

# Respecting Choice in the Redwood Community

# PURCHASE OF SERVICE EXPENDITURE DATA

For Clients Receiving Services From
The Redwood Coast Regional Center
For Fiscal Year 2015-16

# Purchase of Service Expenditure Data

# Table of Contents

<u>Overview</u>	1
<u>Limitations of the Data</u>	2
RCRC Client Demographics:	
Primary Ethnicity of RCRC & Statewide	
Populations	5
RCRC Clients' Primary Ethnicity	6
RCRC Clients' Language	6
RCRC Clients' Primary Diagnosis	7
RCRC Clients' Residence	7
Per Person Expenditures and Authorizations:	
By Primary Ethnicity and Age	8
By Primary Language and Age	9
By Primary Diagnosis and Age	10
By Residence and Age	11
RCRC & Statewide Utilization:	
By Primary Ethnicity, All Ages	12
By Primary Language, All Ages	12
By Primary Diagnosis, All Ages	13
By Residence, All Ages	13
Clients With No Services:	
By Primary Ethnicity, All Ages	14
By Primary Language, All Ages	14
By Primary Diagnosis, All Ages	15
By Residence, All Ages	15
Primary Ethnicity & Residency – Expenses,	
Authorizations & Utilization	16
Notes	17

# Redwood Coast Regional Center Fiscal Year 2015-16 Purchase of Service Expenditure Data Charts

In 2012 Assembly Bill1472 added Section 4519.5 to the Welfare and Institutions Code (WIC), which is a part of the WIC referred to as the Lanterman Act. These provisions became effective January 1, 2013 and have been revised in both 2015 and 2016. In summary, this section of the WIC provide for the following:

- Regional Centers shall annually compile data relating to purchase of service (POS) authorization, utilization, and expenditure by each Regional Center with respect to all of the following:
  - The age of client,
  - Race or ethnicity of the client,
  - Primary language spoken by the client, and
  - Disability detail.
  - Residence type, subcategorized by age, race or ethnicity, and primary language.
- The data reported shall also include the number and percentage of individuals, categorized by age, race or ethnicity, disability and residence type who have been determined to be eligible for regional center services but are not receiving purchase of service funds.
- Each Regional Center shall post this POS data on its internet web site by December 31 each year.
- Regional Centers shall maintain previous years' POS data on their websites.
- Within three months of compiling the annual POS data, each Regional Center shall meet with stakeholders in a public meeting regarding the data.
  - Such meeting shall not be part of Regional Center Board meetings.
  - The Regional Center shall provide participants of these meetings with the data and any associated information related to improvements in the provision of developmental services to underserved communities.
  - The Regional Center shall conduct a discussion of the data and the associated information in a manner that is culturally and linguistically appropriate for that community, including providing alternative communication services.
  - Regional Centers shall inform the Department of Developmental Services (DDS) of the scheduling of those public meetings 30 days prior to the meeting. Notice of the meetings shall also be posted on the Regional Center's internet web site 30 days prior to the meeting and shall be sent to individual stakeholders and groups representing underserved communities in a timely manner.
  - Each Regional Center shall consider the language needs of the community and shall schedule the meetings at times and locations designated to result in a high turnout by the public and underserved communities.
- Regional Centers shall annually report to DDS by April 1<sup>st</sup> each year regarding its implementation of the requirements of WIC section 4519.5.
  - Regional Centers shall annually post these reports on their website by August 31.

- Reports shall address the actions taken by the RegionalCenter to improve public attendance and participation at the stakeholder meetings, along with the minutes of the meetings and attendee comments.
- Reports should also address whether the data indicates a need to reduce disparities in the purchase of services among consumers in the Regional Center's catchment area. If the data does indicate that need, the Regional Center's recommendations and plan to promote equity, and reduce disparities, in the purchase of services should be noted.
- Special funding may be made to Regional Centers by DDS to assist with implementation of the recommendations and plans developed in the reports as noted above.
  - Each Regional Center shall consult with stakeholders regarding activities that may be effective in addressing disparities and shall identify the stakeholders it consulted with and include information on how it incorporated the input of stakeholders into its requests.
  - Each Regional Center shall report to DDS in its annual report how the funding allocations were used and shall include recommendations of priorities for activities that may be effective in addressing disparities, based on the consultation with stakeholders.

In response to the above mandates, RCRC has posted its POS Expenditure Data for the last five fiscal years on its website, which can be found at <a href="http://redwoodcoastrc.org/transparency/purchase-of-services-pos-expenditure-data">http://redwoodcoastrc.org/transparency/purchase-of-services-pos-expenditure-data</a>. For fiscal year 2015-2016 this data includes 28 tables of information that fall into three categories: Services, No Services and Insurance. Data in all three categories are further broken down by age, diagnosis, ethnicity or race, language and residence.

In an effort to help present this data in a more user-friendly format, RCRC has created the following graphs, which are based on the data in the tables for the 2015-2016 fiscal year.

