











FAMILY GUARDIAN SURVEY (FGS) FY 21/22 NATIONAL CORE INDICATORS <small>Note: Explanations for the data in this spreadsheet can be found at the bottom.</small>		FGS FY 19/20 CA Average	FGS FY 21/22 CA Average	ACRC	CVRC	ELARC	FDLRC	FNRC	GGRC	HRC	IRC	KRC	NBRC	NLARC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC		
<b>Does your family member get all the services listed in the plan?</b>																										
Yes		91%	66%	64%	73%	76%	66%	69%	71%	57%	57%	57%	61%	63%	63%	64%	70%	53%	68%	52%	67%	78%	66%			
No	Data not provided		9%	10%	3%	8%	4%	8%	9%	6%	8%	11%	12%	9%	10%	8%	12%	3%	7%	10%	11%	3%	3%			
Don't know	Data not provided		15%	20%	14%	11%	15%	14%	14%	15%	18%	9%	16%	16%	16%	15%	14%	20%	17%	14%	12%	13%	17%			
Does not apply —person does not have an IPP	Data not provided		10%	7%	10%	4%	15%	8%	6%	22%	16%	23%	11%	11%	11%	7%	10%	5%	23%	8%	24%	10%	6%			
<b>Did you or someone else in your family (besides your family member with a disability) help make the plan?</b>																										
Yes		73%	64%	64%	67%	69%	60%	60%	69%	52%	53%	49%	67%	67%	65%	59%	73%	57%	67%	43%	67%	63%	62%			
No	Data not provided		22%	24%	19%	20%	21%	28%	23%	18%	25%	15%	17%	20%	23%	29%	19%	17%	23%	32%	18%	29%	16%			
Don't know	Data not provided		4%	6%	4%	7%	4%	4%	1%	8%	7%	2%	7%	4%	2%	5%	2%	3%	3%	2%	4%	2%	8%			
Does not apply —person does not have an IPP	Data not provided		10%	7%	10%	4%	15%	8%	6%	22%	16%	23%	11%	11%	11%	7%	10%	5%	23%	8%	24%	10%	6%			
<b>Did your family member help make the plan?</b>																										
Yes		62%	52%	62%	53%	51%	49%	54%	56%	48%	39%	39%	54%	53%	54%	53%	54%	50%	30%	53%	29%	61%	57%	53%		
No	Data not provided		30%	22%	27%	36%	35%	25%	32%	24%	35%	32%	26%	29%	30%	34%	20%	36%	43%	34%	40%	22%	28%	26%		
Don't know	Data not provided		7%	9%	10%	7%	13%	13%	6%	7%	9%	5%	9%	6%	5%	5%	15%	6%	3%	6%	7%	6%	9%	6%		
Does not apply —person does not have an IPP	Data not provided		10%	7%	10%	4%	15%	8%	6%	22%	16%	23%	11%	11%	11%	7%	10%	5%	23%	8%	24%	10%	6%	15%		
<b>Do you feel like your family had enough say or input in making the plan?</b>																										
Yes	Not on FY 19/20		69%	71%	68%	73%	64%	67%	77%	59%	54%	62%	71%	71%	69%	77%	71%	72%	57%	71%	52%	72%	72%	69%		
No	Not on FY 19/20		11%	11%	12%	11%	13%	13%	10%	8%	15%	12%	9%	12%	11%	8%	12%	12%	11%	13%	14%	10%	8%	9%		
Don't know	Not on FY 19/20		9%	11%	10%	11%	7%	11%	6%	11%	15%	3%	9%	6%	8%	7%	7%	11%	7%	8%	10%	8%	13%	8%		
Does not apply —person does not have an IPP	Not on FY 19/20		10%	7%	10%	4%	15%	8%	6%	22%	16%	23%	11%	11%	11%	8%	10%	5%	25%	8%	24%	11%	6%	14%		
<b>Did you get a copy of your family member's IPP in your preferred language?</b>																										
Yes		91%	75%	77%	69%	65%	74%	75%	83%	63%	61%	52%	71%	77%	75%	84%	62%	61%	77%	75%	63%	76%	73%	64%		
No	Data not provided		12%	14%	18%	7%	12%	11%	9%	14%	19%	24%	13%	9%	11%	7%	21%	11%	0%	13%	12%	8%	12%	19%		
Don't know	Data not provided		3%	2%	3%	4%	0%	6%	2%	2%	4%	2%	5%	2%	3%	2%	7%	3%	0%	4%	1%	5%	8%	2%		
Does not apply —person does not have an IPP	Data not provided		10%	7%	10%	4%	15%	8%	6%	22%	16%	23%	11%	12%	11%	7%	10%	5%	23%	8%	24%	10%	6%	15%		
<b>Did your family member leave school services and begin adult services during the past 12 months?</b>																										
Yes	Not on FY 19/20		4%	3%	6%	7%	3%	1%	3%	6%	4%	1%	3%	5%	5%	4%	0%	3%	6%	4%	3%	4%	6%	3%		
No	Not on FY 19/20		89%	93%	91%	81%	87%	92%	91%	83%	81%	87%	93%	87%	91%	89%	95%	92%	80%	88%	88%	91%	82%	90%		
Don't know	Not on FY 19/20		7%	4%	3%	12%	9%	7%	7%	10%	14%	12%	4%	7%	4%	7%	5%	14%	9%	8%	6%	12%	7%	7%		
<b>If your family member left school services during the past 12 months, did your family member have a transition plan?</b>																										
Yes		30%	1%	1%	2%	4%	1%	0%	1%	2%	2%	0%	1%	3%	1%	1%	0%	1%	0%	2%	0%	1%	3%	2%		
No	Data not provided		1%	1%	1%	0%	0%	0%	0%	2%	1%	0%	1%	1%	3%	1%	0%	1%	0%	1%	0%	1%	1%	0%		
