

SERVICE PROVIDERS

1. Layne Murrish, Community Cornerstone, Redwood Games, 8/14 & 8/15.
 - a. Looking for volunteers, hoping to see familiar faces. Also specifically looking for a juggler!
 - b. for information for Community Cornerstone -Redwood Summer Games: (707) 923-9248 or cornerprusk21@gmail.com
2. Haley: is the ASP interested in a presentation from Zeb @ Quick Solve Plus: Their goal is to increase awareness of some of the tools that can help them be in alignment with regional center compliance.
 - a. software was purpose-built with HCBS in mind.
 - b. they offer solutions for scheduling, time keeping, EVV compliance, payroll, billing, referrals/assessments and client documentation, including ISPs, shift notes, and medication tracking. We also help agencies with their employee documentation, including pre-employments and training management. And so much more.
 - c. [QuickSolvePlus | SLS & ILS Client & Staff Scheduling Software](#)
 - d. We did a poll and the group was split evenly on having a presentation. Haley will schedule an ASP presentation at the end of an upcoming meeting.
3. Kier: DDS letter
 - a. Letter was crafted with input from many service providers. Letter was sent to DDS and to SCDD and RCRC. Cited rate reform impacts including travel, non-billable clinical time, increased administrative load
 - b. Julie @ SCDD:
 - i. SCDD is tracking service provider complaints. Individual letters to DDS from service providers are helpful:
 - ii. One strategy for clients/support networks: Some individuals (clients and their authorized complaints) use the DDS 4731 complaint process. If they indicate it is impacting more than just them then DDS has to take a closer look. The complaint goes first to the executive director of RCRC and then to DDS if the ED of RCRC response is not adequate
 - iii. From Welfare & Institutions Code: https://leginfo.legislature.ca.gov/faces/codes_displaySection.xhtml?lawCode=WIC§ionNum=4731.
 - iv. DDS on complaint process: <https://www.dds.ca.gov/general/appeals-complaints-comments/consumer-rights-complaint/>
4. Haley regarding mileage:
 - a. Service provider (Kristi @ Trajectory, service code 531) reached out to ask: I have several people we support who drive themselves to an art space, their jobs, etc. We used to have mileage purchases for them but now don't. I'm wondering if they can somehow continue to get paid for providing their own transportation, and if not, what the alternative is.
 - b. Haley - In program and commute mileage impacted under service codes 612/616/605. The excessive mileage calculator provision is inadequate.
 - c. Cindy Giacomini under service code 880 would like an excessive mileage calculator

RCRC, Heather Odle

5. QIP payments: lump sum QIP payments were made last month (waive 1). Waive 2 payments are being processed now.
6. Fiscal update: RCRC has lost fiscal employees and they are delayed in authorization processing. Fiscal reports being 15 days behind on their standard turnaround process and will be for at least another month.
 - a. Fiscal would like all inquiries directed to posfiscal@redwoodcoastrc.org
 - b. Cindy Giacomini: we are having to cancel services for clients because we have no authorization and we have been told not to provide services without an authorization. Heather Odle: if there are specific concerns, please send them to Heather Odle and Jonathan Padilla and service coordinators with a clear timeline for when services may be discontinued.
 - c. Security and Privacy Training being offered on HIPPA compliance. ASP email went out today

- i. DDS will be hosting a Security and Privacy Awareness 101 training. The session will cover the guidelines, rules, consequences, and best practices for handling Protected Health Information (PHI) while conducting business, as well as current threats to keeping PHI secure. It will also review what we (including DDS, Regional Centers, and vendors) must do to protect sensitive information, the tools available to safeguard data, and the steps to take in the event of an incident or breach.

- 1. **Session 1** – April 27 | 10:00 AM – 12:00 PM
 - a. <https://cal-dds.zoom.us/j/84372591227>
- 2. **Session 2** – April 27 | 1:00 PM – 3:00 PM
 - a. <https://cal-dds.zoom.us/j/87489518193>
- 3. **Session 3** – April 28 | 10:00 AM – 12:00 PM
 - a. <https://cal-dds.zoom.us/j/85769543640>
- 4. **Session 4** – April 28 | 1:00 PM – 3:00 PM
 - a. <https://cal-dds.zoom.us/j/89234578448>

7. Jessica Moulton-Hadley SIR trainings- Eureka training happening tomorrow. Keep an eye out on emails relative to these **SCDD, State Council on Developmental Disabilities**

- 8. State Council Recruitment <https://scdd.ca.gov/>
- 9. Regional Advisory Meeting this week, always recruiting advisory committee members <https://scdd.ca.gov/>
- 10. You can support and encourage your clients to register to vote!
- 11. Contacts: Julie.eby-mckenzie@scdd.ca.gov, northcoast@scdd.ca.gov, denise.gorny@scdd.ca.gov

Next ASP meeting 05/12/2026 @ 9:30am