### Limitations of the Purchase Of Service Expenditure Data

# **Purchase of Service Costs**

The POS data displayed represents the cost of services that clients received that are paid for by the Regional Center. This POS expenditure data does not include the cost of services clients receive that are paid for by Supplemental Security Income, Medi-Cal, the school system, and other generic agencies. Nor does it include funds paid by the Regional Center "under contract" for clients or the cost of case management services provided by the Regional Center. For the 2015-16 fiscal year the Regional Center may still make payments for services provided to clients for FY 2015-16 up until June 2018.

### Client Count

The total number of clients who received services during the fiscal year will be greater than the Regional Center's current caseload. A client is included in the data if the client received a Regional Center funded service at any time during the fiscal year. A Client who received a single service once during the year is counted the same as a client who received ongoing monthly services. The client is also counted regardless of their current status with the Regional Center. The data may include clients whose current status is closed, transferred-out, in-active, etc.

### **Authorized Services**

Services that are authorized "encumber" funds needed to pay for those services. For a number of reasons, authorized services will always be more than what is actually paid for services. In many cases authorizations are written for the maximum amount of services that *may* be needed, with the knowledge that if less services are actually needed, less services will be provided.

### Definitions

Definitions for the following are provided in the NOTES section at the end of this report:

- Diagnosis
- Ethnicity
- Language
- Residence
- Age

### Age

Each client's age is determined as of January 1 of the report year. For example, if a client turned 22 on March 14, 2016, all of their expenditures would be included in the 3 years to 21 years group. The three age groups used in the reports have been determined by DDS and are based on the provisions of the Lanterman Act:

- Ages 0 to 3 Coincide with Early Start services
- Ages 3 to 21 Are considered children and "transition" cases
- Ages 22 and over are considered adults

### Residence Code

On the expenditures by residence code, a client's expenditures will show up in the residence code that they had as of June 30, 2016. So, if a client lived in a Community Care Facility most of the year and then was admitted to a Developmental Center in May 2016, all of their expenses would show up under the Developmental Center residence code.

### **Insurance Co-Payments**

Regional Centers are required to report POS expenditure data for insurance copayments and co-insurance paid on behalf of clients. The Redwood Coast Regional Center had zero (\$0) insurance-related POS expenditures during fiscal year 2015-16. As such, there are no insurance-related POS expenditures reports to publish for fiscal year 2015-16.

In order to qualify for these payments, the client must have a diagnosis of Autism Spectrum Disorder, be under the age of 18 years, and have private insurance coverage. Additionally, insurance co-payments and co-insurance expenses for many clients that qualify for these payments are paid by Medi-Cal under the Medi-Cal "deeming" provisions.

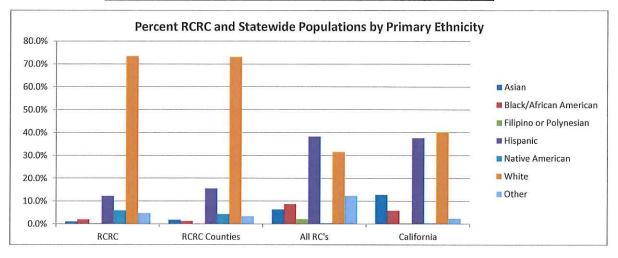
### Disclaimer

Every effort has been made to ensure that the information reported on the Purchase Of Services expenditures reports is accurate.

# PRIMARY ETHNICITY OF RCRC AND STATEWIDE POPULATIONS, FISCAL YEAR 2015-16

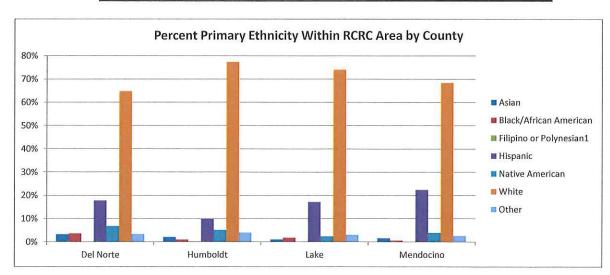
RCRC And Statewide Populations By Primary Ethnicity<sup>4</sup>

Primary Ethnicity <sup>4</sup>	RCRC	RCRC Counties	All RC's <sup>1</sup>	California <sup>2</sup>
Asian	46	6,079	21,927	4,816,595
Black/African American	81	4,281	29,746	2,194,007
Filipino or Polynesian <sup>3</sup>	10	592	7,310	133,872
Hispanic	489	49,571	130,092	14,072,269
Native American	239	14,130	1,135	166,176
White	2,925	232,457	107,236	15,039,953
Other	191	10,914	41,996	919,106
All Clients	3,981	318,024	339,442	37,341,978