Don't know	Data not provided		1%	1%	1%	1%	1%	1%	0%	2%	0%	1%	0%	2%	0%	1%	0%	0%	2%	1%	1%	0%	1%	1%		
Does not apply -- Did not transition out of school	Data not provided		97%	98%	96%	95%	97%	99%	99%	94%	96%	99%	99%	94%	95%	97%	100%	97%	98%	97%	98%	95%	97%	97%		
<b>If your family member had a transition plan, did the transition plan include getting or continuing work in a community job?</b>																										
Yes		40%	1%	0%	1%	3%	0%	0%	0%	0%	1%	0%	1%	0%	1%	1%	0%	1%	0%	0%	0%	0%	2%	1%		
No	Data not provided		0%	1%	1%	0%	1%	0%	0%	2%	0%	0%	0%	1%	0%	0%	1%	0%	1%	0%	1%	0%	1%	0%		
Don't know	Data not provided		0%	0%	1%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%		
Does not apply -- Did not transition out of school or did not have a transition plan	Data not provided		99%	99%	98%	96%	99%	100%	99%	98%	98%	100%	99%	98%	99%	99%	100%	99%	100%	98%	100%	99%	98%	98%		
<b>Does your family member have enough supports to work or volunteer in the community (for example, support workers, community resources, transportation)?</b>																										
Yes		70%	38%	37%	34%	38%	34%	37%	38%	38%	33%	31%	36%	41%	38%	42%	48%	37%	29%	42%	30%	36%	34%	47%		
No	Data not provided		23%	25%	26%	21%	22%	24%	20%	17%	23%	38%	24%	23%	24%	21%	20%	25%	17%	23%	22%	29%	16%	20%		
Don't know	Data not provided		16%	17%	17%	17%	20%	12%	14%	12%	23%	12%	15%	17%	17%	14%	13%	15%	21%	19%	18%	12%	22%	10%		
Does not apply -- Chooses not to work/volunteer in community	Data not provided		23%	21%	22%	23%	24%	27%	28%	33%	22%	19%	25%	20%	22%	23%	19%	23%	33%	16%	30%	24%	28%	23%		
<b>Individual Responses 5%+ Above FY 21/22 CA Average</b>						5 out of 86	5 out of 86	17 out of 86	16 out of 86	3 out of 86	11 out of 86	15 out of 86	13 out of 86	18 out of 86	5 out of 86	2 out of 86	6 out of 86	8 out of 86	13 out of 86	9 out of 86	24 out of 86	1 out of 86	17 out of 86	3 out of 86	16 out of 86	12 out of 86
<b>Individual Responses 5%- Below FY 21/22 CA Average</b>						4 out of 86	6 out of 86	19 out of 86	9 out of 86	7 out of 86	3 out of 86	16 out of 86	15 out of 86	21 out of 86	5 out of 86	3 out of 86	4 out of 86	5 out of 86	10 out of 86	7 out of 86	23 out of 86	3 out of 86	21 out of 86	2 out of 86	10 out of 86	7 out of 86







FAMILY GUARDIAN SURVEY (FGS) FY 21/22 NATIONAL CORE INDICATORS <small>Note: Explanations for the data in this spreadsheet can be found at the bottom.</small>		FGS FY 19/20 CA Average	FGS FY 21/22 CA Average	ACRC	CVRC	ELARC	FDLRC	FNRC	GGRC	HRC	IRC	KRC	NBRC	NLARC	RCEB	ROCC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC
<b>Does your family member use technology in their everyday life to help them do things on their own?</b>																								
Yes	Not on FY 19/20	32%	35%	26%	24%	34%	31%	32%	36%	27%	32%	34%	29%	32%	37%	34%	34%	23%	31%	18%	30%	30%	46%	
No	Not on FY 19/20	57%	56%	64%	59%	50%	58%	55%	49%	58%	54%	56%	61%	59%	52%	55%	55%	64%	57%	68%	59%	56%	47%	
Don't know	Not on FY 19/20	11%	8%	10%	17%	16%	10%	13%	15%	15%	14%	10%	10%	10%	8%	10%	11%	11%	13%	12%	14%	12%	7%	
<b>Is there a computer, tablet (iPad or similar), or smartphone that your family can use in your home?</b>																								
Yes	Not on FY 19/20	88%	92%	87%	77%	89%	88%	90%	80%	83%	84%	92%	92%	90%	88%	88%	92%	77%	89%	81%	89%	85%	86%	
No	Not on FY 19/20	9%	6%	10%	20%	6%	11%	7%	15%	12%	13%	7%	6%	8%	10%	7%	5%	19%	7%	15%	8%	10%	11%	
Don't know	Not on FY 19/20	3%	2%	3%	3%	6%	1%	3%	5%	5%	3%	1%	3%	2%	2%	5%	3%	4%	4%	4%	4%	3%	3%	
<b>How well does the internet work in your home?</b>																								
Internet always works, the connection is good	Not on FY 19/20	79%	83%	79%	75%	74%	73%	84%	79%	73%	82%	77%	79%	81%	82%	73%	80%	58%	82%	74%	80%	75%	79%	
Internet works, the connection is sometimes good	Not on FY 19/20	12%	8%	13%	11%	9%	17%	10%	11%	12%	7%	17%	15%	8%	9%	23%	14%	18%	11%	13%	11%	12%	11%	
Internet rarely or never works, connection is bad or does not have internet in home	Not on FY 19/20	4%	5%	2%	3%	2%	4%	1%	4%	4%	7%	4%	3%	4%	3%	2%	12%	4%	4%	3%	6%	3%		
