Not on FY 19/20	39%	36%	32%	41%	46%	27%	35%	37%	39%	39%	31%	48%	35%	46%	36%	38%	51%	37%	43%	35%	37%	45%
Don't know	Not on FY 19/20	6%	5%	8%	8%	5%	5%	7%	8%	6%	6%	7%	5%	5%	4%	5%	5%	6%	5%	5%	4%	2%	6%
If yes, are those changes still in effect (still part of your family member's life)?																							
All changes, cancellations, or reductions are still in place	Not on FY 19/20	15%	18%	14%	11%	15%	14%	20%	15%	17%	14%	20%	19%	16%	11%	15%	14%	9%	15%	11%	15%	15%	12%
Some changes, cancellations, or reductions are still in place	Not on FY 19/20	30%	32%	36%	28%	23%	41%	30%	32%	29%	31%	34%	20%	36%	25%	24%	29%	32%	26%	32%	33%	33%	25%
All services have gone back to the way they were prior to COVID time	Not on FY 19/20	11%	9%	9%	12%	11%	10%	9%	8%	8%	11%	10%	10%	8%	12%	20%	13%	9%	9%	13%	15%	10%	12%
Don't know	Not on FY 19/20	3%	3%	5%	4%	3%	4%	3%	3%	2%	2%	3%	1%	2%	2%	2%	2%	5%	4%	3%	2%	2%	2%
Does not apply – Services/supports not changed, canceled, or reduced during COVID time	Not on FY 19/20	42%	39%	36%	46%	50%	30%	39%	42%	44%	43%	34%	50%	38%	49%	39%	41%	56%	40%	46%	37%	39%	49%

ADULT FAMILY SURVEY (AFS) FY 21/22 NATIONAL CORE INDICATORS	AFS FY 19/20 CA Average	AFS FY 21/22 CA Average	ACRC	CVRC	ELARC	FDLRC	FNRC	GGRC	HRC	IRC	KRC	NBRC	NLACRC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC
Note: Explanations for the data in this spreadsheet can be found at the bottom.																							
If some or all of your family member's services have reopened or restarted: Did your family get enough information about services reopening/restarting?																							
Yes, got enough information	Not on FY 19/20	22%	24%	29%	15%	16%	27%	24%	21%	18%	23%	20%	16%	25%	24%	34%	24%	14%	24%	21%	25%	25%	18%
Got enough information about some services	Not on FY 19/20	9%	8%	7%	11%	9%	14%	9%	10%	8%	6%	12%	7%	6%	6%	7%	10%	8%	8%	10%	12%	8%	8%
No, did not get enough information	Not on FY 19/20	7%	6%	7%	9%	7%	7%	5%	6%	9%	8%	9%	6%	11%	5%	2%	8%	5%	8%	7%	6%	7%	6%
Don't know	Not on FY 19/20	2%	1%	3%	4%	1%	2%	1%	2%	1%	2%	3%	1%	2%	1%	1%	1%	4%	1%	1%	3%	3%	5%
Does not apply – Services/supports not changed, canceled, or reduced during COVID time or all changes/cancellations/reductions are still in place	Not on FY 19/20	60%	60%	54%	60%	67%	50%	62%	61%	63%	61%	57%	71%	56%	64%	57%	57%	69%	59%	60%	55%	57%	63%
If some or all of your family member's services have reopened or restarted: Do you feel that service providers are following COVID-19 safety precautions?																							
Yes, safety precautions are being followed and family member will be safe	Not on FY 19/20	31%	31%	35%	28%	23%	43%	33%	30%	28%	31%	32%	23%	35%	29%	37%	32%	20%	33%	32%	33%	34%	25%
Some safety precautions are being followed, or some services are following safety precautions	Not on FY 19/20	5%	4%	6%	5%	5%	6%	5%	4%	4%	5%	5%	4%	5%	4%	3%	6%	4%	6%	5%	8%	4%	6%
No, do not feel safety precautions are being followed and family member will not be safe	Not on FY 19/20	1%	0%	1%	1%	1%	0%	0%	2%	2%	1%	1%	0%	1%	1%	2%	1%	1%	0%	0%	0%	0%	1%
Don't know	Not on FY 19/20	3%	4%	5%	5%	4%	1%	1%	3%	4%	4%	4%	3%	3%	3%	1%	4%	5%	3%	2%	3%	4%	5%
Does not apply – Services/supports not changed, canceled, or reduced during COVID time or all changes/cancellations/reductions are still in place	Not on FY 19/20	60%	60%	54%	60%	67%	49%	62%	61%	63%	60%	58%	71%	57%	64%	57%	57%	69%	59%	60%	55%	57%	63%
If staff come into your home to support your family member: Do you feel that the staff follow recommendations to keep the household safe and healthy?																							