Primary Ethnicity<sup>4</sup> Within RCRC Area By County

Primary Ethnicity <sup>4</sup>	Del Norte	Humboldt	Lake	Mendocino	RCRC Total
Asian	964	2,924	740	1,451	6,079
Black/African American	1,063	1,432	1,214	572	4,281
Filipino or Polynesian <sup>3</sup>	28	351	109	104	592
Hispanic	5,138	13,479	11,152	19,802	49,571
Native American	1,974	7,081	1,554	3,521	14,130
White	18,685	105,274	48,049	60,449	232,457
Other	970	5,515	2,036	2,393	10,914
All Clients	28,822	136,056	64,854	88,292	318,024



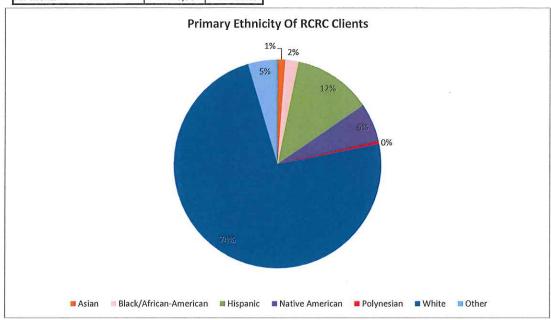
# RCRC CLIENTS BY PRIMARY ETHNICITY & LANGUAGE, FISCAL YEAR 2015-16

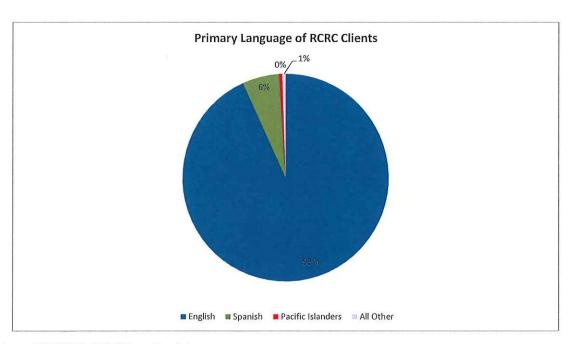
Primary Ethnicity<sup>4</sup>

Primary Ethnicity <sup>4</sup>	All Ages	As a %	
Asian	46	1.2%	
Black/African-American	81	2.0%	
Hispanic	489	12.3%	
Native American	239	6.0%	
Polynesian	16	0.4%	
White	2,925	73.5%	
Other	185	4.6%	
All Clients	3,981	100.0%	

Primary Language<sup>6</sup>

Primary Language <sup>6</sup>	All Ages	As a %
English	3,710	93.2%
Spanish	230	5.8%
Pacific Islanders	20	0.5%
All Other	21	0.5%
Total	3,981	100.0%





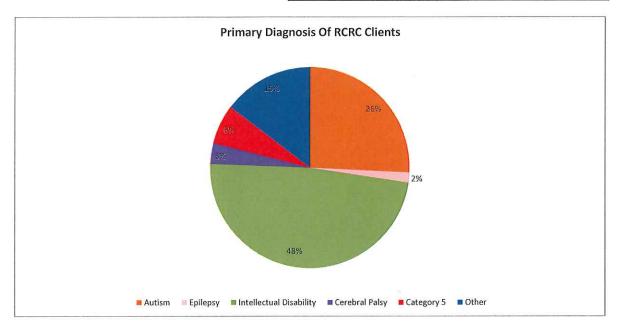
# RCRC CLIENTS BY PRIMARY DIAGNOSIS & RESIDENCE, FISCAL YEAR 2015-16

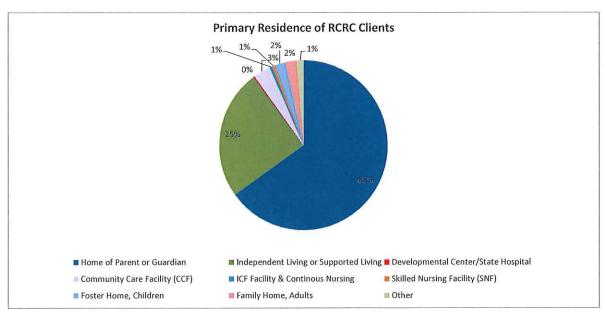
Primary Diagnosis

Primary Diagnosis <sup>7</sup>	All Ages	As a %	
Autism	1,027	25.8%	
Epilepsy	64	1.6%	
Intellectual Disability	1,919	48.2%	
Cerebral Palsy	133	3.3%	
Category 5	253	6.4%	
Other	585	14.7%	
All Clients	3,981	100.0%	

Residence

Primary Residence	All Ages	As a %
Home of Parent or Guardian	2,593	65.1%
Independent Living or Supported Living	986	24.8%
Developmental Center/State Hospital	7	0.2%
Community Care Facility (CCF)	131	3.3%
ICF Facility & Continous Nursing	20	0.5%
Skilled Nursing Facility (SNF)	22	0.6%
Foster Home, Children	81	2.0%
Family Home, Adults	88	2.2%
Other	53	1.3%
Total	3,981	100.0%