Don't know	Not on FY 19/20	6%	4%	6%	10%	14%	6%	5%	6%	11%	5%	2%	3%	6%	5%	1%	3%	12%	4%	10%	5%	6%	8%	
<b>Does your family get the supports and services it needs?</b>																								
Yes	86%	74%	74%	79%	83%	76%	69%	78%	78%	71%	70%	70%	74%	72%	78%	76%	70%	67%	78%	70%	75%	70%	79%	
No	Data not provided	13%	14%	8%	9%	13%	14%	12%	12%	11%	15%	19%	13%	16%	11%	19%	17%	10%	11%	14%	15%	14%	12%	
Don't know	Data not provided	12%	13%	13%	8%	11%	17%	10%	10%	18%	14%	11%	12%	13%	11%	5%	12%	24%	11%	16%	10%	16%	9%	
<b>If no, what additional services does your family need? Check all that apply</b>																								
Respite	Data not provided	10%	19%	0%	0%	0%	22%	8%	0%	0%	0%	9%	4%	18%	11%	18%	11%	0%	5%	12%	5%	15%	21%	
Regularly scheduled support for family member	31%	30%	40%	45%	33%	40%	35%	33%	18%	30%	36%	28%	25%	22%	23%	36%	36%	50%	18%	18%	27%	54%	36%	
Homemaker services	20%	19%	23%	9%	0%	10%	30%	33%	27%	10%	25%	31%	0%	20%	14%	27%	20%	50%	8%	29%	19%	8%	7%	
Home and/or vehicle modifications	8%	7%	3%	0%	0%	0%	4%	17%	9%	20%	25%	13%	7%	18%	3%	18%	9%	0%	3%	12%	3%	8%	0%	
Counseling	36%	34%	23%	55%	17%	30%	39%	42%	45%	5%	25%	44%	32%	33%	37%	64%	38%	100%	23%	41%	38%	23%	36%	
Family-to-family networks	15%	14%	8%	18%	0%	10%	26%	8%	18%	5%	13%	8%	25%	15%	17%	18%	11%	0%	10%	18%	14%	15%	43%	
Support/training to use family member's assistive technology	Data not provided	17%	13%	27%	17%	0%	17%	21%	18%	25%	38%	13%	18%	16%	9%	9%	20%	0%	18%	41%	14%	8%	21%	
Other	56%	44%	43%	36%	33%	70%	43%	46%	36%	45%	38%	41%	50%	53%	40%	27%	35%	0%	59%	35%	51%	46%	35%	
<b>Individual Responses 5%+ Above FY 21/22 CA Average</b>																								
<b>Individual Responses 5%- Below FY 21/22 CA Average</b>																								
<b>Choice, Decision-making, and Control</b>																								
<b>Does the agency providing residential services to your family member involve them in important decisions?</b>																								
Always	49%	37%	34%	39%	40%	34%	30%	41%	42%	35%	28%	34%	36%	32%	42%	42%	36%	38%	42%	35%	37%	43%	41%	
Usually	32%	21%	26%	16%	21%	22%	21%	26%	15%	18%	24%	23%	31%	25%	20%	20%	22%	10%	17%	14%	20%	17%	14%	
Sometimes	10%	7%	6%	6%	8%	5%	8%	8%	5%	5%	5%	9%	5%	8%	8%	5%	7%	8%	9%	8%	11%	5%	6%	
Seldom/never	9%	5%	3%	3%	1%	6%	5%	5%	7%	5%	8%	6%	6%	6%	7%	3%	8%	10%	5%	9%	4%	3%	5%	
Don't know	Data not provided	15%	12%	20%	14%	18%	14%	11%	20%	25%	16%	13%	12%	12%	13%	13%	14%	17%	13%	20%	13%	19%	11%	
Does not apply – Do not use receive residential supports	Data not provided	14%	18%	16%	16%	15%	22%	9%	11%	12%	19%	16%	9%	17%	10%	17%	12%	17%	13%	13%	16%	13%	23%	
<b>Can someone in your family choose or change the provider agency that provides your family member's services?</b>																								
Always	53%	29%	30%	33%	38%	26%	24%	31%	31%	25%	15%	32%	35%	26%	33%	25%	26%	32%	32%	24%	25%	33%	31%	
Usually	23%	11%	10%	7%	11%	7%	9%	10%	5%	13%	13%	8%	11%	13%	13%	7%	13%	10%	12%	8%	13%	9%	13%	
Sometimes	7%	4%	4%	2%	9%	5%	3%	3%	4%	2%	4%	2%	6%	5%	4%	2%	2%	3%	6%	7%	2%	4%	4%	
Seldom/never	16%	7%	9%	6%	5%	7%	6%	8%	18%	5%	8%	10%	5%	8%	5%	11%	8%	9%	8%	7%	4%	4%	4%	
Don't know	Data not provided	39%	38%	39%	28%	43%	48%	43%	34%	43%	40%	39%	36%	38%	34%	37%	39%	38%	40%	42%	38%	39%	33%	
Does not apply – Do not use provider agency services	Data not provided	10%	10%	11%	9%	12%	12%	6%	11%	11%	20%	9%	7%	10%	10%	16%	10%	10%	8%	12%	10%	13%	14%	
<b>Can someone in your family choose or change your family member's support workers?</b>																								
Always	33%	18%	18%	22%	28%	17%	14%	18%	21%	15%	14%	16%	25%	14%	23%	19%	15%	22%	18%	14%	16%	15%	22%	
Usually	24%	11%	10%	7%	14%	11%	9%	13%	5%	11%	11%	9%	11%	11%	12%	15%	12%	4%	11%	6%	11%	11%	10%	
Sometimes	14%	7%	9%	2%	5%	5%	6%	6%	8%	2%	4%	7%	9%	6%	8%	9%	8%	6%	6%	6%	10%	2%	10%	
Seldom/never	29%	14%	15%	12%	12%	11%	15%	17%	22%	12%	14%	18%	11%	17%	14%	11%	16%	10%	16%	16%	15%	5%	11%	
