

# Board of Directors' – Client Advisory Committee

## Meeting Minutes

Wednesday, August 21, 2024

6:00 to 7:00 p.m.

### Join Zoom Meeting

<https://us06web.zoom.us/j/88211915735?pwd=zeHUN3QoCGzqHgzk2ymB62tQpvlhjo.1>

**Meeting ID:** 882 1191 5735

**Passcode:** 309982

**Phone In:** 669-900-6833

**Committee Members Present:** Robert Taylor (Chair)

**Committee Members Absent:** Will Lewis, Dave Matson, Sam Bighead

**RCRC Members Present:** Sedona B (Executive Assistant), Jonathan Padilla (Interim Director of Client Services), Heather Odle (Co-Director of Community Services), Alex Bland (Client Advocate for Lake/Mendocino Counties),

**Members of the Public Present:** Charlene Gonzalez (Client Advocate for People First – Lake County), Gabriel Baca

### **AGENDA**

1. **Open the Meeting:** CAC Chair, Robert Taylor opened the meeting at 6:06.
2. **Introductions and Get to Know One Another:** Robert called on attendees to introduce themselves and share their interests.
3. **Announcements:**
  - a. **Site Visits:** What do clients need in their facilities? This summer we were able to go to various facilities to help clients see what they need.
    - i. Charlene shared about her own program, with amazing services, and she has a good connection with the people she works with. She feels good communication between clients and staff is important and would like to see that more often in programs.
  - b. **Become a Quality Assurance Project (QAP) Interviewer with SCDD:** SCDD is looking for people to be QAP interviewers and is offering payment of \$90-\$120/hr for services. Potential interviewers should have good communication skills and like talking with people, attend training and commit to at least 8 interviews a month. We want to encourage people to go to the SCDD website [www.scdd.ca.gov/sap](http://www.scdd.ca.gov/sap) or call Julie Eby-McKenzie at 707-463-4700 to ask any questions you may have.
    - i. **ACTION:** Heather will contact Julie to invite her to the next CAC meeting and to be prepared to share more details about QAP Interviewer details.
  - c. **Additional Comments:** Robert, Alex and Charlene shared several topics.
    - i. Robert shared that we have a new client advocate who has joined the board, and we will reach out to him to attend future meetings and share his thoughts.
    - ii. Robert shared that People First, Lake County is looking for more members and still working on transportation issues.
    - iii. Alex or Robert will remind People First of California of the RCRC CAC meetings and hope to have them attend future meetings.

- iv. Robert shared that Self-Determination and RISE are important programs. Alex expanded that RISE has spent a lot of money on multiple projects, including supporting clients to attend the Lake County fair.
  - v. Alex shared that Big Brothers Big Sisters (BBBS) in Humboldt is also being funded and is hoping to expand to other counties to provide mentorship to clients on career options. RCRC can help provide additional ideas on how to help clients with life goals and career goals. Elizabeth Hassler is working with BBBS directly and additional questions can be directed to her.
  - vi. Alex reminded that Michaela shared at the previous meeting that California Mentor rules were too stringent and is seeking rules and regulations for both California Mentor and RCRC.
  - vii. Alex shared Home and Community Based Services (HCBS) had a focus group asking how they felt about it and there was some follow-up with one provider and Alex was encouraged by what he saw.
  - viii. Alex shared the Community Services department is also now funding Humboldt Driving School. Encourage clients to have it in their IPP if they are interested. Clients can get funding for transportation.
  - ix. Charlene shared that the Redwood Summer Games had a really good turnout. The Lake County Special Olympics has just started softball.
4. **Goals for 2024 CAC:** Robert invited the committee to discuss additional future goals for 2024 CAC.
- a. Safe Transportation - We are still seeing transportation issues that include needing more wheelchair accessibility, more benches at bus stops, more bus stops and difficulty reaching Dial-a-Ride.
5. **Develop Next Meeting Agenda for October 16, 2024 Meeting:** The following draft was developed:
- a. Open the Meeting (5 min)
  - b. Introductions (5 min)
  - c. Announcements (10 min)
  - d. Review 2024 CAC Goals (15 min)
  - e. Discuss 2025 CAC Goals (15 min)
  - f. Identify CAC meeting dates for 2025 (5 min)
  - g. Develop agenda for the next CAC meeting (5 min)
  - h. Close the meeting
6. **Public Comment (Not on Agenda):** Gabriel Baca requested the chat feature, a place for public comment and interpretation be provided for this meeting. He also suggested a special CAC meeting next month to give an opportunity for additional members of CAC who were absent to join today. He shared that he thinks the Self-Determination Program is the future model for how services can benefit clients but feels it is hard for families to join this program currently.
7. **Close the Meeting:** Robert thanked everyone for attending and ended the meeting at 7:05.

**Next meeting is Wednesday, October 16, 2024.**

Respectfully submitted by:  
Sedona Bowser, Executive Assistant