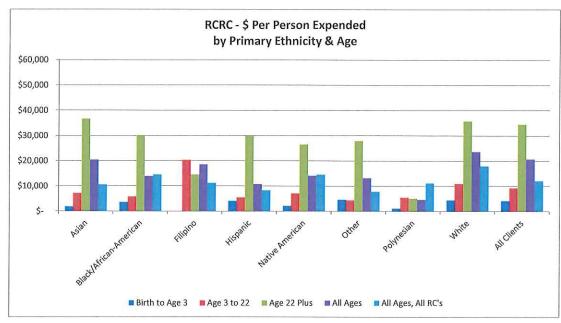


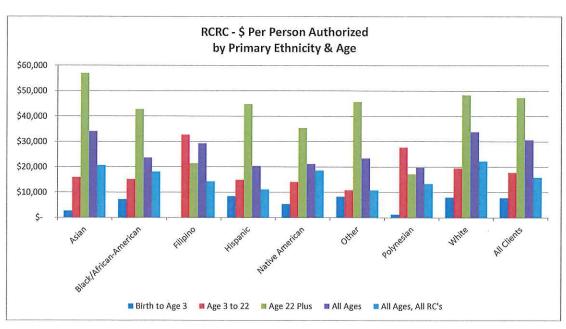


# RCRC PER PERSON EXPENDITURES AND AUTHORIZATIONS BY PRIMARY ETHNICITY & AGE, FISCAL YEAR 2015-16

Number of RCRC Clients By Ethnicity<sup>4</sup> And Age<sup>5</sup>

Primary Ethnicity <sup>4</sup>	Birth to Age 3	Age 3 to 22	Age 22 Plus	RCRC All Ages
Asian	2	23	21	46
Black/African-American	11	42	28	81
Filipino	- 1	7	3	10
Hispanic	103	274	112	489
Native American	38	105	96	239
Polynesian	1	3	2	6
White	303	1,047	1,575	2,925
Other	29	87	69	185
All Clients	487	1,588	1,906	3,981



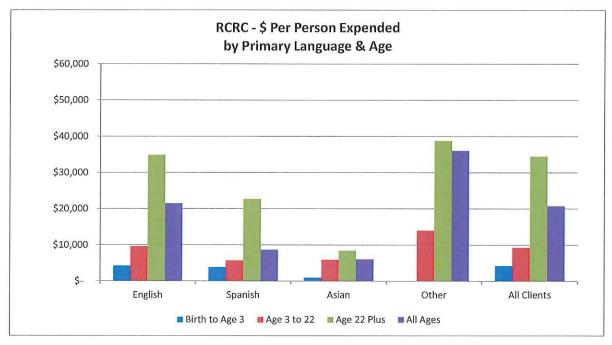


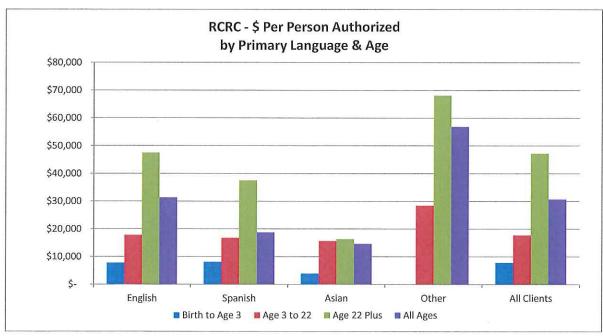
Sources: RCRC FY 2015-2016 POS Expenditure Data & ARCA FY 2015-2016 POS Expenditure Data

# RCRC PER PERSON EXPENDITURES & AUTHORIZATIONS BY PRIMARY LANGUAGE & AGE, FISCAL YEAR 2015-16

Number of RCRC Clients By Primary Language<sup>6</sup> And Age<sup>5</sup>

Primary Language <sup>6</sup>	Birth to Age 3	Age 3 to 22	Age 22 Plus	RCRC All Ages
English	425	1,446	1,839	3,710
Spanish	60	123	47	230
Asian	2	13	5	20
Other	-	6	15	21
All Clients	487	1,588	1,906	3,981