Don't know	Data not provided	37%	34%	44%	28%	40%	42%	35%	30%	46%	39%	34%	35%	33%	31%	36%	33%	31%	45%	37%	44%	35%	35%	
Does not apply – Services do not include support workers	Data not provided	13%	15%	13%	14%	17%	14%	11%	14%	15%	19%	13%	10%	15%	12%	15%	13%	12%	12%	14%	10%	23%	13%	

FAMILY GUARDIAN SURVEY (FGS) FY 21/22 NATIONAL CORE INDICATORS		FGS FY 19/20 CA Average	FGS FY 21/22 CA Average	ACRC	CVRC	ELARC	FDLRC	FNRC	GGRC	HRC	IRC	KRC	NBRC	NLACRC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC
<b>Can someone in your family directly manage support staff?</b>																								
Always		9%	10%	8%	12%	12%	12%	10%	9%	13%	9%	8%	9%	13%	6%	10%	11%	9%	14%	10%	7%	8%	8%	13%
Usually		7%	6%	8%	5%	9%	5%	4%	7%	2%	4%	5%	4%	3%	7%	8%	11%	6%	10%	6%	2%	5%	2%	9%
Sometimes		9%	5%	6%	5%	7%	9%	5%	6%	6%	2%	5%	5%	7%	5%	3%	6%	5%	0%	4%	5%	9%	3%	3%
Seldom/never		76%	29%	21%	23%	18%	27%	33%	30%	22%	17%	34%	29%	33%	34%	31%	32%	22%	32%	28%	33%	17%	28%	
Don't know		Data not provided	28%	26%	34%	26%	32%	32%	27%	20%	36%	35%	26%	30%	27%	21%	16%	27%	29%	29%	35%	24%	34%	28%
Does not apply – Services do not include support staff		Data not provided	22%	23%	24%	22%	24%	23%	18%	28%	27%	29%	23%	18%	22%	24%	24%	22%	25%	18%	23%	20%	36%	20%
<b>Do service providers for your family member work together to provide support?</b>																								
Yes		91%	58%	54%	58%	72%	45%	54%	62%	52%	56%	55%	60%	64%	54%	65%	63%	59%	43%	61%	56%	55%	53%	50%
No		Data not provided	7%	6%	5%	3%	9%	3%	8%	13%	4%	5%	5%	7%	7%	7%	7%	8%	10%	5%	6%	9%	7%	5%
Don't know		Data not provided	21%	23%	27%	13%	25%	26%	20%	27%	22%	18%	21%	21%	16%	17%	19%	35%	21%	24%	20%	19%	24%	24%
Does not apply – Only one service provider		Data not provided	14%	17%	10%	12%	21%	16%	11%	12%	13%	18%	17%	8%	18%	13%	13%	15%	12%	12%	14%	16%	20%	21%
<b>Did you, your family member, or someone else in your family choose your family member's case manager/service coordinator?</b>																								
Yes		9%	8%	5%	14%	8%	5%	5%	9%	8%	6%	3%	12%	12%	8%	12%	11%	8%	12%	7%	5%	5%	5%	7%
No, didn't choose but can change case manager/service coordinator if wanted		65%	47%	50%	43%	53%	34%	45%	53%	54%	40%	46%	47%	47%	50%	53%	38%	46%	33%	46%	37%	51%	48%	42%
No, didn't choose and cannot change case manager/service coordinator if wanted		25%	20%	23%	14%	10%	26%	19%	14%	19%	19%	27%	18%	19%	24%	13%	27%	24%	16%	23%	25%	19%	21%	18%
Don't know		Data not provided	21%	16%	24%	21%	32%	25%	19%	18%	29%	18%	20%	19%	14%	20%	18%	20%	37%	21%	28%	20%	22%	24%
Does not apply – No case manager/service coordinator		Data not provided	4%	6%	5%	9%	2%	6%	4%	1%	7%	7%	3%	3%	4%	2%	5%	2%	2%	3%	5%	5%	5%	9%
<b>Individual Responses 5%+ Above FY 21/22 CA Average</b>			2 out of 33	5 out of 33	6 out of 33	3 out of 33	4 out of 33	2 out of 33	7 out of 33	6 out of 33	6 out of 33	6 out of 33	1 out of 33	4 out of 33	0 out of 33	5 out of 33	5 out of 33	0 out of 33	4 out of 33	1 out of 33	5 out of 33	0 out of 33	6 out of 33	3 out of 33
<b>Individual Responses 5%- Below FY 21/22 CA Average</b>			1 out of 33	4 out of 33	5 out of 33	3 out of 33	2 out of 33	2 out of 33	7 out of 33	3 out of 33	4 out of 33	0 out of 33	2 out of 33	2 out of 33	4 out of 33	3 out of 33	0 out of 33	6 out of 33	0 out of 33	4 out of 33	0 out of 33	4 out of 33	4 out of 33	4 out of 33
<b>Community Participation</b>																								
<b>Does your family member do things in the community?</b>																								
Yes		85%	76%	82%	80%	79%	69%	74%	76%	75%	67%	70%	76%	79%	73%	76%	88%	79%	51%	80%	60%	80%	65%	78%
No		Data not provided	18%	13%	13%	11%	26%	19%	18%	18%	21%	19%	19%	15%	21%	19%	11%	18%	29%	16%	26%	15%	26%	16%
Don't know		Data not provided	6%	5%	8%	10%	6%	7%	6%	7%	12%	11%	6%	6%	6%	5%	1%	3%	20%	4%	13%	5%	9%	6%
<b>For your family member, what makes it hard to do things in the community? Check all that apply</b>																								
