

2017 PERFORMANCE CONTRACT MEASURES AND ACTIVITIES

Redwood Coast Regional Center

Public Policy Performance Measures

Measures	Activities Regional Center will Employ to Achieve Outcomes
Number and percent of RC caseload in DC	<ul style="list-style-type: none"> • Continue to assist individuals who reside in State Developmental Centers and community institutions (16 beds or larger) to move into the community through the Community Placement Plan. • Continue to assist individuals who currently live in Skilled Nursing Facilities (SNF's) to move into community living arrangements of not more than six.
Number and percent of minors residing with families	<ul style="list-style-type: none"> • Increase the variety and number of training options for families receiving behavioral support services in all four counties.
Number and percent of adults residing in independent living	<ul style="list-style-type: none"> • Continue to offer self advocacy supports to interested adults. • Continue to offer workshops to support staff which teach skills training toward independence for persons served.
Number and percent of adults residing in supported living	<ul style="list-style-type: none"> • Continue to work with community non-profit housing agencies to develop affordable housing options in Del Norte, Lake, Mendocino and Humboldt Counties. • Incorporate information and planning regarding emergency preparedness into IPP planning, and offer printed information on this topic.
Number and percent of adults residing in Adult Family Home Agency homes	<ul style="list-style-type: none"> • Continue to develop more Family Homes in Lake, Del Norte, Humboldt, and Mendocino Counties, as indicated through area-wide needs assessment. • Meet with Family Home Agencies throughout 2017 in support of quality assurance activities.

2017 Public Policy Performance Measures Continued

Measures	Activities Regional Center will Employ to Achieve Outcomes
Number and percent of adults residing in family homes (home of parent or guardian)	<ul style="list-style-type: none"> • Revise and update information to individuals and families about available generic and community resources, and post on RCRC website.
Number and percent of minors living in facilities serving >6 (Desired outcome = less)	<ul style="list-style-type: none"> • Offer training in specialized services to foster families based on a positive behavioral supports model.
Number and percent of adults living in facilities serving >6 (Desired outcome = less)	<ul style="list-style-type: none"> • Develop smaller licensed residential homes that meet new requirements of CMS (Center for Medicare and Medicaid Services), and assist existing homes to also meet these requirements.
Percent of total annual expenditures by individual's residence type and ethnicity.	<ul style="list-style-type: none"> • RCRC will hire a Diversity Outreach Specialist to provide training, outreach, and coordination of supports to underserved individuals and families served by RCRC. • Engage in outreach with RCRC underserved communities to determine how to best serve individuals in those communities.
Percent of total annual authorized services for individuals by residence type and ethnicity.	<ul style="list-style-type: none"> • RCRC will hire a Diversity Outreach Specialist to provide training, outreach, and coordination of supports to underserved individuals and families served by RCRC.

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Local Policy Outcomes – Activities Outline

Measures	Activities Regional Center will Employ to Achieve Outcomes
More children in the RCRC four-county area will attend school in inclusive settings	<ul style="list-style-type: none"> • Provide updated information to families of school-aged children and young adults regarding educational advocacy and pre-employment activities. • Conduct workshops for applicable RCRC Service Coordinators on IEP (Individual Education Plan) support and education law related to IEP's.
Individuals/families will receive information on services from RCRC at least twice yearly	<ul style="list-style-type: none"> • Continue to use simple, user-friendly formats and language when developing materials. • Convert RCRC website into English/Spanish languages throughout, with additional (other) language translations available.
Adults in RCRC four-county area who: <ul style="list-style-type: none"> • Earn income • Participate in supported employment • Participate in competitive employment 	<ul style="list-style-type: none"> • RCRC will hire an employment specialist to support service coordinators and other staff with transition and employment/career planning and to collaborate with schools, employers, and other community-based resources to increase employment opportunities. • RCRC will conduct outreach related to transition planning and work opportunities with Hispanic and Native American communities.

2017 Local Policy Outcomes – Activities Outline Continued

<p>Children and adults have access to medical and dental services</p>	<ul style="list-style-type: none">• Advocate at system/State level for increased access to specialty dental services.• Work with area dental service providers to increase access to timely dental care.
<p>Number of consumers per thousand who are victims of abuse</p>	<ul style="list-style-type: none">• Provide training and informational materials to RCRC Service Coordinators regarding recognition of ways clients may communicate that they have been a victim of abuse.• Provide at least two abuse prevention seminars during 2017.

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Compliance Measures

Measures
Unqualified independent audit with no Material finding(s)
Substantial Compliance with DDS fiscal audit
Accuracy percent of POS fiscal projections (based on February SOAR)
Operates within OPS budget
Certified to participate in Waiver
Compliance with Vendor Audit Requirements per contract, Article III, Section 10
CDER/ESR Currency
Intake/assessment and IFSP time lines (0-3). Under Development
Intake/assessment time lines for consumers ages 3 and above
IPP Development (WIC requirements)
IFSP Development (Title 17 requirements)