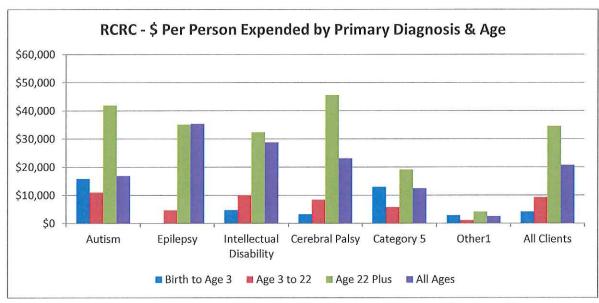


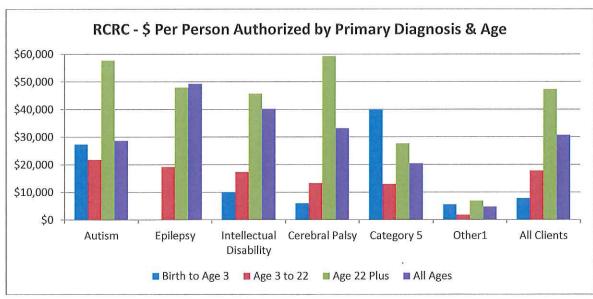


# RCRC PER PERSON EXPENDITURES & AUTHORIZATIONS BY PRIMARY DIAGNOSIS AND AGE, FISCAL YEAR 2015-16

Number of RCRC Clients By Primary Diagnosis And Age<sup>5</sup>

Primary Diagnosis <sup>7</sup>	Birth to Age 3	Age 3 to 22	Age 22 Plus	RCRC All Ages
Autism	47	790	190	1,027
Intellectual Disability	9	472	1,438	1,919
Cerebral Palsy	2	49	82	133
Epilepsy	0	16	48	64
Category 5	1	125	127	253
Other (no Dx)	428	136	21	585
All Clients	487	1,588	1,906	3,981

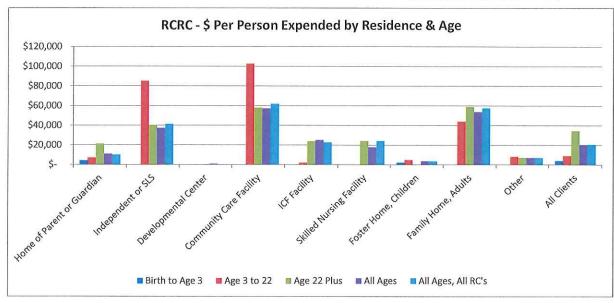


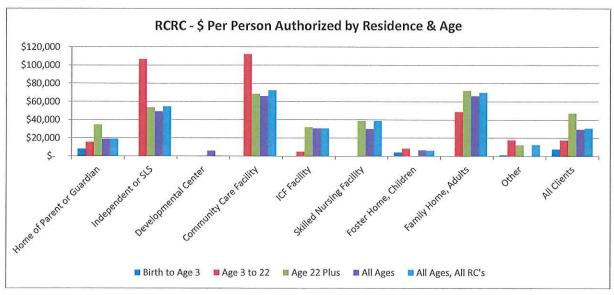


# RCRC PER PERSON EXPENDITURES AND AUTHORIZATIONS BY RESIDENCE AND AGE, FISCAL YEAR 2015-16

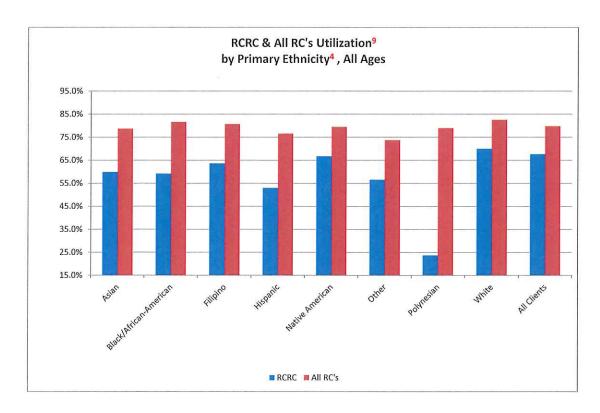
Number of RCRC Clients By Residence<sup>8</sup> And Age<sup>5</sup>

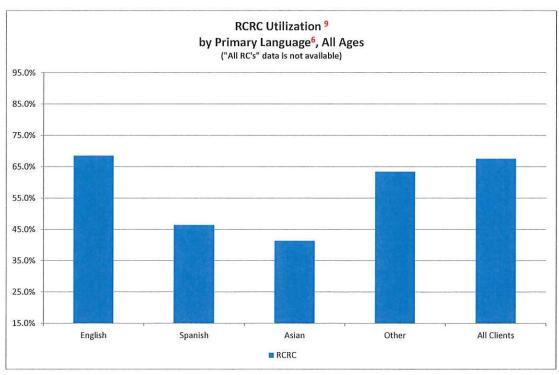
Residence <sup>8</sup>	Birth to Age3	Age 3 to 22	Age 22 Plus	RCRC All Ages
Home of Parent or Guardian	442	1,501	650	2,593
Independent or Supported Living	0	24	962	986
Developmental Center	0	0	7	7
Community Care Facility	0	12	119	131
ICF Facility	0	1	19	20
Skilled Nursing Facility	0	0	22	22
Foster Home, Children	44	37	0	81
Family Home, Adults	0	8	80	88
Other <sup>8A</sup>	1	5	47	53
All Clients	487	1,588	1,906	3,981