Lack of transportation		21%	24%	30%	21%	15%	20%	30%	22%	20%	21%	24%	27%	22%	27%	23%	36%	20%	18%	22%	16%	30%	16%	17%
Cost		20%	18%	21%	20%	11%	21%	17%	17%	17%	13%	17%	16%	20%	21%	20%	30%	16%	20%	17%	13%	20%	9%	12%
Lack of support staff		17%	21%	22%	16%	15%	18%	21%	27%	20%	22%	19%	24%	22%	21%	20%	16%	27%	27%	19%	17%	26%	18%	18%
Stigma (negative attitude or reaction in the community)		10%	10%	11%	9%	15%	10%	10%	8%	7%	9%	6%	11%	13%	7%	11%	7%	11%	18%	8%	11%	11%	8%	9%
Other		25%	29%	29%	27%	20%	34%	30%	27%	24%	30%	24%	35%	31%	27%	28%	29%	31%	24%	32%	32%	28%	32%	25%
Does not apply – Nothing makes it hard to participate in activities in the community		Data not provided	33%	30%	38%	38%	39%	30%	35%	39%	35%	36%	25%	30%	33%	33%	28%	27%	34%	37%	27%	44%	39%	39%
<b>Does your family member have friends other than paid support workers or family?</b>																								
Yes		65%	52%	56%	53%	43%	40%	58%	54%	46%	44%	35%	51%	51%	53%	57%	66%	52%	28%	55%	44%	55%	55%	57%
No		Data not provided	37%	35%	34%	41%	41%	35%	36%	40%	42%	47%	39%	39%	38%	35%	28%	38%	44%	37%	42%	33%	30%	33%
Don't know		Data not provided	11%	9%	13%	16%	20%	7%	10%	14%	14%	19%	10%	10%	9%	7%	6%	10%	28%	8%	14%	12%	15%	9%
<b>In your community, are there resources or support that your family member can use that are not provided by the regional center?</b>																								
Yes		82%	47%	47%	40%	47%	36%	50%	56%	47%	34%	38%	48%	45%	50%	48%	53%	52%	38%	47%	31%	55%	41%	55%
No		Data not provided	15%	14%	16%	16%	27%	18%	11%	14%	20%	19%	13%	15%	13%	16%	14%	16%	9%	14%	21%	15%	19%	15%
Don't know		Data not provided	38%	39%	45%	38%	37%	31%	33%	39%	46%	43%	38%	41%	37%	36%	33%	32%	53%	39%	48%	30%	41%	30%
<b>Does your family take part in any family-to-family networks in your community?</b>																								
Yes		14%	13%	9%	11%	19%	11%	10%	19%	9%	11%	13%	13%	16%	13%	7%	19%	10%	13%	12%	13%	13%	6%	13%
No		Data not provided	71%	74%	70%	56%	69%	75%	68%	75%	67%	72%	73%	69%	74%	71%	74%	68%	71%	75%	70%	74%	79%	72%
Don't know		Data not provided	9%	8%	8%	11%	14%	9%	10%	13%	8%	10%	8%	9%	10%	11%	8%	12%	7%	11%	9%	9%	9%	6%
Does not apply – None in my community		Data not provided	6%	8%	11%	14%	6%	6%	4%	4%	9%	7%	4%	7%	4%	6%	8%	6%	8%	5%	7%	5%	5%	6%
<b>Individual Responses 5%+ Above FY 21/22 CA Average</b>			2 out of 19	3 out of 19	5 out of 19	6 out of 19	2 out of 19	3 out of 19	1 out of 19	4 out of 19	4 out of 19	1 out of 19	0 out of 19	0 out of 19	1 out of 19	5 out of 19	3 out of 19	7 out of 19	0 out of 19	5 out of 19	3 out of 19	3 out of 19	3 out of 19	3 out of 19
<b>Individual Responses 5%- Below FY 21/22 CA Average</b>			1 out of 19	3 out of 19	6 out of 19	4 out of 19	1 out of 19	1 out of 19	2 out of 19	4 out of 19	4 out of 19	1 out of 19	0 out of 19	0 out of 19	0 out of 19	7 out of 19	2 out of 19	7 out of 19	0 out of 19	5 out of 19	2 out of 19	6 out of 19	3 out of 19	3 out of 19





FAMILY GUARDIAN SURVEY (FGS) FY 21/22 NATIONAL CORE INDICATORS <small>Note: Explanations for the data in this spreadsheet can be found at the bottom.</small>		FGS FY 19/20 CA Average	FGS FY 21/22 CA Average	ACRC	CVRC	ELARC	FDLRC	FNRC	GGRC	HRC	IRC	KRC	NBRC	NLACRC	RCEB	ROCC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC		
<b>Within the past 12 months, was a report of abuse or neglect filed on behalf of your family member?</b>																										
Yes		4%	3%	1%	3%	1%	3%	3%	3%	3%	4%	4%	4%	3%	3%	3%	5%	3%	6%	2%	1%	3%	2%	3%		
No	Data not provided		93%	96%	94%	95%	91%	92%	95%	94%	91%	91%	93%	95%	93%	96%	86%	90%	87%	91%	91%	93%	91%	93%		
Don't know	Data not provided		5%	3%	3%	4%	6%	5%	3%	3%	5%	5%	3%	3%	4%	3%	7%	6%	8%	7%	7%	4%	7%	4%		
<b>If yes, if someone outside of your family reported abuse or neglect, were you notified of the report in a timely manner?</b>																										
Yes		64%	1%	1%	1%	0%	1%	1%	1%	1%	2%	0%	3%	1%	3%	1%	3%	1%	2%	1%	1%	1%	1%	2%		
No	Data not provided		1%	0%	1%	1%	2%	1%	1%	0%	1%	0%	1%	0%	1%	0%	1%	1%	4%	0%	0%	0%	1%	1%		
