

2015 PERFORMANCE CONTRACT MEASURES AND ACTIVITIES

Redwood Coast Regional Center

Public Policy Performance Measures

Measures	Activities Regional Center will Employ to Achieve Outcomes
Number and percent of RC caseload in DC	<ul style="list-style-type: none"> • Continue to assist individuals who reside in State Developmental Centers and community institutions (16 beds or larger) to move into the community through the Community Placement Plan. • Assist individuals who currently live in Skilled Nursing Facilities (SNF's) to move into community living arrangements of not more than six.
Number and percent of minors residing with families	<ul style="list-style-type: none"> • Continue to provide a variety of training options for families receiving behavioral support services in all four counties.
Number and percent of adults residing in independent living	<ul style="list-style-type: none"> • Continue to offer self advocacy supports to interested adults. • Continue to offer workshops to support staff which teach skills training toward independence for persons served.
Number and percent of adults residing in supported living	<ul style="list-style-type: none"> • Continue to work with community non-profit housing agencies to develop affordable housing options in Del Norte, Lake, Mendocino and Humboldt Counties. • Incorporate brief evaluations regarding emergency preparedness into IPP planning. • Develop and implement a process of independent assessment of individual support needs for all persons receiving supported living services.
Number and percent of adults residing in Adult Family Home Agency homes	<ul style="list-style-type: none"> • Continue to develop more Family Homes in Lake, Del Norte, Southern Humboldt, and Mendocino Counties.

2015 Public Policy Performance Measures Continued

Measures	Activities Regional Center will Employ to Achieve Outcomes
Number and percent of adults residing in family homes (home of parent or guardian)	<ul style="list-style-type: none"> • Update and provide current information to individuals and families about available generic and community resources.
Number and percent of minors living in facilities serving >6 (Desired outcome = less)	<ul style="list-style-type: none"> • Offer training in specialized services to foster families based on a positive behavioral supports model.
Number and percent of adults living in facilities serving >6 (Desired outcome = less)	<ul style="list-style-type: none"> • Continue to encourage development of smaller licensed residential homes, with individual bedrooms, and that meet newly developed requirements of CMS (Center for Medicare and Medicaid Services).

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Local Policy Outcomes – Activities Outline

Measures	Activities Regional Center will Employ to Achieve Outcomes
More children in the RCRC four-county area will attend school in inclusive settings	<ul style="list-style-type: none"> • RCRC will continue to participate in <i>Employment First</i> activities with families of young children and children reaching transition age which promote consideration of future employment and career paths as adults.
Individuals/families will receive information on services from RCRC at least twice yearly	<ul style="list-style-type: none"> • Continue to use simple, user-friendly formats and language when developing materials. • Provide more informational materials in Spanish language.
Adults in RCRC four-county area who: <ul style="list-style-type: none"> • Earn income • Participate in supported employment • Participate in competitive employment 	<ul style="list-style-type: none"> • Host trainings in four county area which focus on <i>Employment First</i>, customized employment, job coaching, and related areas of skill development. • Continue to provide information about transition and adult services for families of school-aged children.
Children and adults have access to medical and dental services	<ul style="list-style-type: none"> • Advocate at system/State level for increased access to specialty dental services. • Work with area dental service providers to increase access to timely dental care.
Number of consumers per thousand who are victims of abuse	<ul style="list-style-type: none"> • Continue to disseminate guidelines for recognition of ways clients may communicate that they have been a victim of abuse. • Provide at least one risk reduction seminar during 2015.

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Compliance Measures

Measures
Unqualified independent audit with no Material finding(s)
Substantial Compliance with DDS fiscal audit
Accuracy percent of POS fiscal projections (based on February SOAR)
Operates within OPS budget
Certified to participate in Waiver
Compliance with Vendor Audit Requirements per contract, Article III, Section 10
CDER/ESR Currency
Intake/assessment and IFSP time lines (0-3). Under Development
Intake/assessment time lines for consumers ages 3 and above
IPP Development (WIC requirements)
IFSP Development (Title 17 requirements)