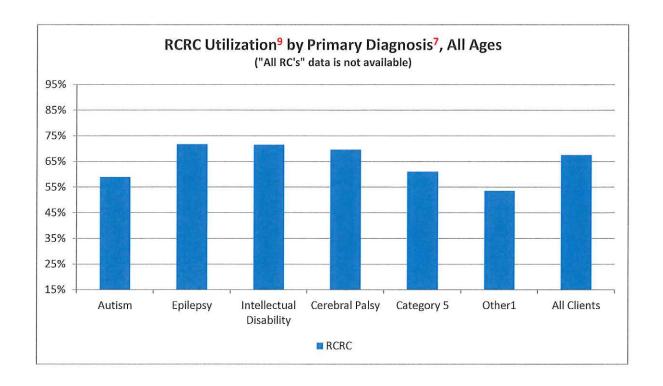


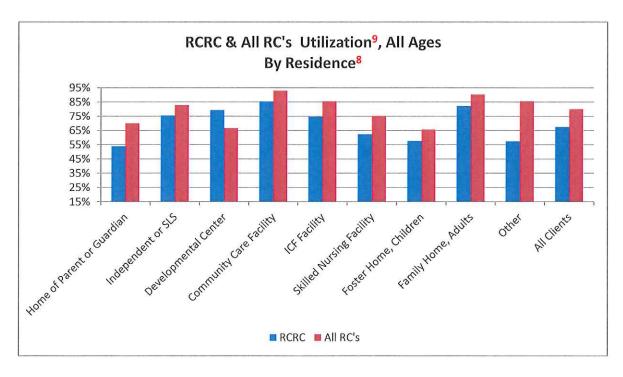
# RCRC & ALL RC's UTILIZATION BY PRIMARY ETHNICITY & LANGUAGE, FISCAL YEAR 2015-16





# RCRC & ALL RC's UTILIZATION BY PRIMARY DIAGNOSIS AND RESIDENCE, FISCAL YEAR 2015-16

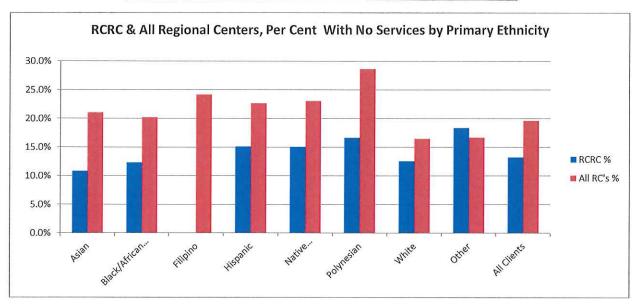




# NO SERVICES BY PRIMARY ETHNICITY OF RCRC & ALL RC's POPULATIONS, FISCAL YEAR 2015-16

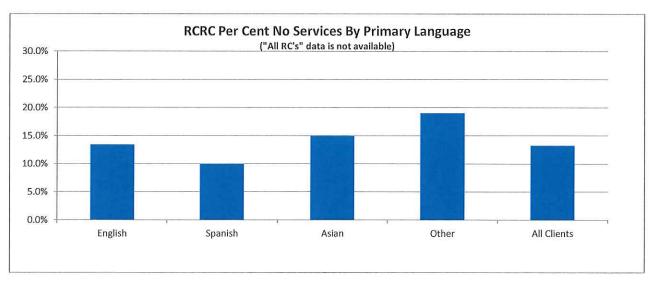
RCRC And All RC's No Services By Primary Ethnicity<sup>4</sup>

Primary Ethnicity <sup>4</sup>	RCRC	All RC's <sup>1</sup>	RCRC %	All RC's %
Asian	5	4,098	10.9%	21.1%
Black/African American	10	5,676	12.4%	20.2%
Filipino	=	1,588	0.0%	24.2%
Hispanic	74	26,182	15.1%	22.7%
Native American	36	247	15.1%	23.1%
Polynesian	1	196	16.7%	28.7%
White	368	16,765	12.6%	16.5%
Other	34	6,108	18.4%	16.7%
All Clients	528	60,860	13.3%	19.7%



RCRC No Services By Primary Language<sup>6</sup>

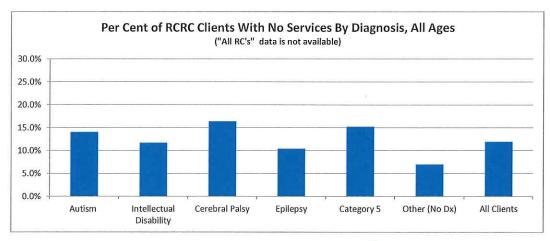
Primary Language <sup>6</sup>	English	Spanish	Asian	Other	All Clients
Per Cent	13.4%	10.0%	15.0%	19.0%	13.3%



# NO SERVICES BY PRIMARY DIAGNOSIS & RESIDENCE, FISACAL YEAR 2015-16

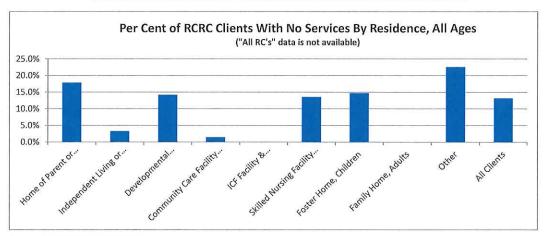
RCRC Clients With No Services By Primary Diagnosis<sup>7</sup>