Don't know	Data not provided		0%	0%	0%	0%	0%	0%	0%	1%	0%	1%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%		
Does not apply – No abuse or neglect reported in the past 12 months by someone else		Data not provided	98%	99%	98%	99%	96%	98%	98%	98%	97%	97%	97%	98%	97%	98%	94%	98%	94%	99%	99%	97%	98%	97%		
<b>Individual Responses 5%+ Above FY 21/22 CA Average</b>				4 out of 92	5 out of 92	13 out of 92	18 out of 92	7 out of 92	10 out of 92	16 out of 92	7 out of 92	11 out of 92	3 out of 92	6 out of 92	10 out of 92	11 out of 92	21 out of 92	9 out of 92	25 out of 92	2 out of 92	13 out of 92	3 out of 92	14 out of 92	12 out of 92		
<b>Individual Responses 5%- Below FY 21/22 CA Average</b>				4 out of 92	8 out of 92	17 out of 92	11 out of 92	17 out of 92	0 out of 92	9 out of 92	3 out of 92	7 out of 92	5 out of 92	3 out of 92	3 out of 92	8 out of 92	14 out of 92	2 out of 92	20 out of 92	5 out of 92	22 out of 92	1 out of 92	20 out of 92	9 out of 92		
<b>Satisfaction</b>																										
<b>Overall, are you satisfied with the services and supports your family member currently receives?</b>																										
Always		41%	44%	39%	47%	54%	51%	39%	48%	55%	46%	40%	41%	39%	39%	48%	39%	39%	55%	44%	53%	39%	48%	51%		
Usually		46%	41%	44%	34%	34%	31%	44%	38%	27%	38%	41%	41%	47%	45%	42%	41%	43%	25%	42%	30%	46%	36%	35%		
Sometimes		10%	10%	11%	11%	11%	7%	8%	10%	10%	10%	15%	14%	9%	10%	7%	8%	13%	6%	9%	13%	11%	8%	9%		
Seldom/never		3%	3%	3%	3%	0%	6%	4%	3%	4%	2%	0%	1%	4%	4%	1%	9%	4%	8%	2%	3%	3%	3%	3%		
Don't know	Data not provided		2%	2%	3%	1%	6%	5%	1%	4%	3%	4%	2%	2%	2%	1%	3%	2%	6%	2%	1%	2%	5%	3%		
<b>Do you feel that services and supports have made a positive difference in the life of your family member?</b>																										
Yes		95%	88%	89%	87%	95%	81%	84%	91%	87%	86%	85%	90%	88%	87%	94%	85%	88%	88%	89%	81%	90%	83%	89%		
No	Data not provided		5%	5%	5%	1%	6%	6%	5%	5%	4%	3%	6%	6%	4%	2%	11%	5%	8%	3%	8%	5%	6%	3%		
Don't know	Data not provided		7%	6%	7%	4%	13%	9%	4%	8%	9%	11%	7%	6%	9%	4%	4%	7%	4%	8%	11%	6%	10%	9%		
<b>Have the services or supports that your family member received during the past 12 months been reduced, suspended, or terminated?</b>																										
Yes		11%	20%	23%	16%	8%	17%	21%	19%	16%	18%	18%	23%	16%	23%	21%	11%	20%	8%	23%	18%	26%	14%	15%		
No	Data not provided		68%	65%	66%	82%	65%	63%	72%	73%	68%	59%	67%	72%	65%	72%	82%	68%	71%	64%	58%	65%	65%	75%		
Don't know	Data not provided		13%	13%	18%	11%	18%	16%	9%	10%	14%	23%	10%	12%	12%	7%	7%	12%	22%	13%	24%	8%	20%	10%		
<b>If yes, did the reduction, suspension, or termination of these services or supports affect your family member negatively?</b>																										
Yes		79%	16%	19%	11%	6%	14%	19%	17%	12%	16%	14%	19%	15%	16%	16%	10%	18%	5%	18%	15%	19%	14%	10%		
No	Data not provided		3%	3%	3%	1%	1%	5%	2%	4%	1%	9%	2%	1%	6%	4%	0%	2%	3%	4%	6%	5%	2%	1%		
Don't know	Data not provided		3%	3%	2%	1%	6%	1%	2%	1%	3%	0%	4%	1%	4%	2%	1%	3%	3%	3%	3%	3%	1%	6%		
<b>Does not apply – Services/supports not reduced, suspended, or terminated in the past 12 months</b>																										
Yes		78%	75%	84%	92%	79%	75%	80%	83%	79%	77%	75%	82%	75%	78%	88%	77%	90%	74%	77%	72%	82%	83%			
<b>Have the services or supports that your family member received been increased in the past 12 months?</b>																										
Yes		20%	15%	11%	18%	15%	19%	12%	15%	17%	15%	15%	23%	16%	13%	16%	17%	16%	22%	16%	11%	16%	12%	15%		
No	Data not provided		57%	62%	49%	54%	49%	53%	59%	58%	46%	49%	55%	57%	65%	60%	64%	61%	44%	57%	49%	59%	53%	57%		
Don't know	Data not provided		28%	27%	33%	31%	32%	36%	26%	25%	40%	36%	22%	27%	22%	24%	19%	23%	34%	28%	39%	25%	35%	28%		
<b>Are services and supports helping your family member to live a good life?</b>																										
Yes		98%	85%	86%	85%	91%	81%	83%	88%	84%	82%	86%	86%	86%	86%	84%	91%	83%	86%	75%	85%	79%	85%	74%	88%	