Yes	Not on FY 19/20	75%	71%	77%	78%	75%	75%	66%	72%	81%	66%	71%	75%	71%	78%	76%	68%	77%	76%	76%	77%	75%	84%
Sometimes	Not on FY 19/20	3%	3%	2%	4%	4%	6%	5%	2%	4%	4%	3%	3%	3%	3%	4%	4%	4%	4%	2%	3%	3%	1%
No	Not on FY 19/20	3%	3%	3%	3%	3%	3%	4%	3%	2%	2%	3%	6%	3%	2%	5%	4%	4%	3%	4%	2%	5%	2%
Don't know	Not on FY 19/20	19%	23%	18%	15%	18%	16%	25%	24%	14%	29%	23%	16%	23%	17%	15%	24%	15%	17%	17%	17%	17%	12%
Do you feel that the people in your household have the personal protective equipment (PPE) they need to stay healthy and safe when going out in the community?																							
Yes	Not on FY 19/20	89%	89%	88%	90%	89%	91%	87%	89%	91%	88%	91%	88%	90%	87%	88%	90%	86%	90%	88%	92%	87%	90%
Sometimes	Not on FY 19/20	4%	3%	4%	2%	3%	4%	5%	5%	4%	4%	4%	4%	4%	4%	4%	2%	4%	4%	2%	2%	4%	4%
No	Not on FY 19/20	2%	3%	1%	2%	2%	2%	3%	2%	2%	3%	2%	2%	2%	2%	3%	2%	4%	2%	1%	1%	3%	1%
Don't know	Not on FY 19/20	2%	2%	3%	3%	3%	1%	1%	2%	1%	3%	1%	3%	2%	2%	2%	3%	1%	1%	2%	1%	4%	2%
Does not apply – haven't started going out in the community	Not on FY 19/20	3%	3%	3%	3%	3%	2%	4%	3%	3%	3%	2%	3%	2%	5%	3%	3%	5%	3%	7%	4%	2%	3%
In preparation for the future, have you made or updated an emergency plan with your family member's case manager or with other staff?																							
Yes	Not on FY 19/20	29%	35%	30%	36%	19%	37%	20%	23%	41%	27%	25%	28%	28%	36%	35%	22%	29%	27%	31%	24%	28%	27%
Maybe	Not on FY 19/20	6%	6%	3%	6%	10%	7%	10%	8%	7%	5%	5%	6%	5%	9%	4%	6%	8%	6%	5%	5%	8%	6%
No	Not on FY 19/20	53%	51%	52%	47%	60%	47%	56%	57%	41%	60%	59%	55%	55%	42%	52%	60%	51%	58%	53%	61%	51%	56%
Don't know	Not on FY 19/20	11%	8%	15%	11%	11%	9%	14%	12%	12%	8%	11%	12%	11%	13%	9%	12%	12%	9%	11%	10%	13%	10%
Individual Responses 5%+ Above FY 21/22 CA Average																							
Individual Responses 5%- Below FY 21/22 CA Average																							
1 NCI CA average in blue is significantly above the NCI national average; NCI CA Average in orange is significantly below the NCI national average; NCI CA average in black is either within the weighted NCI national average or a question that was not tested for significance.																							
NCI CA Average percentage was compared to the weighted NCI national average, and the differences between the two were tested for both statistical significance as well as effect sizes. Effect sizes are used in addition to statistical significance because statistical significance of a state's result depends in part on the size of the state's sample—the larger the sample, the more likely it is that even a small difference will be found statistically significant. A statistically significant difference for a state with a large sample size, in and by itself, does not necessarily mean there is a practically significant difference. State percentages are categorized into three classes: 1) Significantly above the NCI average; 2) Within the NCI average range; 3) Significantly below the NCI average.																							
2 Data not provided represents data that was not calculated for the FY 19/20, as only the positive response options were shown and/or data was collapsed																							
3 Not on FY 19/20 represents response options and/or questions that were not included on the FGS FY 19/20 survey tool																							