Primary Diagnosis <sup>7</sup>	Clients	No Services	Per Cent	
Autism	1,027	173	14.1%	
Intellectual Disability	1,919	231	11.7%	
Cerebral Palsy	133	28	16.4%	
Epilepsy	64	5	10.5%	
Category 5	253	48	15.3%	
Other (No Dx)	585	43	7.1%	
All Clients	3,981	528	12.0%	



RCRC Clients With No Services By Residence<sup>8</sup>

Residence <sup>8</sup>	Clients	No Services	Per Cent	
Home of Parent or Guardian	2,593	465	17.9%	
Independent Living or Supported Living	986	33	3.4%	
Developmental Center/State Hospital	7	1	14.3%	
Community Care Facility (CCF)	131	2	1.5%	
ICF Facility & Continuous Nursing	20	0	0.0%	
Skilled Nursing Facility (SNF)	22	3	13.6%	
Foster Home, Children	81	12	14.8%	
Family Home, Adults	88	0	0.0%	
Other	53	12	22.6%	
All Clients	3,981	528	13.3%	



# ETHNICITY & RESIDENCE WITH EXPENSES, AUTHORIZATIONS, & UTILIZATION, FISCAL YEAR 2015-16

	New York Control of the Control of t		RCRC Clients		4 & Residence	8	
Ethnicity <sup>4</sup>	Home	ILS-SLS	Institutions	MRP <sup>88</sup>	Residential	Other	Total
White	1,878	845	11	18	138	37	2,927
Hispanic	440	45	÷	1	2	1	489
Black/African Am.	63	17	-	-	2	1	81
Native American	177	47	1	1	6	7	239
Asian	50	5	<u></u>	<b>92</b> 3	1	5	56
Pacific Islander	5	1	m		-	-	6
Other/ Multi-Cultural	149	26	-	3	4	1	183
All Clients	2,762	986	12	23	151	47	3,981
	RCRC Clients By Ethnicity & Residence as a %						
White	47.2%	21.2%	0.3%			0.000.000.000.000	73.5%
Hispanic	11.1%	1.1%	0.0%				12.3%
Black/African American	1.6%	0.4%	0.0%				2.0%
American Indian or Alaska Native	4.4%	1.2%	0.0%				
Asian	1.3%	0.1%	0.0%				
Native Hawaiian or Other Pacific Islander	0.1%	0.0%	0.0%	0.0%	0.0%		
Other Ethnicity or Race / Multi-Cultural	3.7%	0.7%	0.0%	0.0%	0.0%		4.6%
Totals	69.4%	24.8%	0.0%				
Totals	09.4%	24.0%	0.5%	0.0%	3.0%	1.2%	100.0%
AMERIC	RCRC Clients Per Capita Expense by Ethnicity & Residence						
White	\$13,154	\$42,252	\$ 6,879	\$ 27,600	\$ 58,867	\$ 6,299	\$ 23,704
Hispanic	\$7,445	\$42,745		\$ 27,838	\$ 24,343	\$ 23,538	\$ 10,837
Black/African American	\$10,718	\$27,138	<b>d</b> 200	Å 240	4 24.052	\$ -	\$ 14,032
American Indian or Alaska Native	\$8,297	\$36,839	\$ 390	\$ 348	\$ 24,963	\$ 6,317	\$ 14,204
Asian	\$13,530	\$77,864			\$ 62,188		\$ 20,460
Native Hawaiian or Other Pacific Islander	\$5,494	\$734		4 7000	£ 54004		\$ 13,439
Other Ethnicity or Race / Multi-Cultural	\$9,603	\$30,120	¢ 6220	\$ 7,963	\$ 54,221	\$ -	\$ 13,278
Totals	\$11,679	\$41,575	\$ 6,338	\$ 23,865	\$ 56,962	\$ 6,400	\$ 20,793
5	-			12	s by Ethnicity		
White	\$21,945	\$55,694	\$ 8,880	\$ 41,596	\$ 68,471	\$ 11,896	\$ 33,849
Hispanic	\$16,296	\$58,968		\$ 41,471	\$ 43,011	\$ 33,923	\$ 20,419
Black/African American	\$19,830	\$39,359	Application (Company)	1 <b>4</b> 50 - 150 K (150 SAN	S STATE STATE STATES	\$ -	\$ 23,684
American Indian or Alaska Native	\$14,583	\$46,792	\$ 702	\$ 5,994	\$ 36,186	\$ 11,489	\$ 21,275
Asian	\$24,261	\$116,923			\$ 66,968		\$ 34,153
Native Hawaiian or Other Pacific Islander	\$23,625	\$734		· ·	v	12	\$ 25,778
Other Ethnicity or Race / Multi-Cultural	\$19,296	\$40,819		\$ 28,462		\$ -	\$ 23,464
Totals	\$20,427	\$55,000	\$ 8,198	\$ 38,330	\$ 67,130	\$ 11,798	\$ 30,726
		RCR	C Clients Utiliz	zation <sup>9</sup> By Etl	nnicity & Resid	dence	
White	59.9%	75.9%	77.5%	66.4%	86.0%	53.0%	70.0%
Hispanic	45.7%	72.5%		67.1%	56.6%	69.4%	53.1%
Black/African American	54.0%	69.0%				12	59.3%
American Indian or Alaska Native	56.9%	78.7%	55.6%	5.8%	69.0%	55.0%	66.8%
Asian	55.8%	66.6%			92.9%		59.9%
Native Hawaiian or Other Pacific Islander	23.3%	100.0%					52.1%
Other Ethnicity or Race / Multi-Cultural	49.8%	73.8%		28.0%	68.3%	-	56.6%
	F7 20/	75 60/	77 20/	62.20/	0.4.00/	E4 20/	67.70/