No	Data not provided		5%	6%	6%	1%	6%	6%	4%	6%	2%	3%	3%	4%	5%	1%	5%	6%	8%	5%	7%	6%	4%	4%		
Don't know	Data not provided		11%	8%	8%	7%	13%	11%	8%	10%	16%	11%	10%	10%	11%	8%	12%	8%	16%	11%	15%	9%	22%	8%		
<b>Individual Responses 5%+ Above FY 21/22 CA Average</b>				1 out of 21	3 out of 21	5 out of 21	3 out of 21	1 out of 21	0 out of 21	3 out of 21	2 out of 21	4 out of 21	1 out of 21	1 out of 21	1 out of 21	2 out of 21	5 out of 21	0 out of 21	7 out of 21	0 out of 21	3 out of 21	2 out of 21	3 out of 21	3 out of 21		
<b>Individual Responses 5%- Below FY 21/22 CA Average</b>				1 out of 21	3 out of 21	3 out of 21	3 out of 21	2 out of 21	0 out of 21	1 out of 21	1 out of 21	2 out of 21	1 out of 21	1 out of 21	2 out of 21	1 out of 21	5 out of 21	2 out of 21	5 out of 21	0 out of 21	5 out of 21	3 out of 21	4 out of 21	3 out of 21		

FAMILY GUARDIAN SURVEY (FGS) FY 21/22 NATIONAL CORE INDICATORS <small>Note: Explanations for the data in this spreadsheet can be found at the bottom.</small>		FGS FY 19/20 CA Average	FGS FY 21/22 CA Average	ACRC	CVRC	ELARC	FDLRC	FNRC	GGRC	HRC	IRC	KRC	NBRC	NLARC	RCEB	ROCC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	
<b>COVID Questions</b>																									
<b>Were your family member's services and supports changed, canceled, or reduced during COVID time?</b>																									
Yes	Not on FY 19/20	62%	66%	59%	53%	53%	63%	73%	53%	57%	59%	64%	58%	62%	64%	56%	67%	39%	66%	54%	68%	64%	52%		
No	Not on FY 19/20	28%	28%	27%	42%	34%	24%	21%	39%	27%	27%	30%	35%	28%	28%	33%	24%	41%	25%	27%	24%	20%	39%		
Don't know	Not on FY 19/20	10%	8%	15%	5%	13%	12%	6%	8%	16%	14%	7%	8%	10%	8%	11%	9%	20%	9%	19%	9%	16%	9%		
<b>If yes, are those changes still in effect (still part of your family member's life)?</b>																									
All changes, cancellations, or reductions are still in place	Not on FY 19/20	11%	15%	5%	3%	11%	14%	13%	11%	11%	15%	8%	12%	13%	15%	5%	8%	3%	11%	9%	10%	10%	6%		
Some changes, cancellations, or reductions are still in place	Not on FY 19/20	39%	38%	37%	29%	31%	41%	42%	33%	37%	39%	42%	33%	41%	34%	24%	44%	15%	41%	38%	42%	46%	36%		
All services have gone back to the way they were prior to COVID time	Not on FY 19/20	15%	15%	18%	18%	14%	14%	19%	11%	16%	12%	12%	13%	11%	19%	18%	18%	15%	17%	14%	19%	10%	13%		
Don't know	Not on FY 19/20	4%	4%	9%	4%	6%	3%	3%	2%	4%	2%	5%	3%	3%	2%	15%	3%	9%	4%	5%	2%	10%	2%		
Does not apply – Services/supports not changed, canceled, or reduced during COVID time	Not on FY 19/20	31%	28%	32%	47%	39%	28%	23%	43%	33%	32%	32%	38%	32%	30%	39%	27%	58%	28%	34%	26%	24%	43%		
<b>If some or all of your family member's services have reopened or restarted: Did your family get enough information about services reopening/restarting?</b>																									
Yes, got enough information	Not on FY 19/20	30%	29%	33%	29%	22%	28%	41%	25%	28%	26%	24%	24%	30%	33%	29%	36%	17%	30%	21%	34%	33%	22%		
Got enough information about some services	Not on FY 19/20	11%	14%	9%	9%	5%	11%	10%	9%	12%	10%	16%	9%	10%	9%	8%	13%	10%	13%	12%	12%	12%	11%		
No, did not get enough information	Not on FY 19/20	9%	8%	10%	7%	14%	6%	9%	8%	9%	12%	11%	10%	7%	7%	6%	10%	3%	10%	10%	12%	8%	9%		
Don't know	Not on FY 19/20	4%	3%	6%	1%	3%	8%	3%	3%	5%	3%	5%	4%	6%	3%	4%	4%	3%	4%	9%	3%	8%	5%		
Does not apply – Services/supports not changed, canceled, or reduced during COVID time or all changes/cancellations/reductions are still in place	Not on FY 19/20	45%	46%	42%	53%	56%	46%	38%	56%	47%	48%	43%	53%	47%	47%	53%	37%	67%	43%	47%	39%	40%	53%		
<b>If some or all of your family member's services have reopened or restarted: Do you feel that service providers are following COVID-19 safety precautions?</b>																									
Yes, safety precautions are being followed and family member will be safe	Not on FY 19/20	43%	43%	46%	37%	32%	42%	52%	37%	39%	34%	36%	36%	40%	45%	31%	52%	28%	47%	40%	48%	47%	39%		
Some safety precautions are being followed, or some services are following safety precautions	Not on FY 19/20	6%	6%	5%	6%	6%	6%	5%	4%	6%	5%	10%	5%	6%	4%	10%	6%	3%	6%	5%	7%	5%	3%		
No, do not feel safety precautions are being followed and family member will not be safe	Not on FY 19/20	0%	0%	0%	0%	0%	1%	0%	0%	1%	0%	1%	0%	0%	0%	2%	0%	0%	0%	0%	1%	1%	0%		
Don't know	Not on FY 19/20	6%	5%	8%	3%	6%	5%	4%	4%	7%	11%	9%	6%	7%	4%	5%	0%	5%	7%	6%	9%	7%			
Does not apply – Services/supports not changed, canceled, or reduced during COVID time or all changes/cancellations/reductions are still in place	Not on FY 19/20	45%	46%	41%	54%	55%	46%	38%	56%	47%	50%	44%	52%	47%	47%	53%	37%	69%	42%	47%	38%	38%	51%		
<b>If staff come into your home to support your family member: Do you feel that the staff follow recommendations to keep the household safe and healthy?</b>																									
Yes	Not on FY 19/20	74%	74%	71%	77%	75%	73%	77%	76%	75%	62%	73%	78%	70%	81%	68%	73%	59%	77%	70%	73%	70%	73%		
Sometimes	Not on FY 19/20	7%	5%	7%	8%	5%	4%	7%	4%	7%	6%	11%	3%	7%	5%	8%	7%	9%	6%	10%	9%	5%	6%		
No	Not on FY 19/20	2%	2%	1%	1%	0%	2%	2%	3%	1%	2%	1%	2%	1%	1%	5%	4%	4%	1%	3%	1%	1%	3%		
Don't know	Not on FY 19/20	18%	18%	20%	13%	19%	21%	14%	18%	17%	31%	15%	16%	21%	13%	19%	17%	28%	15%	17%	17%	23%	18%		
<b>In preparation for the future, have you made or updated an emergency plan with your family member's case manager or with other staff?</b>																									
Yes	Not on FY 19/20	22%	23%	27%	37%	15%	20%	20%	29%	20%	21%	27%	23%	16%	29%	25%	19%	33%	22%	25%	20%	23%	24%		
Maybe	Not on FY 19/20	5%	3%	4%	3%	3%	7%	4%	7%	5%	1%	5%	6%	5%	6%	1%	5%	2%	5%	3%	4%	1%	3%		
No	Not on FY 19/20	60%	62%	54%	44%	65%	58%	65%	52%	57%	59%	54%	63%	68%	52%	62%	66%	48%	60%	57%	65%	51%	61%		
Don't know	Not on FY 19/20	13%	13%	14%	16%	17%	14%	11%	12%	15%	15%	14%	9%	11%	13%	12%	10%	17%	13%	15%	11%	25%	12%		
<b>Individual Responses 5%+ Above FY 21/22 CA Average</b>				0 out of 26	3 out of 26	5 out of 26	6 out of 26	0 out of 26	4 out of 26	5 out of 26	2 out of 26	4 out of 26	2 out of 26	4 out of 26	1 out of 26	2 out of 26	5 out of 26	5 out of 26	8 out of 26	0 out of 26	2 out of 26	3 out of 26	5 out of 26	4 out of 26	
<b>Individual Responses 5%+ Below FY 21/22 CA Average</b>				0 out of 26	2 out of 26	7 out of 26	6 out of 26	0 out of 26	4 out of 26	5 out of 26	1 out of 26	2 out of 26	3 out of 26	3 out of 26	1 out of 26	3 out of 26	5 out of 26	2 out of 26	9 out of 26	0 out of 26	2 out of 26	3 out of 26	6 out of 26	3 out of 26	
<p>1 NCI CA average in blue is significantly above the NCI national average; NCI CA Average in orange is significantly below the NCI national average; NCI CA average in black is either within the weighted NCI national average or a question that was not tested for significance.</p> <p>NCI CA Average percentage was compared to the weighted NCI national average, and the differences between the two were tested for both statistical significance as well as effect sizes. Effect sizes are used in addition to statistical significance because statistical significance of a state's result depends in part on the size of the state's sample—the larger the sample, the more likely it is that even a small difference will be found statistically significant. A statistically significant difference for a state with a large sample size, in and by itself, does not necessarily mean there is a practically significant difference. State percentages are categorized into three classes: 1) Significantly above the NCI average; 2) Within the NCI average range; 3) Significantly below the NCI average.</p> <p>2 Data not provided represents data that was not calculated for the FY 19/20, as only the positive response options were shown and/or data was collapsed</p> <p>3 Not on FY 19/20 represents response options and/or questions that were not included on the FGS FY 19/20 survey tool</p>																									