Source: RCRC FY 2015-2016 POS Expenditure Data

Totals

77.3%

62.3%

84.9%

54.3%

67.7%

75.6%

57.2%

# Notes

All figures are from the RCRC 2015-2016 Fiscal Year POS Expenditure Data unless otherwise noted.

Note Comments

1 "All RC's" data is the most current data available from the Association of Regional Center Agencies (ARCA)

2 "California" data is from the 2010 Census.

and is for the 2013-14 fiscal year.

- 3 "<u>Filipino or Polynesian</u>" data is not available per County, but is broken out elsewhere in this report.
- 4 Primary Race/Ethnicity Defintions:

Asian includes:

Asian Indian

Hmong

Laotian

Vietnamese

Cambodian

Japanese

Thai

Other Asian

Chinese

Korean

Black/African American

Filipino

Spanish/Latin includes:

Hispanic

Other Latin languages

Native American

Polynesian includes:

Guamanian

Native Hawaiian

Samoan

Other Pacific Islander

White

Other includes:

Russian

Multicultural

Unknown

5 Age - The three age groupings have been determined by DDS and are based on provisions in the Lanterman Act:

Ages 0 to 3 - Coincide with the Early Start program

Ages 3 to 22 - Considered children and "transition" cases

Ages 22 plus - Considered adults.

6 Primary Language Definitions

Asian

Cantonese Chinese

Japanese

Mandarin Chinese

Vietnamese

Cambodian

Korean

Thai

Other Asian

Hmong

Loation

English

Spanish

Spanish

Other Latin languages

### Other

All sign languages French Mein Swahili
Amharic Germanic languages Nigerian Swedish
Arabic Guamanian Portuguese Tagalog

Aramaic Hebrew Russian Uralic-Slavic languages

Armenian Hindi Samoan Urdu
Dutch Hungarian Scandinavian language All Other

Farsi Italian Somali

# 7 <u>Diagnosis</u> Defintions:

Autism - Any client with a diagnosis of Autism, regardless of any other diagnosis that the client may also have.

Intellectual Disability - Any client with a diagnosis of Intellectual Disability who **does not** also have a diagnosis of Autism, but may also have a diagnosis of Cerebral Palsy, Epilepsy, Category 5, and/or Other.

Cerebral Palsy - Any client with a diagnosis of Cerebral Palsy who **does not** also have a diagnosis of Autism and/or Intellectual Disability but may also have a diagnosis of Epilepsy, Category 5, and/or Other.

Epilepsy - Any client with a diagnosis of Epilepsy who **does not** also have a diagnosis of Autism, Intellectual Disability, and/or Cerebral Palsy but may also have Category 5, and/or Other.

Category 5 - Any client with a diagnosis of Category 5 who **does not** also have a diagnosis of Autism, Intellectual Disability, Cerebral Palsy, and/or Epilepsy but may also have a diagnosis of Other. Note: Clients listed in Category 5, according to WIC Section 4512, are individuals who have "disabling conditions found to be closely related to Intellectual Disability or to require treatment similar to that required for individuals with Intellectual Disability, but shall not include other handicapping conditions that are solely physical in nature."

Other - Any client with a diagnosis of Other who did not also have a diagnosis of Autism, Intellectual Disability, Cerebral Palsy, Epilepsy, and/or Category 5. This includes clients that have been determined to have "no diagnosis" or are still in the diagnostic process.

### 8A "Other" Residence types include the following:

Correctional Institution Transient/Homeless

Psychaitric Treatment Facility
Out-of-State

Community Treatment Facility All other not noted

Rehabilitation Center

### 8B "MRP" Residence stands for Medical/Rehabilitation/Psychiatric facilities

9 "Utilization" is the \$ value of what was actually expended divided by the \$ value of what was authorized and represents the per cent of authorized services that were actually purchased.